

MCImetro ACCESS TRANSMISSION SERVICES LLC  
d/b/a VERIZON ACCESS TRANSMISSION SERVICES

F.P.S.C. PRICE LIST NO. 2  
1<sup>ST</sup> REVISED SHEET 1  
CANCELS ORIGINAL SHEET 1

LOCAL EXCHANGE SERVICE

This price list contains the descriptions, regulations, service standards, and rates applicable to the furnishing of service and facilities for telecommunications services provided by MCImetro ACCESS TRANSMISSION SERVICES LLC d/b/a VERIZON ACCESS TRANSMISSION SERVICES, with principle offices at 22001 Loudoun County Pkwy, Ashburn, VA 20147. This price list applies for services furnished within the state of Florida. This price list is on file with the Florida Public Service Commission and copies may be inspected during normal business hours at the Company's principle place of business.

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MCImetro ACCESS TRANSMISSION SERVICES LLC  
d/b/a VERIZON ACCESS TRANSMISSION SERVICES

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REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES  
APPLYING TO LOCAL EXCHANGE SERVICE  
WITHIN THE STATE OF FLORIDA

Issued: January 20, 2006

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TA005 Price List No. 2  
FPSC Scan Verified 2014

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Tariff Manager  
6 Concourse Parkway, Suite 600  
Atlanta, GA 30328

LOCAL EXCHANGE SERVICE

CHECK SHEET

Pages 1 – 163 inclusive of this price list are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original price list in effect on the date indicated.

<u>Page</u>	<u>Revision</u>
1	1
2	194 *
3	13
4	62
5	56
5.1	33
5.2	50
5.2.1	8
5.3	61 *
5.3.1	49
5.4	52
5.5	36
5.6	1
6	Original
7	16
8	Original
9	Original
10	Original
11	1
12	4
13	4
14	3
15	5
15.1	1
16	2
17	Original
18	Original
19	Original
20	Original
21	Original
22	Original
23	Original
24	Original
25	Original

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LOCAL EXCHANGE SERVICE

CHECK SHEET (CONT'D)

<u>Page</u>	<u>Revision</u>
26	Original
27	Original
28	Original
29	Original
30	Original
31	1
31.1	1
32	1
33	Original
34	1
35	Original
36	Original
37	Original
38	Original
39	Original
40	1
41	Original
42	Original
43	Original
44	Original
45	Original
46	Original
47	3
47.1	3
48	1
49	Original
50	Original

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LOCAL EXCHANGE SERVICE

CHECK SHEET (CONT.)

<u>Page</u>	<u>Revision</u>		
51	Original		
52	Original		
52.1	3		
52.2	6		
52.3	1	*	T
53	9		
53.1	8	*	T
53.2	7	*	T
54	10		
54.1	1	*	T
55	15		
56	15		
57	13		
57.1	10	*	T
57.2	10	*	
57.2.1	1	*	
57.3	10	*	
57.4	7	*	
57.5	5	*	T
58	3		
59	8		
60	10		
61	12		
62	16		
62.1	2	*	T
63	1		
64	11		
64.1	4	*	T
65	6		
66	8		
67	15		
67.1	5	*	T
67.2	9	*	T
68	5		
68.1	5	*	T
69	10		

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LOCAL EXCHANGE SERVICE  
CHECK SHEET (CONT'D)

<u>Page</u>	<u>Revision</u>	
77.17	1	*
77.18	1	*
77.19	3	*
77.20	5	*
77.21	4	*
77.22	2	*
77.23	6	*
77.24	6	*
77.25	4	*
77.26	6	*
77.27	1	*
77.28	3	*
77.29	5	*
77.30	5	*
78	6	
79	1	
80	5	
81	4	
82	1	
83	1	
84	1	
85	4	
86	6	
86.1	1	*
87	9	
88	16	
89	4	

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LOCAL EXCHANGE SERVICE  
CHECK SHEET (CONT'D)

<u>Page</u>	<u>Revision</u>	
89.1	10	*
89.2	2	*
89.3	3	*
89.4	2	*
89.5	1	*
89.6	1	*
89.7	2	*
89.8	3	*
89.9	2	*
89.10	1	*
89.11	7	*
89.12	1	*
89.13	1	*
89.14	1	*
89.15	1	*
89.16	3	*
89.17	17	*
89.18	14	*
89.19	11	*
89.20	4	*
89.21	3	*
89.22	3	*
89.23	5	*
89.24	1	*
89.25	1	*
89.26	5	*
89.27	3	*
89.28	2	*
89.29	3	*
89.30	2	*
89.31	1	*
89.32	3	*
89.33	7	*
89.34	7	*
89.35	7	*

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LOCAL EXCHANGE SERVICE

CHECK SHEET (CONT'D)

<u>Page</u>	<u>Revision</u>	
89.36	1	*
89.37	5	*
89.38	5	*
89.39	1	*
89.40	3	*
89.41	1	*
89.42	3	*
89.43	3	*
89.44	3	*
89.45	2	*
89.46	2	*
89.47	1	*
90	2	
91	1	
92	2	
93	2	
93.1	Original	
93.2	Original	
93.3	Original	
93.4	Original	
94	2	

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LOCAL EXCHANGE SERVICE

CHECK SHEET (CONT.)

<u>Page</u>	<u>Revision</u>	
95	3	
96	1	
97	1	
98	2	
99	1	
99.1	2	
99.2	7	
99.3	9	
99.4	8	
99.5	6	
99.6	2	
99.7	2	
99.8	1	
99.9	4	
99.10	3	
99.11	4	
99.12	2	
99.13	1	
100	10	*
100.1	11	
100.2	2	
100.3	2	
100.3.1	2	
100.4	8	
100.5	2	
100.6	2	
100.7	Original	
100.8	Original	
100.9	10	*
100.10	11	*
100.11	6	*
100.12	1	
100.13	9	*
100.14	7	*
100.15	8	*
100.16	Original	
100.17	Original	
100.18	8	*
100.19	Original	
100.20	Original	
100.21	8	*
100.22	8	
100.23	Original	
100.24	4	
100.25	7	
100.26	Original	
100.27	8	*
100.28	7	*
100.29	Original	
100.30	7	*
100.31	Original	

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LOCAL EXCHANGE SERVICE

CHECK SHEET (CONT.)

<u>Page</u>	<u>Revision</u>
100.32	7
100.33	3
101	2
102	4
103	8
104	1
105	3
106	Original
107	Original
108	Original
109	5
109.1	3
110	9
111	2 *
112	1
113	Original
113.1	3
113.2	1
113.3	2
113.4	1
113.5	Original
113.6	3
113.7	2
113.8	Original
113.9	1
113.10	6
113.11	1
113.12	10
113.13	3
113.14	8
113.15	Original
113.16	5
113.17	5
113.18	4
113.19	2
113.20	3
113.21	1
113.22	4
113.23	2
113.24	5
114	3
114.1	Original
115	Original

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LOCAL EXCHANGE SERVICE  
CHECK SHEET (CONTD)

<u>Page</u>	<u>Revision</u>
116	2
117	1
118	Original
119	1
120	1
120.1	1
120.2	13 *
120.2.1	Original
120.3	Original
120.4	3
120.4.1	3
120.5	10 *
120.6	6 *
121	1
122	1
123	1
124	10
125	3
125.1	1
126	4
126.1	2
126.2	Original
126.3	4
126.4	6
127	5
127.1	1
128	2
128.1	1
128.2	5
128.3	1
128.4	Original
128.5	6
128.6	6
128.7	5
128.8	1
128.9	6
128.10	3
128.11	3
129	2

\* New or Revised Page

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LOCAL EXCHANGE SERVICE

CHECK SHEET (CONT.)

<u>Page</u>	<u>Revision</u>
130	Original
131	Original
132	Original
133	Original
134	Original
135	6
136	4
136.1	3
137	5
138	3
139	3
140	5
141	3
142	4
143	3
144	3
144.1	3
144.2	2
145	6
145.0.1	1
145.1	3
145.2	2
145.3	5
145.4	2
145.5	2
145.6	2
145.7	5
145.8	3
145.9	6
145.10	1
145.11	1
145.12	1
145.13	1
145.14	1
145.15	1
145.16	1

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LOCAL EXCHANGE SERVICE

CHECK SHEET (CONT.)

<u>Page</u>	<u>Revision</u>	
146	3	*
147	5	*
147.1	3	*
148	3	*
149	3	*
150	6	*
150.1	1	*
151	4	*
152	2	*
153	3	*
154	2	*
155	2	*
156	2	*
157	2	*
158	2	*
159	1	*
160	1	*
161	1	*
162	1	*
163	1	*

D

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**LOCAL EXCHANGE SERVICE**

**TABLE OF CONTENTS**

	<u>SHEET NO.</u>
CHECK SHEET	1
TABLE OF CONTENTS	6
EXPLANATION OF SYMBOLS	8
PRICE LIST FORMAT SHEETS	9
APPLICATION OF PRICE LIST	10
1. DEFINITIONS	11
2. REGULATIONS	17
2.1 Undertaking of the Company	17
2.1.1 Scope	17
2.1.2 Shortage of Equipment or Facilities	17
2.1.3 Terms and Conditions	18
2.1.4 Liability of the Company	20
2.1.5 Notification of Service-Affecting Activities	29
2.1.6 Provision of Equipment & Facilities	29
2.1.7 Non-routine Installation	31
2.1.8 Ownership of Facilities	31
2.2 Prohibited Uses	31
2.3 Obligations of the Customer	31
2.3.1 General	31
2.3.2 Claims	34
2.4 Customer Equipment and Channels	35
2.4.1 General	35
2.4.2 Station Equipment	35
2.4.3 Interconnection of Facilities	36
2.4.4 Inspections	37
2.5 Payment Arrangements	38
2.5.1 Payment for Service	38
2.5.2 Billing and Collection of Charges	40
2.5.3 Disputed Bills	41
2.5.4 Advance Payments	41
2.5.5 Deposits	42
2.5.6 Discontinuance of Service	43

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Julie L. Davis

Effective: October 30, 1996

Manager, Rates and Tariffs

MCImetro Access Transmission Services, Inc.

780 Johnson Ferry Road, Suite 700, Atlanta, GA 30342



**LOCAL EXCHANGE SERVICE**

**EXPLANATION OF SYMBOLS, REFERENCE MARKS, AND ABBREVIATIONS OF  
TECHNICAL TERMS USED IN THIS PRICE LIST**

The following symbols shall be used in this price list for the purpose indicated below:

- D** - To signify discontinued rate or regulation.
- I** - To signify increased rate.
- M** - To signify a move in the location of text.
- N** - To signify new rate or regulation.
- R** - To signify reduced rate.
- T** - To signify a change in text but no change in rate or regulation.

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Effective: October 30, 1996

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**LOCAL EXCHANGE SERVICE**

**PRICE LIST FORMAT SHEETS**

- A. **Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the FPSC follows in their price list approval process, the most current sheet number on file with the Commission is not always the price list page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).I.
  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1).
- d. **Check Sheets** - When a price list filing is made with the FPSC, an updated check sheet accompanies the price list filing. The check sheet lists the sheets contained in the price list, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The price list user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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Julie L. Davis

Effective: October 30, 1996

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MCImetro ACCESS TRANSMISSION SERVICES LLC  
d/b/a VERIZON ACCESS TRANSMISSION SERVICES

F.P.S.C. PRICE LIST NO. 2  
ORIGINAL SHEET NO. 10

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**LOCAL EXCHANGE SERVICE**

**APPLICATION OF PRICE LIST**

**This price list sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services by MCImetro Access Transmission Services, Inc., to Customers within the local exchange service area defined herein.**

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**Julie L. Davis**

**Effective: October 30, 1996**

**Manager, Rates and Tariffs**

**MCImetro Access Transmission Services, Inc.**

**780 Johnson Ferry Road, Suite 700, Atlanta, GA 30342**

LOCAL EXCHANGE SERVICE

1. Definitions

Certain terms used generally throughout this price list are defined below.

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Advance Payment: Payment of all or part of a charge required before the start of service.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Call Forward Busy: Automatically routes incoming calls to a designated answering point when the called line is busy.

Call Forward No Answer: Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Forward Variable: Automatically routes incoming calls to a designated answering point, regardless of whether the user's Station is idle or busy.

Call Hold: Allows the User to hold one call for any length of time provided that neither party goes On Hook.

Call Park: Allows a User to "park" a call against their directory number within the business group and "unpark" the call from any other directory number. A business group consists of a series of Customer-defined telephone numbers.

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Julie L. Davis

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Manager, Rates and Tariffs

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LOCAL EXCHANGE SERVICE

1. Definitions (Cont'd)

Call Pickup: Allows a User to answer incoming calls to another Station line within a defined call pickup group. Call Pickup is provided as either Group Call Pickup, where predesignated groups can pickup each other's calls by activating an access code or a feature key, or Directed Call Pickup, where any call can be retrieved by dialing a different access code followed by the extension number.

Call Transfer/Consultation/Conference: Provides the capability to transfer or add a third party, using the same line.

Call Waiting: Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Call Waiting Cancel: Allows a User to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Calling Number Delivery: Identifies the 10-digit number of the calling party.

Calling Number Delivery Blocking: An optional feature which allows a customer to block the delivery of their telephone number to the called party's destination display on a selective or complete basis.

Selective Blocking allows a customer to activate and deactivate on a per-call basis Calling Number Delivery Blocking using a feature access code prior to placing an outgoing call. Selective Blocking does not prevent the delivery of telephone numbers to 911 emergency providers.

Complete Blocking allows a customer to request Calling Number Delivery Blocking on the customer's line or trunk which automatically blocks the delivery of the caller's number on all outgoing calls. Complete Blocking does not prevent the delivery of telephone numbers to 911 emergency providers.

Caller Id-Name: Allows the subscriber to view the phone number of the person calling before the phone is answered.

Caller ID with Name and Number: Allows the subscriber to view the name and phone number of the calling party before the phone is answered.

Company: MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services, a Delaware Corporation, which is the issuer of this price list.

T/N

Conference/Six-Way: The User can sequentially call up to five other people and add them together to make up a six-way call.

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LOCAL EXCHANGE SERVICE

1. Definitions (Cont'd)

Customer: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's price list regulations.

Customer Group Dialing Plan: A dialing scheme shared by the members of a Customer group, such as 4 digit internal dialing.

Dial Pulse (DP): The pulse type employed by rotary dial Station sets.

Direct Inward Dialing (DID): A service attribute that routes incoming calls directly to Stations, by-passing a central answering point.

Do Not Disturb: Allows the User to prevent incoming calls from ringing its line by diverting them to a tone or a recorded announcement that informs the caller that the User is not accepting calls at this time.

Dual Tone Multi-Frequency ("DTMF"): The pulse type employed by tone dial Station sets.

Due Date Change: A customer-initiated request to delay the service commencement date after an order for service has been placed. N

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

Expedite: A service order that is processed at the request of the customer in a time period shorter than the Company standard Service Interval. N  
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High Capacity: A High Capacity Inbound Line or Trunk is any inbound line or trunk for which, during any monthly billing period and at any location or individual building address of a customer, the following three conditions are met: 1) more than 70 percent of the traffic carried is inbound local and 2) the average off-hook time per call is more than ten minutes. Monthly charges shall apply to each High Capacity inbound Line or Trunk used by the Customer. These charges are in lieu of other monthly recurring local line and trunk charges and are in addition to non-recurring and per minute usage charges specified elsewhere in this tariff.

LOCAL EXCHANGE SERVICE

1. Definitions (Cont'd)

Hunting: Routes a call to an idle Station line.

Uniform call distribution - Calls will be distributed evenly among a trunk group or hunt group by number of calls. For example the first call will go to the first member of the group, the second call to the second member, until each member has received a call, at which point the next call goes to the first member.

Sequential - Calls will start with the number of the line or trunk dialed and hunt up to the end of the trunk or hunt group. For a 10 line hunt group, if the fifth line is dialed, the switch will attempt to place the call on the fifth line. If that line is busy it will hunt through lines 6-10 stopping at line 10, and sending back a busy if no lines were available.

Circular - Calls will start with the number of the line or trunk dialed and hunt up to the end of the trunk or hunt group and then start at the beginning of the trunk group and hunt back to the line that was dialed. For a 10 line hunt group, if the fifth line is dialed, the switch will attempt to place the call on the fifth line. If that line is busy it will hunt through lines 6-10, then hunt lines 1-4, and sending back a busy if no lines were available.

Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

Interface: Provides the access loop between the Company's switch and the customer's premises. The monthly recurring Interface Charge applies to analog and digital Local Trunk-Basic, Local Trunk-DID/2 Way Direct, and Local ISDN-PRI customers in specified exchanges. Customers purchasing 24 trunks of local service will not be charged the applicable rate.

C/M  
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C/M

Interim Local Number Portability (ILNP) (via Remote Call Forwarding (RCF)): Remote Call Forwarding allows a Local Line Customer to retain its existing Local Exchange Carrier telephone number by using this feature to port its telephone number to MCI Local Service. Monthly charges will apply per telephone number. A number of paths can be associated with this number to permit multiple simultaneous calls to be received. A maximum of 99 paths can be associated with a single ported number.

Joint User: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Least Idle Trunk Selection (LIDL): LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Local Calling: A completed call or telephonic communication between a calling Station and any other Station within the local service area of the calling Station.

Local Exchange Carrier: A company which furnishes exchange telephone service.

Mbps: Megabits, or millions of Bits, per second.

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**MAY 25 1999**

LOCAL EXCHANGE SERVICE

1. Definitions (Cont'd)

Message Waiting: This feature provides an indication to a Station User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dialtone).

Most Idle Trunk Selection (MIDL): MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Multiple Appearance Directory Numbers: A directory number that is assigned more than once to one or more Proprietary Business Sets.

Multi-Frequency ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Off-Hook: The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line.

Overflow Routing: Where technical capabilities exist, overflow routing allows the redirection of incoming calls based on customer conditions of either "all trunks busy" or disaster-based service outages. The redirection (Overflow) will route to an alternate number designation determined by the customer. Standard simultaneous call "path" allocations are usually (1) per number. However, a customer may opt to increase their "path" quantities per number based on their ability to process simultaneous call volumes during overflow conditions. A monthly recurring charge will apply based on a "per path/per number" scenario". In addition, toll charges may be assessed if the alternate number designated by the customer is not toll free and is outside of their service address rate center.

Non-Qualified Commercial Affinity Group - an association or affiliation of business entities whose members/individuals are not organized for the sole purpose to qualify for the discounts described herein.

Non-Qualified Residential Affinity Group - an association or affiliation of residential users whose members/individuals are not organized for the sole purpose to qualify for the discounts described herein.

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Sandy Chandler  
Tariff Manager  
MCImetro Access Transmission Services, Inc.  
6 Concourse Parkway, Suite 3200, Atlanta, GA 30328

LOCAL EXCHANGE SERVICE

1. Definitions (Cont'd)

Presubscription -2: An arrangement whereby a Customer may select and designate to the Company an Exchange Carrier it wishes to access, without an access code, for completing intraLATA toll calls. The selected Exchange Carrier is referred to as the End User's Primary Interexchange Carrier (PIC-2).

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Remote Access to Call Forwarding: This feature enables the end user to remotely activate, deactivate or change the forward-to number from a touch tone signaling telephone when away from home. Must subscribe to one of the call forwarding features.

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Remote Call Forwarding (RCF): RCF allows all calls dialed to a telephone number equipped for RCF service to be automatically forwarded to another dialable telephone number. This service enables a customer to list a local directory number that is forwarded to a different city or exchange. Each RCF service allows for the forwarding of one call at a given time. The RCF customer is responsible for any applicable usage rates/charges between the RCF number and the terminating number.

Conditions:

1. RCF service is not offered when the answering location for a forwarded call is a coin/coinless, Semi-public/public telephone service.
2. The Company cannot guarantee the grade of transmission on remotely forwarded calls. Normal grade end-to-end transmission is not guaranteed because transmission characteristics may vary depending on distance and routing required to complete the forwarded portion of the call.
3. RCF service will only be provided when, in the judgment of the Company, the customer subscribes to sufficient RCF facilities at the terminating (answering) location to adequately handle calls without impairing, disrupting or deteriorating any services offered by the Company. In the event that the use of RCF service causes impairment, disruption or deterioration, the Company shall have the right to discontinue the RCF service.

RCF service is required for each directory number being forwarded. A customer can request additional RCF service (call paths) provided the customer has a receiving group of lines equal to the number of RCF services requested, (i.e., directory number is forwarded to a remote group of 5 lines – the customer can have up to 5 RCF services.).

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Atlanta, GA 30328

LOCAL EXCHANGE SERVICE

1. Definitions (Cont'd)

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this price list, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this price list, but the duration of the service is calculated from the Service Commencement Date.

Services: The Company's telecommunications services offered on the Company's network.

Shared Facilities: A facility or equipment system or subsystem which can be used simultaneously by several Customers.

Speed Dial-8 and Speed Dial-30:

Speed Dial-8: Allows placing calls to eight (8) other phone number by dialing a one or two digit code rather than the complete phone number.

Speed Dial-30: Allows placing calls to thirty (30) other phone number by dialing a one or two digit code rather than the complete phone number.

Station: Telephone equipment from or to which calls are placed.

Toll Restriction: Used to prevent a Station from dialing certain codes and numbers.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

User: A Customer or any other person authorized by the Customer to use service provided under this price list.

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Sandy Chandler  
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**LOCAL EXCHANGE SERVICE**

**2. Regulations**

**2.1 Undertaking of the Company**

**2.1.1 Scope**

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of Florida under the terms of this price list.

Customers may use services and facilities provided under this price list to obtain access to services offered by other service providers. The Company is responsible under this price list only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

**2.1.2 Shortage of Equipment of Facilities**

2.1.2.1 The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

2.1.2.2 The furnishing of service under this price list is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

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Manager, Rates and Tariffs

MCImetro Access Transmission Services, Inc.

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**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.1 Undertaking of the Company (Cont'd)**

**2.1.3 Terms and Conditions**

2.1.3.1 Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer, in writing, on not less than 30 days notice. Unless otherwise specified herein, for the purpose of computing charges in this price list, a month is considered to have 30 days. All calculations of dates set forth in this price list shall be based on calendar days, unless otherwise specified herein.

2.1.3.2 Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this price list.

2.1.3.3 At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this price list prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.

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Manager, Rates and Tariffs

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**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.1 Undertaking of the Company (Cont'd)**

**2.1.3 Terms and Conditions (Cont'd)**

- 2.1.3.4 This price list shall be interpreted and governed by the laws of the State of Florida without regard for the State's choice of laws provisions.
- 2.1.3.5 Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
- 2.1.3.6 The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.
- 2.1.3.7 The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to section 2.1.3.8 below.
- 2.1.3.8 The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

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Manager, Rates and Tariffs

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**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.1 Undertaking of the Company (Cont'd)**

**2.1.4 Liability of the Company**

**2.1.4.1** The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.6, below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

**2.1.4.2** The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this price list. The Company's liability, if any, with regard to delayed installation of Company facilities or commencement of service, shall not exceed \$1,000. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this price list, and subject to the provisions of Section 2.6, the Company's liability, if any, shall be limited as provided herein.

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Manager, Rates and Tariffs

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**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.1 Undertaking of the Company (Cont'd)**

**2.1.4 Liability of the Company (Cont'd)**

2.1.4.3 The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties.

2.1.4.4 The Company shall not be liable for: (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for or with the services the Company offers; or (b) for the acts or omissions of other common carriers or warehousemen.

2.1.4.5 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

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Manager, Rates and Tariffs

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**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.1 Undertaking of the Company (Cont'd)**

**2.1.4 Liability of the Company (Cont'd)**

**2.1.4.6** The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location or use of any installation provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

**2.1.4.7** The Company shall not be liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Company.

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Manager, Rates and Tariffs

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**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.1 Undertaking of the Company (Cont'd)**

**2.1.4 Liability of the Company (Cont'd)**

**2.1.4.8** Notwithstanding the Customer's obligations as set forth in Section 2.3.2, the Company shall be indemnified, defended, and held harmless by the Customer or by others authorized by it to use the service against any claim, loss or damage arising from Customer's use of services furnished under this price list, including:

- claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; and
- patent infringement claims arising from combining or connecting the service offered by the Company with apparatus and systems of the Customer or others
- all other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this price list.

**2.1.4.9** The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.

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Manager, Rates and Tariffs

MCImetro Access Transmission Services, Inc.

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**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.1 Undertaking of the Company (Cont'd)**

**2.1.4 Liability of the Company (Cont'd)**

2.1.4.10 The Company makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.

2.1.4.11 The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with Company services.

2.1.4.12 The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, locations or use of service furnished by the Company at such locations.

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Manager, Rates and Tariffs

MCImetro Access Transmission Services, Inc.

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**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.1 Undertaking of the Company (Cont'd)**

**2.1.4 Liability of the Company (Cont'd)**

**2.1.4.13** The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's network are of the proper mode, band-width, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.1.6 following, and that the signals do not damage Company equipment, injure its personnel or degrade service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the company may, upon written notice, terminate the Customer's service without liability.

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Manager, Rates and Tariffs

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Services LLC

**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.1 Undertaking of the Company (Cont'd)**

**2.1.4 Liability of the Company (Cont'd)**

**2.1.4.14 With respect to Emergency Number 911 Service:**

- (a) This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

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**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.1 Undertaking of the Company (Cont'd)**

**2.1.4 Liability of the Company (Cont'd)**

**2.1.4.14 (Cont'd)**

- (b) Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its Users, agencies or municipalities, or the employees or agents of any one of them.

2.1.4.15 The Company's liability arising from errors or omissions in Directory Listings, other than charged listings, shall be limited to the amount of actual impairment to the Customer's service and in no event shall exceed one-half the amount of the fixed monthly charges applicable to exchange service affected during the period covered by the directory in which the error or omission occurs. In cases of charged Directory Listings, the liability of the Company shall be limited to an amount not exceeding the amount of charges for the charged listings involved during the period covered by the directory in which the error or omission occurs.

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**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.1 Undertaking of the Company (Cont'd)**

**2.1.4 Liability of the Company (Cont'd)**

**2.1.4.14 (Cont'd)**

- (b) Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its Users, agencies or municipalities, or the employees or agents of any one of them.

2.1.4.15 The Company's liability arising from errors or omissions in Directory Listings, other than charged listings, shall be limited to the amount of actual impairment to the Customer's service and in no event shall exceed one-half the amount of the fixed monthly charges applicable to exchange service affected during the period covered by the directory in which the error or omission occurs. In cases of charged Directory Listings, the liability of the Company shall be limited to an amount not exceeding the amount of charges for the charged listings involved during the period covered by the directory in which the error or omission occurs.

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Manager, Rates and Tariffs

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**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.1 Undertaking of the Company (Cont'd)**

**2.1.5 Notification of Service-Affecting Activities**

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

**2.1.6 Provision of Equipment and Facilities**

2.1.6.1 The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this price list. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.

2.1.6.2 The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.

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Manager, Rates and Tariffs

MCImetro Access Transmission Services, Inc.

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**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.1 Undertaking of the Company (Cont'd)**

**2.1.6 Provision of Equipment and Facilities (Cont'd)**

**2.1.6.3** Equipment installed at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company has provided it.

**2.1.6.4** The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this price list, the responsibility of the Company shall be limited to the furnishing of facilities offered under this price list and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

- (a) the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
- (b) the reception of signals by Customer provided equipment; or
- (c) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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**Manager, Rates and Tariffs**

**MCImetro Access Transmission Services, Inc.**

**780 Johnson Ferry Road, Suite 700, Atlanta, GA 30342**

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this price list remains in the Company, its agents or contractors.

2.2 Prohibited Uses

2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

CERTAIN MATERIAL PREVIOUSLY LOCATED ON THIS PAGE CAN NOW BE FOUND ON PAGE NO. 32.

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Manager, Rates and Tariffs

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LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.2 Prohibited Uses (Cont.)

2.2.3 Customer may not use service furnished under this local exchange tariff, directly or indirectly, to provide a service that constitutes exchange access and/or is subject to the application of access charges under applicable law. The Company reserves the right to:

- (1) request that Customer provide written certification that is using the service in compliance with this requirement; and or
- (2) conduct a site survey of Customer premises or an audit of Customer books and records upon reasonable notice or take other reasonable measures to satisfy itself that Customer is using service in compliance with this tariff.

In the event Customer is found to be using service in violation of this requirement, the Company may discontinue the provision of service without notice, any other provision of this tariff to the contrary notwithstanding. Customer shall indemnify the Company for any liability, losses, penalties or payments (including without limitation access charges and the Company's attorneys' fees) incurred due to Customer's misuse of the Company's services obtained under this tariff.

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LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- (a) the payment of all applicable charges pursuant to this price list;
- (b) reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.
- (c) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (d) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(c). Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

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Manager, Rates and Tariffs

MCImetro Access Transmission Services, Inc.

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**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.3 Obligations of the Customer (Cont'd)**

**2.3.1 General (Cont'd)**

- (e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- (f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(d) above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (g) not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and

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780 Johnson Ferry Road, Suite 700, Atlanta, GA 30342

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.1 General (Cont'd)

- (h) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.
- (i) taking all steps necessary to cancel or otherwise discontinue any local service(s) to be replaced by any MCImetro facilities-based local service(s) as described herein.

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2.3.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (a) any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (b) any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

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**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.4 Customer Equipment and Channels**

**2.4.1 General**

A Customer may transmit or receive information or signals via the facilities of the Company.

**2.4.2 Station Equipment**

2.4.2.1 The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

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**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.4 Customer Equipment and Channels (Cont'd)**

**2.4.2 Station Equipment (Cont'd)**

**2.4.2.2** The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

**2.4.3 Interconnection of Facilities**

**2.4.3.1** Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.

**2.4.3.2** Local Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

**2.4.3.3** Facilities furnished under this price list may be connected to Customer provided terminal equipment in accordance with the provisions of this price list.

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**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.4 Customer Equipment and Channels (Cont'd)**

**2.4.4 Inspections**

**2.4.4.1** Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

**2.4.4.2** If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

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**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.5 Payment Arrangements**

**2.5.1 Payment for Service**

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users. Objections must be received by the Company within 30 days after statement of account is rendered, or the charges shall be deemed correct and binding upon the Customer. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer.

**2.5.1.1 Taxes:** The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of Local Exchange Service, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g, County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

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**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.5 Payment Arrangements (Cont'd)**

**2.5.1 Payment for Service (Cont'd)**

**2.5.1.2** A surcharge is imposed on all charges for service originating at addresses in states which levy, or assert a claim of right to levy, a gross receipts tax on the Company's operations in any such state, or a tax on interstate access charges incurred by the Company for originating access to telephone exchanges in that state.<sup>1</sup> This surcharge is based on the particular state's receipts tax and other state taxes imposed directly or indirectly upon the Company by virtue of, and measured by, the gross receipts or revenues of the Company in that state and/or payment of interstate access charges in that state. The surcharge will be shown as a separate line item on the Customer's monthly invoice.

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<sup>1</sup> Pending the conclusion of any challenge to a jurisdiction's right to impose a gross receipts tax, the Company may elect to impose and collect a surcharge covering such taxes, unless otherwise constrained by court order or direction, or it may elect not to impose and collect the surcharge. If it has collected a surcharge and the challenged tax is found to have been invalid and unenforceable, the Company will credit or refund such amounts to affected Customers (less its reasonable administrative costs), if the funds collected were retained by the Company or if they were delivered over to the taxing jurisdiction and returned to the Company.

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LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

2.5.2.1 All service, installation, monthly Recurring Charges and Non-Recurring Charges are due and payable upon receipt.

2.5.2.2 The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month which service is provided.

2.5.2.3 For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

2.5.2.4 Amounts not paid within 30 days after the date of invoice are considered past due.

2.5.2.5 A \$10.00 charge will be assessed for checks with insufficient funds or non-existing accounts.

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**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.5 Payment Arrangements (Cont'd)**

**2.5.3 Disputed Bills**

The Customer shall notify the Company of any disputed items on a bill within 30 days of receipt of the bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Florida Public Service Commission in accordance with the Commission's rules of procedure.

2.5.3.1 The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.

The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

**2.5.4 Advance Payments**

To safeguard its interests, the Company may require a Customer to make an Advance Payment before services and facilities are furnished. The Advance Payment will not exceed an amount equal to the Non-Recurring Charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the Advance Payment may also include an amount equal to the estimated Non-Recurring Charges for the special construction and Recurring Charges (if any) for a period to be set between the Company and the Customer. The Advance Payment will be credited to the Customer's initial bill. An Advance Payment may be required in addition to a deposit.

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**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.5 Payment Arrangements (Cont'd)**

**2.5.5 Deposits**

**2.5.5.1**

Applicants for service or existing Customer's whose financial condition is not acceptable to the Company, or is not a matter of general knowledge, may be required at any time to provide the Company a security deposit. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

- (a) two month's charges for a service or facility which has a minimum payment period of one month; or
- (b) the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in event that a termination charge is applicable. In addition, the Company shall be entitled to require such an applicant or Customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. At the Company's option, such deposit may be refunded to the Customer's account at any time. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.

**2.5.5.2**

A deposit may be required in addition to an advance payment.

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**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.5 Payment Arrangements (Cont'd)**

**2.5.5 Deposits (Cont'd)**

2.5.5.3 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.

2.5.5.4 Deposits held for business customers will accrue interest at a rate of seven (7) percent per annum. Interest on a deposit shall accrue annually and, if requested, shall be annually credited to the customer by deducting such interest from the amount of the next bill for service following the accrual date.

**2.5.6 Discontinuance of Service**

2.5.6.1 Upon nonpayment of any amounts owing to the Company, and after 30 days from the due date, the Company may, by giving ten days' prior written notice to the Customer, discontinue or suspend service without incurring any liability.

2.5.6.2 Upon violation of any of the other material terms or conditions for furnishing service, the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.

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**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.5 Payment Arrangements (Cont'd)**

**2.5.6 Discontinuance of Service (Cont'd)**

2.5.6.3 Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

2.5.6.4 Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, failing to discharge an involuntary petition within the time permitted by law, or abandonment of service, the Company may, with prior notice to the customer, immediately discontinue or suspend service without incurring any liability.

2.5.6.5 Upon any governmental prohibition, or required alteration of the services to be provided or any violation of any applicable law or regulation, the Company may immediately discontinue or suspend service without incurring any liability.

2.5.6.6 The Company may discontinue the furnishing of any and/or all service(s) to a Customer, without incurring any liability:

2.5.6.6.1 Immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this sub-section 2.5.6.6.1 (a-f) if:

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**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.5 Payment Arrangements (Cont'd)**

**2.5.6 Discontinuance of Service (Cont'd)**

**2.5.6.6 (Cont'd)**

**2.5.6.6.1 (Cont'd)**

- (a) The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of common carrier communications services or its planned use of service(s); or
- (b) The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of common carrier communications services, or its planned use of the Company's service(s); or
- (c) The Customer has been given ten (10) day written notice by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's other common carrier communications services to which the Customer either subscribes or had subscribed or used; or

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**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.5 Payment Arrangements (Cont'd)**

**2.5.6 Discontinuance of Service (Cont'd)**

**2.5.6.6 (Cont'd)**

**2.5.6.6.1 (Cont'd)**

- (d) The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
  - (d.1) Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this price list; or
  - (d.2) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
  - (d.3) Any other fraudulent means or devices; or
- (e) Use of service in such a manner as to interfere with the service of other users; or
- (f) Use of service for unlawful purposes.

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LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service (Cont'd)

2.5.6.6 (Cont'd)

2.5.6.6.2 Immediately, upon written notice to a Customer who has failed to pay any sum within 30 days of the date when payment was due;

2.5.6.6.3 Upon ten (10) days written notice to the Customer, after failure of the Customer to comply with a request made by the Company for security for the payment of service in accordance with Section 2.5.5; or

2.5.6.6.4 Ten (10) days after sending the Customer written notice of noncompliance with any provision of this price list if the noncompliance is not corrected within that ten (10) day period; or

2.5.6.7 The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.

2.5.6.8 Upon the Company's discontinuance of service to the Customer under Section 2.5.6.1 or 2.5.6.2, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this price list.

2.5.7 For residential service customers, a late payment charge of 1.5% may be assessed on payments not received within 30 days from the invoice date, where capabilities exist. The late payment charge will be applied to the entire unpaid balance of the customer's monthly invoice, including taxes. The late payment charge will not be applied to any disputed portion of the unpaid balance unless the dispute is resolved against the customer. The late payment charge of 1.5% is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

2.5.8 For Business Service Customers, a late payment charge at the rate of 1.5 per month will accrue upon any unpaid amount commencing 31 days after remittance was due to MCI. The late payment charge will be applied to the entire unpaid balance of the customer's monthly invoice, including taxes. The late payment charge will not be applied to any disputed portion of the unpaid balance unless the dispute is resolved against the customer.

The late payment charge of 1.5% is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

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LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

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LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.6 Allowances for Interruptions of Service

2.6.1 Credit for Interruptions: When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more (or for a period of 8 hours or more for customers of Small Business Local Service) from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's price lists. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

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For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the monthly Recurring Charges specified hereunder for Local Line or Local Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.6 Allowances for Interruptions of Service (Cont'd)**

**2.6.2 Limitations on Allowances**

No credit allowance will be made for:

- (a) interruptions due to the negligence of, or noncompliance with the provisions of this price list by, the Customer, Authorized User, Joint-User, or other common carrier providing service connected to the service of Company;
- (b) interruptions due to the negligence of any person other than the Company including but not limited to the Customer or other common carriers connected to the Company's facilities;
- (c) interruptions due to the failure or malfunction of non-Company equipment;
- (d) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (e) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (f) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (g) interruption of service due to circumstances or causes beyond the control of the Company.

**2.6.3 Use of Alternative Service Provided by the Company: Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service used.**

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**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.7 Cancellation of Service**

**2.7.1 Cancellation of Application for Service**

2.7.1.1 Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

2.7.1.2 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

2.7.1.3 The special charges described in 2.7.1.1 and 2.7.1.2 will be calculated and applied on a case-by-case basis.

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**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.7 Cancellation of Service (Cont'd)**

**2.7.2 Cancellation of Service by the Customer**

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2, all costs, fees and expenses incurred in connection with:

- 1) all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus
- 2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- 3) all Recurring Charges specified in the applicable price list for the balance of the then current term.

**2.8 Transfer and Assignments**

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

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**LOCAL EXCHANGE SERVICE**

**2. Regulations (Cont'd)**

**2.9 Notices and Communications**

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this price list will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.10 RESERVED FOR FUTURE USE

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LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.11 RESERVED FOR FUTURE USE

2.12 Use of Service

Effective February 26, 2006, Residential and Small Business local exchange service as described in Sections 8 and 9 will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this tariff. This does not apply to customers of this service who are eligible to subscribe to the Residential Affinity Savings Plan I or the Small Business Affinity Savings Plan I. Additionally, Company services, to the extent they have been made unavailable to new and/or existing customers of those services as of that date, may continue to be offered and provided without revision to customers subscribing to those services via an agreement with an agent or other affinity of the Company (including, but not limited to, Quixtar, Inc.; and excluding Fionda, LLC, and Espirit de Corpe, Inc.), who has contracted with the Company to sell Company services to its members.

2.13 Effective February 1, 2009, the Company will no longer offer local exchange service to new residential or small business customers in areas in which local exchange service is provided by any subsidiary or affiliate of Verizon not subject to this tariff. Residential and small business customers currently subscribed to Company local service will no longer be able to move, add to, or change the service to which they are subscribed, except that customers may switch to a different Company service for which they are eligible if they wish, and customers may cancel local features on their service if they wish.

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LOCAL EXCHANGE SERVICE

2. RESERVED FOR FUTURE USE

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LOCAL EXCHANGE SERVICE

3. RESERVED FOR FUTURE USE

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LOCAL EXCHANGE SERVICE

3. RESERVED FOR FUTURE USE

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3. RESERVED FOR FUTURE USE

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LOCAL EXCHANGE SERVICE

3. Service Descriptions

3.1 Local Exchange Service (Cont'd)

3.1.1 Service Area (Cont.):

3.1.1.1 Local Calling Areas: Exchanges and zones included in the local calling area for each of Exchanges designations are specified below. Each particular exchange or zone may be found in the telephone directory published by the dominant exchange service provider in the Customer's exchange area.

Metropolitan Exchanges

Apopka	Apopka, Celebration, East Orange, Montverde, Mount Dora, Lake Buena Vista, Orlando, Reedy Creek, Windermere, Winter Garden, Winter Park,	
Belleview	Belleview, Citra, Dunnellon, Forest, Lady Lake, McIntosh, Ocala, Ocklawaha, Orange Springs, Salt Spring, Silver Springs Shores, Weirsdale, Wildwood	
Boca Raton	Belle Glade, Boca Raton, Boynton Beach, Coral Springs, Deerfield Beach, Delray Beach, Fort Lauderdale, Hollywood, Jupiter, Miami, North Dade, Pahokee, Pompano Beach, West Palm Beach	
Bonita Springs	Bonita Springs, Fort Myers, Fort Myers Beach, Naples, North Naples	
Boynton Beach	Belle Glade, Boca Raton, Boynton Beach, Coral Springs, Deerfield Beach, Delray Beach, Fort Lauderdale, Hollywood, Jupiter, Pahokee, Pompano Beach, West Palm Beach	
Bradenton	Bradenton, Myakka, Palmetto, Sarasota	
Bunnell	Bunnell, Daytona Beach, Flagler Beach, Palm Coast, Pierson	
Cape Coral	Cape Coral, Fort Myers, Fort Myers Beach, Lehigh Acres, North Cape Coral, North Fort Myers, Pine Island, Punta Gorda, Sanibel-Captiva Islands	
Celebration	Apopka, Celebration, Clermont, East Orange, Haines City, Kissimmee, Lake Buena Vista, Montverde, Orlando, Reedy Creek, St. Cloud, West Kissimmee	N N N

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Sandy Chandler  
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F.P.S.C. PRICE LIST NO. 2  
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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.2 Local Line (Cont'd)

3.1.2.2 Optional Features: A Local Line Customer may order the following optional features, at the rates specified in Section 3.1.2.3.3:

- Calling Number Delivery <sup>1/</sup>
- Calling Number Delivery Blocking (Complete)
- Interim Local Number Portability (ILNP)
- Caller Id-Number
- Caller ID with Name and Number
- Call Forward-Busy
- Call Forward-No Answer
- Call Transfer or 3-Way Conference (Mutually Exclusive)
- Call Waiting/Cancel Call Waiting
- Remote Call Forwarding <sup>2/</sup>
- Speed Dial-8 OR Speed Dial-30 (Mutually Exclusive)
- Toll Restriction

Feature Package 1 <sup>2/</sup>

Includes standard features plus the following Features:  
Call Transfer or 3-Way Conference Calling (Mutually Exclusive)  
Call Forward-Busy  
Call Forward-No answer  
Speed Dial-8

Feature Package 2 <sup>3/</sup>

Includes the features from Feature Package 1 plus each of the following:  
Speed Dial-8 or Speed Dial-30 (Mutually Exclusive)  
Toll Restriction

3.1.2.3 Local Line Rates and Charges/High Capacity Inbound Service: A Local Line and High Capacity Inbound Service Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 3.1.2.3.1, 3.1.2.3.2 and 3.1.2.3.4, respectively. Local Line charges will vary based on whether the Customer chooses the per call, per minute, or flat rate option, as specified in Section 3.1.2.3.2. The usage rates in Section 3.1.4 will only apply to those customers who choose the Per Call or Per Minute Option specified in Section 3.1.2.3.2.

<sup>1/</sup> Beginning December 1, 1998, this feature will no longer be available to new subscribers.  
<sup>2/</sup> Customers who subscribe to MCI Local Line Service via UNE-P are not eligible to utilize Remote Call Forwarding (RCF).  
<sup>3/</sup> Only where facilities are available.

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D

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F.P.S.C. PRICE LIST NO. 2  
16TH REVISED SHEET NO. 62  
CANCELS 15TH REVISED SHEET NO. 62

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F.P.S.C. PRICE LIST NO. 2  
11TH REVISED SHEET NO. 64  
CANCELS 10TH REVISED SHEET NO. 64

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D

D

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F.P.S.C. PRICE LIST NO. 2  
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CANCELS 7TH REVISED SHEET NO. 66

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D

D

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F.P.S.C. PRICE LIST NO. 2  
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CANCELS 4TH REVISED SHEET NO. 68

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D

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F.P.S.C. PRICE LIST NO. 2  
10TH REVISED SHEET NO. 69  
CANCELS 9TH REVISED SHEET NO. 69

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D

D

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F.P.S.C. PRICE LIST NO. 2  
8TH REVISED SHEET NO. 70  
CANCELS 7TH REVISED SHEET NO. 70

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D

D

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F.P.S.C. PRICE LIST NO. 2  
17TH REVISED SHEET NO. 71  
CANCELS 16TH REVISED SHEET NO. 71

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D

D

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F.P.S.C. PRICE LIST NO. 2  
2ND REVISED SHEET NO. 72  
CANCELS 1ST REVISED SHEET NO. 72

LOCAL EXCHANGE SERVICE

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F.P.S.C. PRICE LIST NO. 2  
5TH REVISED SHEET NO. 73  
CANCELS 4TH REVISED SHEET NO. 73

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D

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F.P.S.C. PRICE LIST NO. 2  
3RD REVISED SHEET NO. 74  
CANCELS 2ND REVISED SHEET NO. 74

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F.P.S.C. PRICE LIST NO. 2  
8TH REVISED SHEET NO. 75  
CANCELS 7TH REVISED SHEET NO. 75

LOCAL EXCHANGE SERVICE

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5055 North Point Pkwy, 2nd FL  
Alpharetta, GA 30022

LOCAL EXCHANGE SERVICE

3. RESERVED FOR FUTURE USE

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Issued: July 10, 2009

Effective: July 13, 2009

Sandy Chandler  
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MCImetro ACCESS TRANSMISSION SERVICES LLC  
d/b/a VERIZON ACCESS TRANSMISSION SERVICES

F.P.S.C. PRICE LIST NO. 2  
6TH REVISED SHEET NO. 78  
CANCELS 5TH REVISED SHEET NO. 78

LOCAL EXCHANGE SERVICE

RESERVED FOR FUTURE USE

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Sandy Chandler  
Tariff Manager  
5055 North Point Pkwy, 2nd FL  
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TA005 Price List No. 2  
FPSC Scan Verified 2014

LOCAL EXCHANGE SERVICE

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LOCAL EXCHANGE SERVICE

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MCImetro ACCESS TRANSMISSION SERVICES LLC  
d/b/a VERIZON ACCESS TRANSMISSION SERVICES

F.P.S.C. PRICE LIST NO. 2  
4TH REVISED SHEET NO. 81  
CANCELS 3RD REVISED SHEET NO. 81

LOCAL EXCHANGE SERVICE

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Sandy Chandler  
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LOCAL EXCHANGE SERVICE

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MCImetro ACCESS TRANSMISSION SERVICES LLC  
d/b/a VERIZON ACCESS TRANSMISSION SERVICES

F.P.S.C. PRICE LIST NO. 2  
1ST REVISED SHEET NO. 84  
CANCELS ORIGINAL SHEET NO. 84

LOCAL EXCHANGE SERVICE

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MCImetro ACCESS TRANSMISSION SERVICES LLC  
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F.P.S.C. PRICE LIST NO. 2  
4TH REVISED SHEET NO. 85  
CANCELS 3RD REVISED SHEET NO. 85

LOCAL EXCHANGE SERVICE

RESERVED FOR FUTURE USE

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MCImetro ACCESS TRANSMISSION SERVICES LLC  
d/b/a VERIZON ACCESS TRANSMISSION SERVICES

F.P.S.C. PRICE LIST NO. 2  
6TH REVISED SHEET NO. 86  
CANCELS 5TH REVISED SHEET NO. 86

LOCAL EXCHANGE SERVICE

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LOCAL EXCHANGE SERVICE

5. RESERVED FOR FUTURE USE

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LOCAL EXCHANGE SERVICE

6. RESERVED FOR FUTURE USE

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MCImetro ACCESS TRANSMISSION SERVICES LLC  
d/b/a VERIZON ACCESS TRANSMISSION SERVICES

F.P.S.C. PRICE LIST NO. 2  
2ND REVISED SHEET NO. 93  
CANCELS 1ST REVISED SHEET NO. 93

LOCAL EXCHANGE SERVICE

RESERVED FOR FUTURE USE

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Sandy Chandler  
Tariff Manager  
5055 North Point Pkwy, 2nd FL  
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TA005 Price List No. 2  
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MCImetro ACCESS TRANSMISSION SERVICES LLC  
d/b/a VERIZON ACCESS TRANSMISSION SERVICES

F.P.S.C. PRICE LIST NO. 2  
2ND REVISED SHEET NO. 94  
CANCELS 1ST REVISED SHEET NO. 94

LOCAL EXCHANGE SERVICE

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Sandy Chandler  
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TA005 Price List No. 2  
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MCImetro ACCESS TRANSMISSION SERVICES LLC  
d/b/a VERIZON ACCESS TRANSMISSION SERVICES

F.P.S.C. PRICE LIST NO. 2  
3RD REVISED SHEET NO. 95  
CANCELS 2ND REVISED SHEET NO. 95

LOCAL EXCHANGE SERVICE

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Sandy Chandler  
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MCImetro ACCESS TRANSMISSION SERVICES LLC  
d/b/a VERIZON ACCESS TRANSMISSION SERVICES

F.P.S.C. PRICE LIST NO. 2  
1ST REVISED SHEET NO. 97  
CANCELS ORIGINAL SHEET NO. 97

LOCAL EXCHANGE SERVICE

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

- A. Application of Residence Service: Residential service is defined as service that is furnished (1) in private homes or apartments, including all parts of the subscriber's domestic establishment, for domestic use and not for substantial occupational use; (2) in college fraternity or sorority houses, college dormitories, convents and monasteries for domestic rather than occupational use in residential quarters; (3) used for purposes of study by a clergyman located in a church, synagogue, mosque or other religious institution. The Company reserves the right to disconnect customer's residential service or to convert any plan associated with such service to a business plan upon appropriate customer notification if it is determined that usage is not consistent with normal residential applications. This service is for voice use by residential customers. The company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.
- B. Rates and Charges: Usage charges are based on local usage. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on a per minute basis unless otherwise indicated. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.
- C. All residential service set forth in this Section of this tariff is presently only available to those customers who presently have service on lines with Verizon or with MCImetro or another carrier who provisions service either via resale of Verizon services or via UNE-Platform service provided by Verizon.
- D. Line Connection Fee: Applies on a per line basis when a customer requests a new line of service or when a customer moves to a new location.
- E. Service Order Charge: Applies to changes made to an account after the point of sale.
- F. Effective February 23, 2006, local exchange service as described in this section will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this tariff. This does not apply to customers of this service who are eligible to subscribe to the Residential Affinity Savings Plan I. Additionally, Company services, to the extent they have been made unavailable to new and/or existing customers of those services as of that date, may continue to be offered and provided without revision to customers subscribing to those services via an agreement with an agent or other affinity of the Company (including, but not limited to, Quixtar, Inc.; and excluding Fionda, LLC, and Espirit de Corpe, Inc.), who has contracted with the Company to sell Company services to its members.
- G. Effective February 1, 2009, the Company will no longer offer local exchange service to new residential or small business customers in areas in which local exchange service is provided by any subsidiary or affiliate of Verizon not subject to this tariff. Residential and small business customers currently subscribed to Company local service will no longer be able to move, add to, or change the service to which they are subscribed, except that customers may switch to a different Company service for which they are eligible if they wish, and customers may cancel local features on their service if they wish.

Issued: January 28, 2009

Effective: February 1, 2009

Sandy Chandler  
Tariff Manager  
5055 North Point Pkwy, 2nd FL  
Alpharetta, GA 30022

LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.1 Residential R1 Service

Customers who subscribe to this service will receive one home phone line which includes touch tone service. Customers who qualify for Lifeline Service Programs are eligible for this service. Unlimited local calling is included with this service. The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, custom calling features and per-call charges (i.e. 900/976, local, intraLATA and long distance). Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly R1 charge. Customers who have selected MCI as their primary IntraLATA exchange carrier will be charged the IntraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, F.P.S.C. Tariff No. 3.

The Company reserves the right to discontinue offering the service and grandfathering existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charge: \$42.99 (I)

8.1.2 Residential RA Service

Customers who subscribe to this service will receive one home phone line that includes touch-tone service. Customer of Lifeline service as described in this tariff are not eligible for enrollment in this service. Customers of Link Up Service as described in this tariff are eligible for enrollment in this service. Unlimited local calling is included with this service.

Customers receive a choice between feature grouping A and B that are also included in the monthly line charge:  
Feature Grouping A: Caller ID Name & Number, Call Waiting ID, 3-Way Calling

Feature Grouping B: Call Return, Call Waiting, 3-Way Calling

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, custom calling features not included in feature grouping A or B and per-call surcharges (i.e. 900/976, local intraLATA and long distance). Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly RA charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, F.P.S.C. Tariff No. 3.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charges: \$50.99 (I)

Issued: June 30, 2011

Effective: July 1, 2011

Griselda Antu  
Tariff Administrator  
600 Hidden Ridge, E02F69  
Irving, TX 75038

LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.3 Residential RLA Service 1/

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications Services, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.verizonbusiness.com/service> and must subscribe to this service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, FL PSC No. 3 and under this tariff.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline service as described in this tariff are not eligible for enrollment in this service. Customers of Link Up Service as described in this tariff are eligible for enrollment in this service.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI Communications Services, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.verizonbusiness.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, FL PSC No. 3.

Customer will receive unlimited local usage. Customers may elect to receive any or all of the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, and Anonymous Call Rejection. The monthly recurring charge will not change regardless of the number of features selected. Customers may reselect at a later date any of the above features at no additional charge. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI Communications Services, Inc. d/b/a Verizon Business Services, FL PSC No. 3 and under this tariff and <http://www.verizonbusiness.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI Communications Services, Inc. d/b/a Verizon Business Services, FL PSC No. 3 and under this tariff and <http://www.verizonbusiness.com/service>.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customer service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Monthly Recurring Charge:

Zone 1:	\$68.99	(1)
Zone 2:	\$74.99	(1)
Zone 3:	\$74.99 2/	(1)

1/ Beginning June 4, 2005, this service will no longer be available to new subscribers.

2/ Beginning February 1, 2005, this service will no longer be available to new subscribers.

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Effective: March 2, 2011

Edwin Reese  
Tariff Administrator  
1300 I Street NW., Suite 400w  
Washington DC 20005

LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.3 Residential RLA Service (Cont.)

**Termination:** The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect only from Residential RLA service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI WorldCom Communications, Inc., FPSC No. 3 and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc., FPSC No. 3 and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLA service under this tariff and intraLATA service under Integrated Calling Plan RLA under MCI WorldCom Communications, Inc., FPSC No. 3, the companion residential long distance service under <http://www.mci.com/service/>, MCI WorldCom Communications, Inc., FPSC No. 3 and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, Inc., FPSC No. 3 to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLA service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI WorldCom Communications, Inc., FPSC No. 3, <http://www.mci.com/service/>, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc., FPSC No. 3 to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc., FPSC No. 3, companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI WorldCom Communications, Inc., FPSC No. 3, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 1, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 1, 2003 under this tariff. T/N  
T/N
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLA under MCI WorldCom Communications, Inc., FPSC No. 3, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI WorldCom Communications, Inc., FPSC No. 3 Residential RLA service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, Inc., FPSC No. 3 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD if customer subscribes prior to January 1, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 1, 2003 under this tariff. T/N  
T/N
- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI WorldCom Communications, Inc., FPSC No. 3, and Residential RLA service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 1, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 1, 2003 under this tariff and to the service offering under MCI WorldCom Communications, Inc., FPSC No. 3 to which the customer was subscribed to at the time of subscription to this plan. T/N  
T/N  
T/N
- 7) For new customers who disconnect only from Residential RLA service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI WorldCom Communications, Inc., FPSC No. 3, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan P under MCI WorldCom Communications, Inc., FPSC No. 3 and its companion interstate service under <http://www.mci.com/service/>.

Issued: December 27, 2002

Effective: January 1, 2003

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Tariff Manager

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.3 Residential RLA Service (Cont.)

Termination (Cont.)

- 8) For new customers who disconnect from Residential RLA service under this tariff and intraLATA service under Integrated Calling Plan RLA under MCI WorldCom Communications, Inc., FPSC No. 3, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI WorldCom Communications, Inc., FPSC No. 3, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc., FPSC No. 3 and its companion interstate service under <http://www.mci.com/service/>.
- 9) For new customers who disconnect from Residential RLA service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI WorldCom Communications, Inc., FPSC No. 3, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc., FPSC No. 3.
- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc., FPSC No. 3, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI WorldCom Communications, Inc., FPSC No. 3 and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 1, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 1, 2003 under this tariff. T/N  
T/N
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLA under MCI WorldCom Communications, Inc., FPSC No. 3, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI WorldCom Communications, Inc., FPSC No. 3 and Residential RLA service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc., FPSC No. 3 and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD if customer subscribes prior to January 1, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 1, 2003 under this tariff. T/N  
T/N  
T/N
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLA under MCI WorldCom Communications, Inc., FPSC No. 3, and Residential RLA Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 1, 2003 and Residential RLD-1 if customer subscribes to this service on or after January 1, 2003 under this tariff and to the Basic Calling Plan P under MCI WorldCom Communications, Inc., FPSC No. 3. T/N  
T/N  
T/N

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Effective: January 1, 2003

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.3 Residential RLA Service (Cont.)

Residential RLA Affinity Savings Plan 1/

The Residential RLA Affinity Savings Plan is available to new and existing customers of Residential RLA Service who are also members of a qualified commercial affinity group or employees of a participating affinity of the Company.

Customers enrolled in this plan will receive the following benefits: A \$5.00 discount off the monthly recurring charge for Residential RLA Service in each month they remain subscribed to Residential RLA Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLA Service shall apply.

D  
D

MATERIAL PREVIOUSLY LOCATED ON THIS SHEET CAN NOW BE FOUND ON SHEET NO. 145.

N

1/ Beginning January 5, 2004, this service will no longer be available to new subscribers.



LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.4 Residential RLB Service (Cont.)

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect only from Residential RLB service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RLB under MCI WorldCom Communications, Inc., FPSC No. 3 and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc., FPSC No. 3 and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLB service under this tariff and intraLATA service under Integrated Calling Plan RLB under MCI WorldCom Communications, Inc., FPSC No. 3, the companion residential long distance service under <http://www.mci.com/service/>, MCI WorldCom Communications, Inc., FPSC No. 3 and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, Inc., FPSC No. 3 to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLB service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI WorldCom Communications, Inc., FPSC No. 3, <http://www.mci.com/service/>, and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc., FPSC No. 3 to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc., FPSC No. 3, companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLB under MCI WorldCom Communications, Inc., FPSC No. 3, and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 1, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 1, 2003 under this tariff. T/N  
T/N  
T/N
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLB under MCI WorldCom Communications, Inc., FPSC No. 3, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLB under MCI WorldCom Communications, Inc., FPSC No. 3 Residential RLB service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, Inc., FPSC No. 3 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD if customer subscribes prior to January 1, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 1, 2003 under this tariff. T/N  
T/N
- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLB under MCI WorldCom Communications, Inc., FPSC No. 3, and Residential RLB service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 1, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 1, 2003 under this tariff and to the service offering under MCI WorldCom Communications, Inc., FPSC No. 3 to which the customer was subscribed to at the time of subscription to this plan. T/N  
T/N  
T/N

Issued: December 27, 2002

Effective: January 1, 2003

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.4 Residential RLB Service (Cont.)

Termination (Cont.)

- 7) For new customers who disconnect only from Residential RLB service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLB under MCI WorldCom Communications, Inc., FPSC No. 3, and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan P under MCI WorldCom Communications, Inc., FPSC No. 3 and its companion interstate service under <http://www.mci.com/service/>.
- 8) For new customers who disconnect from Residential RLB service under this tariff and intraLATA service under Integrated Calling Plan RLB under MCI WorldCom Communications, Inc., FPSC No. 3, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLB under MCI WorldCom Communications, Inc., FPSC No. 3, and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc., FPSC No. 3 and its companion interstate service under <http://www.mci.com/service/>.
- 9) For new customers who disconnect from Residential RLB service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI WorldCom Communications, Inc., FPSC No. 3, and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc., FPSC No. 3.
- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc., FPSC No. 3, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLB under MCI WorldCom Communications, Inc., FPSC No. 3 and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 1, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 1, 2003 under this tariff. T/N  
T/N
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLB under MCI WorldCom Communications, Inc., FPSC No. 3, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLB under MCI WorldCom Communications, Inc., FPSC No. 3 and Residential RLB service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc., FPSC No. 3 and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD if customer subscribes prior to January 1, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 1, 2003 under this tariff. T/N  
T/N  
T/N
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLB under MCI WorldCom Communications, Inc., FPSC No. 3, and Residential RLB Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD if customer subscribes prior to January 1, 2003 and Residential RLD-2 if customer subscribes to this service on or after January 1, 2003 under this tariff and to the Basic Calling Plan P under MCI WorldCom Communications, Inc., FPSC No. 3. T/N  
T/N  
T/N

Issued: December 27, 2002

Effective: January 1, 2003

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Tariff Manager

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.5 Residential RLC Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RLC Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in MCI WorldCom Communications, Inc. FPSC No. 3.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline service as described in this tariff are eligible for enrollment in this service. Customers of Link Up Service as described in this tariff are eligible for enrollment in this service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc. FPSC No. 3.

Customer will receive unlimited local service usage. The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI WorldCom Communications, Inc. FPSC No. 3 and MCImetro FL Price List No. 2 and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI WorldCom Communications, Inc. FPSC No. 3 and MCImetro FL Price List No. 2 and <http://www.mci.com/service>.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.5 Residential RLC Service (Cont.)

Termination: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff.

- 1) For existing customers who disconnect only from Residential RLC service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications, Inc., FPSC No. 3 and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc., FPSC No. 3 and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLC service under this tariff and intraLATA service under Integrated Calling Plan RLC under MCI WorldCom Communications, Inc., FPSC No. 3, the companion residential long distance service under <http://www.mci.com/service/>, MCI WorldCom Communications, Inc., FPSC No. 3 and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, Inc., FPSC No. 3 to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLC service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI WorldCom Communications, Inc., FPSC No. 3, <http://www.mci.com/service/>, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc., FPSC No. 3 to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc., FPSC No. 3, companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications, Inc., FPSC No. 3, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff.
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLC under MCI WorldCom Communications, Inc., FPSC No. 3, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications, Inc., , and PA PUC No. 2 Residential RLC service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, Inc., FPSC No. 3 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD Service under this tariff.
- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications, Inc., FPSC No. 3, and Residential RLC service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff and to the service offering under MCI WorldCom Communications, Inc., FPSC No. 3 to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RLC service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLC under MCI WorldCom Communications, Inc., FPSC No. 3, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to the Basic Calling Plan C under MCI WorldCom Communications, Inc., FPSC No. 3 and its companion interstate service under <http://www.mci.com/service/>.

Issued: April 15, 2002

Effective: April 16, 2002

Sandy Chandler  
Tariff Manager

MCImetro Access Transmission Services, Inc.  
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TA005 Price List No. 2  
FPSC Scan Verified 2014

LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service - Facility Based

8.1 Residential Offerings

8.1.5 Residential RLC Service (Cont.)  
Termination (Cont.)

- 1) For new customers who disconnect from Residential RLC service under this tariff and intraLATA service under Integrated Calling Plan RLC under MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3, companion interstate service under <http://www.verizonbusiness.com/service/>, Integrated Calling Plan RLC under MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan C under MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3 and its companion interstate service under <http://www.verizonbusiness.com/service/>.
- 2) For new customers who disconnect from Residential RLC service under this tariff and interstate service under <http://www.verizonbusiness.com/service/>, the companion residential service offering under <http://www.verizonbusiness.com/service/>, companion residential offering under MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan C under MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3.
- 3) For new customers who disconnect from interstate service under <http://www.verizonbusiness.com/service/> and from intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3, the companion residential service offering under <http://www.verizonbusiness.com/service/>, Integrated Calling Plan RLC under MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3 and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff.
- 4) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLC under MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3, the companion residential service offering under <http://www.verizonbusiness.com/service/>, Integrated Calling Plan RLC under MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3 and Residential RLC service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan C under MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3 and its companion interstate service under <http://www.verizonbusiness.com/service/>, and Residential RLD Service under this tariff.
- 12) For new customers who disconnect only from interstate service under <http://www.verizonbusiness.com/service/>, the companion residential service offering under <http://www.verizonbusiness.com/service/>, Integrated Calling Plan RLC under MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No.3, and Residential RLC Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff and to the Basic Calling Plan C under MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3.

Monthly Recurring Charge:

Zone 1:	\$44.99	(l)
Zone 2:	\$48.99	(l)
Zone 3:	\$48.99 <sup>1/</sup>	(l)

<sup>1/</sup> Beginning February 1, 2005, this service will no longer be available to new subscribers.

Issued: June 30, 2011

Effective: July 1, 2011

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.6 Residential RLD Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers of Lifeline service as described in this tariff are eligible for enrollment in this service. Customers must contact a Company representative to enroll in this service; this service is only available to i) customers previously enrolled in Residential RLA, Residential RLB, or Residential RLC service under this tariff who disconnect their long distance and intraLATA service under <http://www.verizonbusiness.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3 or ii) new or existing customers of Lifeline or Link Up Service as described in this tariff. Unlimited local calling is included with this service.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data usage charge, blocking options, taxes, surcharges, custom calling features not included in features above and per-call surcharges (i.e. 900/976, local intraLATA and long distance). Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly Residential RLD charge. Customers who have selected Verizon as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Monthly Recurring Charges:

Zone 1:	\$44.99	(l)
Zone 2:	\$48.99	(l)
Zone 3:	\$48.99	<sup>1/</sup> (l)

<sup>1/</sup> Beginning February 1, 2005, this service will no longer be available to new subscribers.

LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.7 Residential RLC-1 Service <sup>2/</sup>

Residential RLC-1 Service is available to Customers who enroll in Residential RLA Service, Residential RLB Service, or Residential RLC Service on their primary line as described in this tariff who have two or more lines on their account.

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to in Residential RLA Service, Residential RLB Service, or Residential RLC Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in MCI Communications Services, Inc., FPSC No. 3.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service. Customers of Lifeline service as described in this tariff are not eligible for enrollment in this service. Customers of Link Up Service as described in this tariff are eligible for enrollment in this service.

Touch tone is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI Communications Services, Inc., FPSC No. 3.

Customer will receive unlimited local service usage. The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential voice customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a \$50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charge:	Zone 1 - \$29.99	(1)
	Zone 2 - \$33.99	(1)
	Zone 3 - \$33.99	<sup>1/</sup> (1)

<sup>1/</sup> Beginning February 1, 2005, this service will no longer be available to new subscribers.

<sup>2/</sup> Beginning June 1, 2011, this service will no longer be available to new subscribers.

LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service -- Facility Based

8.1 Residential Offerings

8.1.7 Residential RLC-1 Service <sup>1/</sup>

(N)

Termination:

For customers who disconnect from Residential RLA Service, Residential RLB Service, or Residential RLC Service under this tariff: The companion residential service offering under MCI WorldCom Communications, Inc., FPSC No. 3 and <http://www.mci.com/service/>, as well as Residential RLA Service, Residential RLB Service, or Residential RLC Service and Residential RLC-1 service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc., FPSC No. 3 and its companion residential service under <http://www.mci.com/service/>.

For customers who disconnect either from i) interstate service under <http://www.mci.com/service/> and interLATA service under MCI WorldCom Communications, Inc., FPSC No. 3 or ii) intraLATA service under MCI WorldCom Communications, Inc., FPSC No. 3: The companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC-1 under MCI WorldCom Communications, Inc., FPSC No. 3, and Residential RLC-1 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc., FPSC No. 3 (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service/> (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RLD service under this tariff.

For customers who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate (interLATA and intraLATA) service under MCI WorldCom Communications, Inc., FPSC No. 3: The companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC-1 under MCI WorldCom Communications, Inc., FPSC No. 3, and Residential RLC-1 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff.

For customers who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under MCI WorldCom Communications, Inc., FPSC No. 3, or Residential RLA Service, Residential RLB Service, or Residential RLC Service under this tariff, and customer's additional line or lines remain on the account: The companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLC-1 under MCI WorldCom Communications, Inc., FPSC No. 3, and Residential RLC-1 Service under this tariff will terminate. Customer's additional line or lines will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc., FPSC No. 3 (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service/> (if customer has disconnected from intrastate service), and the additional line or lines will also be automatically re-subscribed to Residential RLD service under this tariff.

<sup>1/</sup> Beginning June 1, 2011, this service will no longer be available to new subscribers.

(N)

LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.8 Residential RLD-1 Service 1/

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RLA service under this tariff who disconnect their long distance and intraLATA service under <http://www.verizonbusiness.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3. Unlimited local calling is included with this service. Customers of Lifeline service as described in this tariff are not eligible for enrollment in this service. Customers will receive the following features, where facilities are available: Call Waiting, Call Waiting ID w/Name & Number, Caller ID w/Name & Number, Speed Dial 8, Three-Way Calling, Anonymous Call Rejection.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-1 charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a \$50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charges:	Zone 1 -	\$51.99	(1)
	Zone 2 -	\$56.99	(1)
	Zone 3 -	\$56.99	2/ (1)

1/ Beginning June 4, 2005, this service will no longer be available to new subscribers.

2/ Beginning February 1, 2005, this service will no longer be available to new subscribers.

LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.9 Residential RLD-2 Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RLB service under this tariff who disconnect their long distance and intraLATA service under <http://www.verizonbusiness.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3. Customers of Lifeline service as described in this tariff are not eligible for enrollment in this service. Unlimited local calling is included with this service. Customers will receive the following features, where facilities are available: Call Waiting, Caller ID w/Name & Number, Call Waiting ID w/Name, Speed Dial 8, Three-Way Calling, Anonymous Call Rejection.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-2 charge. Customers who have selected Verizon as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a \$50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Monthly Recurring Charges:	Zone 1 -	\$46.99	(l)
	Zone 2 -	\$51.99	(l)
	Zone 3 -	\$51.99	(l)

LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.10 Residential RLE Service 1/

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and Verizon as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.verizonbusiness.com/service> and must subscribe to this service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3 and MCImetro FPSC Price List No. 2. Customers of Linkup service as described in this tariff are eligible for this product.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. Lifeline is not eligible with this product.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. Verizon customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.verizonbusiness.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting ID, Caller ID Name & Number, 3-Way Calling. Customers will receive Block 900 & 976 with this service at no additional charge. Customers that select Voicemail will receive Call Waiting ID with Forwarding in place of Call Waiting ID.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:	Zones 1 and 2 -	\$54.99	(1)
	Zone 3 -	\$54.99	2/ (1)

1/ Beginning August 1, 2003, this service will no longer be available to new subscribers.

2/ Beginning February 1, 2005, this service will no longer be available to new subscribers.

LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.10 Residential RLE Service (Cont.)

Termination:

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI WorldCom Communications, Inc. FPSC No. 3 and MCImetro FPSC Price List No. 2 and <http://www.mci.com/service/>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI WorldCom Communications, Inc. FPSC No. 3 and MCImetro FPSC Price List No. 2 and <http://www.mci.com/service/>:

1. For existing customers who disconnect only from Residential RLE service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RLE under MCI WorldCom Communications, Inc. FPSC No. 3 and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc. FPSC No. 3 and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
2. For existing customers who disconnect from Residential RLE service under this tariff and intraLATA service under Integrated Calling Plan RLE under MCI WorldCom Communications, Inc. FPSC No. 3, the companion residential long distance service under <http://www.mci.com/service/>, MCI WorldCom Communications, Inc. FPSC No. 3 and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, Inc. FPSC No. 3 to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLE service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI WorldCom Communications, Inc. FPSC No. 3, <http://www.mci.com/service/>, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc. FPSC No. 3 to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc. FPSC No. 3, companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLE under MCI WorldCom Communications, Inc. FPSC No. 3, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff.
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLE under MCI WorldCom Communications, Inc. FPSC No. 3, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLE under MCI WorldCom Communications, Inc. FPSC No. 3 and Residential RLE service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, Inc. FPSC No. 3 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD-3 Service under this tariff.

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.10 Residential RLE Service (Cont.)

- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLE under MCI WorldCom Communications, Inc. FPSC No. 3, and Residential RLE service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff and to the service offering under MCI WorldCom Communications, Inc. FPSC No. 3 to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RLE service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLE under MCI WorldCom Communications, Inc. FPSC No. 3, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. FPSC No. 3 and its companion interstate service under <http://www.mci.com/service/>.
- 8) For new customers who disconnect from Residential RLE service under this tariff and intraLATA service under Integrated Calling Plan RLE under MCI WorldCom Communications, Inc. FPSC No. 3, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLE under MCI WorldCom Communications, Inc. FPSC No. 3, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. FPSC No. 3 and its companion interstate service under <http://www.mci.com/service/>.
- 9) For new customers who disconnect from Residential RLE service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI WorldCom Communications, Inc. FPSC No. 3, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. FPSC No. 3.
- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc. FPSC No. 3, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLE under MCI WorldCom Communications, Inc. FPSC No. 3 and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLE under MCI WorldCom Communications, Inc. FPSC No. 3, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLE under MCI WorldCom Communications, Inc. FPSC No. 3 and Residential RLE service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. FPSC No. 3 and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD-3 Service under this tariff.
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLE under MCI WorldCom Communications, Inc. FPSC No. 3, and Residential RLE Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff and to the Basic Calling Plan P under MCI WorldCom Communications, Inc. FPSC No. 3.

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.11 Residential RLG Service <sup>1/</sup>

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and Verizon as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.verizonbusiness.com/service> and must subscribe to this service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3 and MCImetro FPSC Price List No. 2.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. Lifeline is not eligible with this product. Customers of Linkup service as described in this tariff are eligible for this product.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. Verizon customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.verizonbusiness.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting ID, Caller ID Name & Number, 3-Way Calling. Customers will receive Block 900 & 976 with this service at no additional charge. Customers that select Voicemail will receive Call Waiting ID with Forwarding in place of Call Waiting ID.

The Company reserves the right to discontinue offering the service and grandfather existing customers, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:	Zones 1 and 2 -	\$48.99	(1)
	Zone 3 -	\$48.99 <sup>2/</sup>	(1)

<sup>1/</sup> Beginning June 4, 2005, this service will no longer be available to new subscribers.

<sup>2/</sup> Beginning February 1, 2005, this service will no longer be available to new subscribers.

LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.11 Residential RLG Service (Cont.)

Termination:

For the purposes of this plan, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI WorldCom Communications, Inc. FPSC No. 3 and MCImetro FPSC Price List No. 2 and <http://www.mci.com/service/>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI WorldCom Communications, Inc. FPSC No. 3 and MCImetro FPSC Price List No. 2 and <http://www.mci.com/service/>:

- 1) For existing customers who disconnect only from Residential RLG service under this tariff, the companion residential long distance service under <http://www.mci.com/service/>, Integrated Calling Plan RLG under MCI WorldCom Communications, Inc. FPSC No. 3 and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc. FPSC No. 3 and <http://www.mci.com/service/> to which the customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from Residential RLG service under this tariff and intraLATA service under Integrated Calling Plan RLG under MCI WorldCom Communications, Inc. FPSC No. 3, the companion residential long distance service under <http://www.mci.com/service/>, MCI WorldCom Communications, Inc. FPSC No. 3 and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, Inc. FPSC No. 3 to which the customer was subscribed at the time of subscription to this plan.
- 3) For existing customers who disconnect from Residential RLG service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under MCI WorldCom Communications, Inc. FPSC No. 3, <http://www.mci.com/service/>, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc. FPSC No. 3 to which the customer was subscribed at the time of subscription to the plan.
- 4) For existing customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc. FPSC No. 3, companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLG under MCI WorldCom Communications, Inc. FPSC No. 3, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff.
- 5) For existing customers who disconnect only from intraLATA service under Integrated Calling Plan RLG under MCI WorldCom Communications, Inc. FPSC No. 3, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLG under MCI WorldCom Communications, Inc. FPSC No. 3 and Residential RLG service under this tariff will terminate. Customers will then be automatically re-subscribed to the service offering under <http://www.mci.com/service/> and MCI WorldCom Communications, Inc. FPSC No. 3 to which the customer was subscribed to at the time of subscription to this plan and Residential RLD-3 Service under this tariff.

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.11 Residential RLG Service (Cont.)

- 6) For existing customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLG under MCI WorldCom Communications, Inc. FPSC No. 3, and Residential RLG service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff and to the service offering under MCI WorldCom Communications, Inc. FPSC No. 3 to which the customer was subscribed to at the time of subscription to this plan.
- 7) For new customers who disconnect only from Residential RLG service under this tariff, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLG under MCI WorldCom Communications, Inc. FPSC No. 3, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. FPSC No. 3 and its companion interstate service under <http://www.mci.com/service/>.
- 8) For new customers who disconnect from Residential RLG service under this tariff and intraLATA service under Integrated Calling Plan RLG under MCI WorldCom Communications, Inc. FPSC No. 3, companion interstate service under <http://www.mci.com/service/>, Integrated Calling Plan RLG under MCI WorldCom Communications, Inc. FPSC No. 3, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. FPSC No. 3 and its companion interstate service under <http://www.mci.com/service/>.
- 9) For new customers who disconnect from Residential RLG service under this tariff and interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, companion residential offering under MCI WorldCom Communications, Inc. FPSC No. 3, and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. FPSC No. 3.
- 10) For new customers who disconnect from interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc. FPSC No. 3, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLG under MCI WorldCom Communications, Inc. FPSC No. 3 and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff.
- 11) For new customers who disconnect only from intraLATA service under Integrated Calling Plan RLG under MCI WorldCom Communications, Inc. FPSC No. 3, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLG under MCI WorldCom Communications, Inc. FPSC No. 3 and Residential RLG service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. FPSC No. 3 and its companion interstate service under <http://www.mci.com/service/>, and Residential RLD-3 Service under this tariff.
- 12) For new customers who disconnect only from interstate service under <http://www.mci.com/service/>, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RLG under MCI WorldCom Communications, Inc. FPSC No. 3 and Residential RLG Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff and to the Basic Calling Plan P under MCI WorldCom Communications, Inc. FPSC No. 3.

Issued: January 16, 2003

Effective: January 18, 2003

Sandy Chandler  
Tariff Manager

MCImetro Access Transmission Services, Inc.  
6 Concourse Parkway, Suite 3200, Atlanta, GA 30328

LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.12 Residential RLD-3 Service <sup>1/</sup>

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting ID, Caller ID Name & Number, 3-Way Calling. Customers will receive Block 900 & 976 with this service at no additional charge. Customers of Linkup service as described in this tariff are eligible for this product. Customers that select Voicemail will receive Call Waiting ID with Forwarding in place of Call Waiting ID.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-3 charge. Customers who have selected Verizon as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:	Zones 1 and 2 -	\$48.99	(l)
	Zone 3 -	\$48.99	<sup>2/</sup> (l)

<sup>1/</sup> Beginning June 4, 2005, this service will no longer be available to new subscribers.

<sup>2/</sup> Beginning February 1, 2005, this service will no longer be available to new subscribers.

LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.13 Residential RLH Service 1/

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.verizonbusiness.com/service> and must subscribe to this service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3 and under this tariff. Customers who subscribe to this service may only subscribe to Residential RLC-1 or RLH service as described in this tariff on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion long distance service. MCI Communication customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.verizonbusiness.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name & Number, Caller ID Name & Number, 3-Way Calling, Anonymous Call Rejection.

Directory Assistance: An undiscounted charge of \$0.95 per call will be applied to each Directory Assistance call.

Directory Assistance Call Completion: Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the service to which the customer is presubscribed for completed calls. An undiscounted charge of \$0.00 will apply.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data usage charge or disconnected.

Monthly Recurring Charge:	Zone 1 - \$58.99	(1)
	Zone 2 - \$58.99	(1)
	Zone 3 - \$58.99	2/ (1)

1/ Beginning June 4, 2005, this service will no longer be available to new subscribers.

2/ Beginning February 1, 2005, this service will no longer be available to new subscribers.

LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.13 Residential RLH Service (Cont.)

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff.

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, Inc. FPSC No. 3, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications, Inc. FPSC No. 3, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc. FPSC No. 3 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc. FPSC No. 3, b) intraLATA service under MCI WorldCom Communications, Inc. FPSC No. 3 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, Inc. FPSC No. 3, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff for local exchange service and to the service offering under MCI WorldCom Communications, Inc. FPSC No. 3 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, Inc. FPSC No. 3, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications, Inc. FPSC No. 3, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. FPSC No. 3 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc. FPSC No. 3, b) intraLATA service under MCI WorldCom Communications, Inc. FPSC No. 3 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, Inc. FPSC No. 3, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI WorldCom Communications, Inc. FPSC No. 3 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

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Sandy Chandler  
Tariff Manager

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.14 Reserved for Future Use

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Issued: April 30, 2007

Effective: May 1, 2007

Sandy Chandler  
Tariff Manager  
6 Concourse Parkway, Suite 600  
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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.15 Residential RLI Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.verizonbusiness.com/service> and must subscribe to this service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services FPSC No. 3. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.verizonbusiness.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services FPSC No. 3.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1:	\$55.99	(l)
Zone 2:	\$57.99	(l)

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services FPSC No. 3, or c) residential service under this tariff and interstate service under <http://www.verizonbusiness.com/service/>: The companion residential long distance service under <http://www.verizonbusiness.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services, Inc. d/b/a Verizon Business Services FPSC No. 3, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc. d/b/a Verizon Business Services FPSC No. 3 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.verizonbusiness.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.15 Residential RLI Service (Cont.)

Termination (Cont.)

- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc. FPSC No. 3, b) intraLATA service under MCI WorldCom Communications, Inc. FPSC No. 3 only, or c) from interstate service under [Http://www.mci.com/service/](http://www.mci.com/service/): The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, Inc. FPSC No. 3, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI WorldCom Communications, Inc. FPSC No. 3 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, Inc. FPSC No. 3, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications, Inc. FPSC No. 3], as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc. FPSC No. 3 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc. FPSC No. 3, b) intraLATA service under MCI WorldCom Communications, Inc. FPSC No. 3 only, or c) from interstate service under [Http://www.mci.com/service/](http://www.mci.com/service/): The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, Inc. FPSC No. 3, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI WorldCom Communications, Inc. FPSC No. 3 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.16 Residential RLD-4 Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection. Customers will receive Block 900 & 976 with this service at no additional charge. Customers of Lifeline service are not eligible to receive this product.

The following are not included in the monthly line charge: non-recurring charges, operator assistance, directory assistance, directory listing options, Interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, custom calling features not included in features. Usage from any other residential service offerings cannot be aggregated with this service. Customers will receive Block 900 & 976 with this service at no additional charge.

IntraLATA calls are not included in the monthly Residential RLD-4 charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1:	\$43.99	(l)
Zone 2:	\$43.99	(l)

Issued: June 30, 2011

Effective: July 1, 2011

Griselda Antu  
Tariff Administrator  
600 Hidden Ridge, E02F69  
Irving, TX 75038

LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.17 Residential RLK Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.verizonbusiness.com/service> and must subscribe to this service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.verizonbusiness.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customers service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1:	\$52.99	(l)
Zone 2:	\$54.99	(l)

LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.17 Residential RLK Service (Cont.)

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff.

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, Inc. FPSC No. 3, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications, Inc. FPSC No. 3, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc. FPSC No. 3 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc. FPSC No. 3, b) intraLATA service under MCI WorldCom Communications, Inc. FPSC No. 3 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, Inc. FPSC No. 3, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI WorldCom Communications, Inc. FPSC No. 3 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, Inc. FPSC No. 3, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications, Inc. FPSC No. 3, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan II under MCI WorldCom Communications, Inc. FPSC No. 3 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc. FPSC No. 3, b) intraLATA service under MCI WorldCom Communications, Inc. FPSC No. 3 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, Inc. FPSC No. 3, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan II under MCI WorldCom Communications, Inc. FPSC No. 3 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

Issued: April 27, 2005

Effective: May 1, 2005

Sandy Chandler  
Tariff Manager

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.18 Residential RLL Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.verizonbusiness.com/service> and must subscribe to this service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3. Customers who subscribe to this service may not subscribe to Residential RLA, RLC, RLD-1, RLG, or RLH service as described in this tariff on another line on their account. Customers of Lifeline service are not eligible to receive this product. Customers will receive Block 900 & 976 with this service at no additional charge.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. MCI customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.verizonbusiness.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC No. 3

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, Anonymous Call Rejection.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that usage is not consistent with residential voice applications, customer service may be assessed a \$50 monthly recurring data/internet usage charge or disconnected.

Monthly Recurring Charge:

Zone 1:	\$43.99	(l)
Zone 2:	\$43.99	(l)

LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.1 Residential Offerings

8.1.18 Residential RLL Service (Cont.)

Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, Inc. FPSC No. 3, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications, Inc. FPSC No. 3, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc. FPSC No. 3 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc. FPSC No. 3, b) intraLATA service under MCI WorldCom Communications, Inc. FPSC No. 3 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, Inc. FPSC No. 3, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI WorldCom Communications, Inc. FPSC No. 3 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, Inc. FPSC No. 3, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications, Inc. FPSC No. 3, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan II under MCI WorldCom Communications, Inc. FPSC No. 3 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc. FPSC No. 3, b) intraLATA service under MCI WorldCom Communications, Inc. FPSC No. 3 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, Inc. FPSC No. 3, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan II under MCI WorldCom Communications, Inc. FPSC No. 3 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

Issued: April 27, 2005

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service - Facility Based

8.1 Residential Offerings

8.1.19 Residential RLJ Service (Cont.)

RLJ Savings Plan II <sup>1</sup>

The Company will offer the following plan to new customers of Residential RLJ Service.

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Customers enrolled in this plan will receive the following benefits: An \$11.00 discount off the monthly recurring charge for Residential RLJ Service for each month they remain subscribed to Residential RLJ Service. New customers of RLJ service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLJ Service shall apply.

RLJ Savings Plan III

The Company will offer the following plan to new customers of Residential Calling Plan RLJ Service. Customers enrolled in this plan will receive the following benefits: A \$12.00 discount off the monthly recurring charge for Residential Calling Plan RLJ Service for each month they remain subscribed to Residential RLJ Service. New customers of RLJ service will receive the benefit of this plan for 12 months after enrollment in this plan. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLJ Service shall apply.

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Termination:

The following termination provisions apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

1. For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc. FPSC No. 3, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services, Inc. FPSC No. 3, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI Communications Services, Inc. FPSC No. 3 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc. FPSC No. 3, b) intraLATA service under MCI Communications Services, Inc. FPSC No. 3 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services, Inc. FPSC No. 3, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to the service offering under MCI Communications Services, Inc. FPSC No. 3 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI Communications Services, Inc. FPSC No. 3, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI Communications Services, Inc. FPSC No. 3, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI Communications Services, Inc. FPSC No. 3 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI Communications Services, Inc. FPSC No. 3, b) intraLATA service under MCI Communications Services, Inc. FPSC No. 3 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI Communications Services, Inc. FPSC No. 3, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-4 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI Communications Services, Inc. FPSC No. 3 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

<sup>1</sup> Effective June 1, 2010, this service will no longer be available to new subscribers.

Issued: May 28, 2010

Effective: June 1, 2010

(N)

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.2 Directory Assistance/Directory Assistance Call Completion

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. One request may be made on each directory assistance call. The Directory Assistance charge applies to each call regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number.

Per call charge: \$0.95

Customers may request that the Directory Assistance operator complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls.

Per-Call Charge: \$0.00

Qualified customers who are unable to use a telephone directory because of physical or mental disabilities will be exempt from the per call charge for Directory Assistance/Directory Assistance Call Completion.

8.3 Operator Services

Busy Line Verification Operator verifies that a line is currently busy.

Busy Line Interrupt Operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party.

Person-to-Person Call A service where the person originating the call specifies to the operator a particular person to be reached. Person to person can be billed to a calling card, billed to a third number or billed as collect at no additional charge.

3<sup>rd</sup> Number Billing Call A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers.

Collect Provides the customer with the capability to charge a call to the called party. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement.

Station-to-Station Calls completed with the assistance of an operator to a particular station. The call may be billed to the called party.

Operator Assisted Sent Paid Includes all calls where the person originating the call pays for the call by having the call billed to the originating phone number and calls from pay phones when the caller pays for the call by depositing coins.

Operator Services – Charges:

Service	Charge Per Call
Busy Line Verification	\$2.50
Busy Line Interrupt	\$5.00
Person-to-Person	\$3.25
3 <sup>rd</sup> Number Billing	\$1.75
Collect	\$1.75
Station-to-Station	\$0.60
Operator Assist Sent Paid	\$1.75

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.5 Other Residential Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

Non-Recurring Charges:

<u>Option</u>	<u>Non-Recurring Charge</u>
Service Restoral Charge	\$19.00
Returned Check Charge	\$10.00
InterLATA/IntraLATA PIC Change Charge	\$1.25
Directory Listing Change Charge	\$10.00
Service Order Charge	\$10.00 <sup>1/</sup>
Blocking Set Up Charge	\$4.25
Line Connection Fee	\$40.00 <sup>1/</sup>
Installation Dispatch Fee	\$50.00
Telephone Number Change Charge	\$23.00
Facilities Move Charge	\$250.00 <sup>2/</sup>

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<sup>1/</sup> Existing customers of Residential Service under this tariff will receive a waiver of this charge.

<sup>2/</sup> This charge applies to a move or rearrangement, at the customer's request, of the point of interconnection between the Telephone Company communications facilities and terminal equipment, protective apparatus, or wiring at a subscriber's premises.

LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.6 Blocking Features

Toll Blocking

Blocks the following outgoing calls from a customer's line.

Blocks: 0- , 0+, DDD 1+, 1+900, 1+555-1212 and 1+NPA-555-1212, 411, 440 (PULSELINK Access) IDDD 01, IDDD 011+, 976, 1+976

Block 900 & 976

Blocks the following outgoing calls from a customer's line.

Blocks: 976, 1+976,1+900

Block International and 900/976

Blocks the following outgoing calls from a customer's line.

Blocks: 976, 1+976, 1+900, 0+900, 011+, Three-Digit Dialing Service (N11, 211\*,311,511,711, and 811)

Block Call Return

Prevents usage of the Pay Per Use Call Return feature.

Block Collect & Third Party

Prohibits the operator from connecting and charging collect and 3rd party calls to the subscriber's line.

Block Collect Calling

Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Repeat Dialing

Prevents the usage of the Repeat Dialing feature.

Block Third Party Calling

Prohibits operators from charging 3rd party calls to the subscriber's line.

Block Three Way Calling

Prevents the customer from using pay-per-use 3-way calling.

Selective Blocking for Caller ID Allows a customer to temporarily prevent the transmission of that customer's Directory Number and/or Directory Name and thus control its availability to the called party.

Block Call Trace

Prevents usage of the PPU Call Trace feature

Block DACC

Prohibits the customer from completing Directory Assistance calls and thus prevents accruing additional connection charges.

Carrier Access Code Blocking

Restricts attempts to pace 1+ calls over an alternate carrier's network.

Complete Blocking for Caller ID (Per Line Block)

Allows a customer to prevent delivery of their telephone number, on all outgoing calls, to a called party who subscribes to a Caller ID service.

Issued: December 8, 2005

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.6 Blocking Features (Cont.)

Blocking Features – Charges:

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Toll Blocking	\$3.00
Block 900 and 976	N/C
Block International and 900/976	\$3.00
Block Call Return	N/C
Block Collect & Third Party	N/C
Block Collect Calling	N/C
Block Repeat Dialing	N/C
Block Third Party Calling	N/C
Block Three Way Calling	N/C
Selective Blocking for Caller ID	N/C
Block Call Trace	N/C
Block Call DACC	N/C

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<sup>1/</sup> Blocking setup charge applies if ordered post install.

LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.7 Features and Options

Anonymous Call Rejection: This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of that number to the called party.

Call Forwarding: Automatically routes all incoming local or long distance calls to any number the customer specifies. The customer will hear a short ring on the forwarded line each time a call is forwarded as a reminder that this feature is activated. Call Forwarding may ring once before the call is forwarded but the call cannot be answered. The user has control of the activation and deactivation process, but only from the line on which the feature is provisioned. Toll charges will apply when forwarded-to-number is outside of the customer's local calling area, where facilities permit.

Call Forwarding – Busy: This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to another telephone number on a premises other than the provisioned premises. The customer selects the forward-to-telephone number at the time service is established. Toll charges will apply when forwarded-to-number is outside of the customer's local calling area, where facilities permit.

Call Forwarding- No Answer: This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer-preselected interval, to another telephone number. The customer selects the forward-to telephone number and specified interval at the time service is established. Toll charges will apply when forwarded-to-number is outside of the customer's local calling area, where facilities permit.

Call Forwarding- No Answer w/ Ring Control: This feature provides for calls incoming to a subscriber's idle number to be forwarded to another telephone number after a customer-controlled interval of ring cycles. The customer selects the forwarded-to telephone number at the time service is established. Toll charges will apply when forwarded-to-number is outside of the customer's local calling area, where facilities permit.

Call Forwarding Busy w/ Customer Control Option: This feature provides a customer the Call Forwarding Busy feature and the capability to control from the affected line, the line on which the feature is provisioned, the activation and deactivation of the feature by using dialing codes. Toll charges will apply when forwarded to number is outside of the customer's local calling area, where facilities permit.

Call Forwarding No Answer w/ Customer Control Option: This feature provides a customer the Call Forwarding No Answer feature and the capability to control from the affected line, the line on which the feature is provisioned the activation and deactivation of the feature by using dialing codes. Toll charges will apply when forwarded-to-number is outside of the customer's local calling area, where facilities permit.

Call Waiting: When on a call, Call Waiting alerts the customer with a special tone that another call is waiting. It allows the waiting call to be answered without disconnecting from the existing call. Allows switching between the calls whenever desired. Allows either call to be ended at any time. The customer has the ability to disable and reactivate the feature at will.

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.7 Features and Options (Cont.)

Call Waiting ID: This service allows a residential customer to control the treatment applied to incoming calls while the customer is off-hook on a call. Call Waiting ID includes the functionality of the Call Waiting feature and provides several additional call disposition options.

The customer must have a calling identification delivery feature, such as Caller ID-Number Only or Caller ID-Name and Number for the calling identification data of the waiting call to be provided following the Call Waiting ID alerting tone. Call disposition options provided with Call Waiting ID include:

- Answer the waiting call placing the first party on hold
- Answer the waiting call dropping the first party
- Direct the waiting caller to hold via a recording
- Conference the waiting call with the existing, earlier call and, if desired, subsequently drop either leg of the "conferenced" call (where facilities permit)

Utilization of the full capabilities of Call Waiting Deluxe requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer.

Call Return: This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered. The customer can dial a code to request that the network place the call. The Call Return user will then be prompted to enter an additional digit to continue with the feature activation, or to hang up to abort the activation. If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified via a distinctive ring that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The calling party's number is not delivered to the call recipient.

Call Screening: This feature provides the customer the ability to block incoming calls from up to six different telephone numbers. A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive his call at this time. The screening list may be edited and revised at the customer's discretion.

Caller ID-Number Only: This feature enables the customer to view on a display unit the Directory Number of incoming telephone calls. When Caller ID - Number Only is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle with the exception of numbers where the caller is marked "private". The number information is only transmitted when the customer's receiver is on-hook. Calling party number information via Caller ID - Basic is not available on operator handled calls. Utilization of the full capabilities of Caller ID- Number Only requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer.

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service - Facility Based

8.7 Features and Options (Cont.)

**Caller ID - Name and Number:** This feature enables the customer to view on a display unit the Directory Name and Directory Number on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party name. When Caller ID - Name and Number is activated on a customer's line, the Directory Name and Directory Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID - Name and Number customer. Caller ID - Name and Number also includes Anonymous Call Rejection (ACR). Utilization of the full capabilities of Caller ID - Name and Number requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer.

**Multi Ring=2:** Multi Ring 2 service will enable a subscriber to have two telephone numbers associated with a single line. Customers subscribing to this service will be able to receive calls dialed to two separate telephone numbers without having a second line. A distinctive ringing pattern will be provided for each of the telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each telephone number will be provided, where facilities permit, to customers subscribing to Call Waiting service.

**Multi Ring=3:** Multi Ring 3 service will enable a subscriber to have three telephone numbers associated with a single line. Customers subscribing to this service will be able to receive calls dialed to three separate telephone numbers without having a second or third line. A distinctive ringing pattern will be provided for each of the telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each telephone number will be provided, where facilities permit, to customers subscribing to Call Waiting service.

**Priority Call Ringing:** Priority Call Ringing provides a distinctive ringing pattern to the subscribing customer for up to six specific telephone numbers. The customer creates a screening list of up to six telephone numbers either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the numbers via an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (e.g. short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring. The screening list may be edited and revised at the customer's discretion.

**Priority Call Forwarding:** Priority Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to six numbers is created by the customer and placed in the network memory either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the numbers via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list. The screening list may be edited and revised at the customer's discretion. Toll charges will apply when forwarded to numbers outside of the customer's local calling area, where facilities permit.

**Referral Service:** Referral Service notifies callers that the called number has either been disconnected or refers callers to the new telephone number.

**Repeat Dialing:** Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations Repeat Dialing must be purchased with Call Return.

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.7 Features and Options (Cont.)

Remote Access - Call Forwarding: This feature provides a customer the Call Forwarding feature and capability to activate and deactivate the feature remotely from any line/ equipment capable of Touch Tone signaling rather than only from the directory line.

Speed Dial- 8: This provides for the calling of pre-selected telephone numbers by dialing an abbreviated code for up to 8 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed.

Speed Dial- 30: This provides for the calling of pre-selected telephone numbers by dialing an abbreviated code for up to 30 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed.

Three Way Calling: Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

8.7.1 Features/Options – Charges

<u>Feature/Option</u>	<u>Monthly Recurring Charge</u>
Anonymous Call Rejection	\$4.00
Call Forwarding	\$5.00
Call Forwarding-Busy	\$2.00
Call Forwarding- No Answer	\$2.00
Call Forwarding No Answer w/ Ring Control	\$2.00
Call Forwarding Busy w/ Customer Control Option 1/	\$4.00
Call Forwarding No Answer w/ Customer Control Option 1/	\$4.00
Call Waiting	\$6.50
Call Waiting ID	\$7.50
Call Waiting ID w/ Forwarding	\$7.50
Call Return	\$6.00
Call Screening	\$5.00
Caller ID Number Only	\$8.00
Caller ID Name and Number	\$8.95
Multi Ring 2	\$5.00
Multi Ring 3	\$7.00
Priority Call Ringing	\$5.00
Priority Call Forwarding	\$5.00
Repeat Dialing	\$5.00
Remote Access Call Forwarding	\$7.00
Speed Dial 8	\$5.00
Speed Dial 30	\$5.50
Three Way Calling	\$6.00

1/ Beginning September 17, 2004, this feature will no longer be available to new subscribers.

LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.7 Features and Options (Cont.)

8.7.1 Features/Options – Charges (Cont.)

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Issued: December 20, 2011

Effective: January 1, 2011

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.7 Features and Options (Cont.)

<u>Feature Packages</u>	<u>Monthly Recurring Charge</u>
Custom Feature Package	\$18.99

Includes: Remote Access Call Forwarding, Caller ID  
W/ Name & Number, Call Return, Call Screening,  
Repeat Dialing , Call Waiting ID Speed Dial 30,  
Three-Way Calling, One of the following: Priority Call  
Ringing or Priority Call Forwarding.

8.8 Pay Per Use Features

<u>Feature</u>	<u>Per-Use Charge</u>
Call Return	\$1.00
Call Trace	\$3.50
Repeat Dialing	\$1.00
Three Way Calling	\$1.00

8.8.1 RESERVED FOR FUTURE USE

8.8.2 Telecommunications Relay Service

Monthly Recurring Charge Per Line: \$0.12

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

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8.9 Lifeline Service<sup>1</sup>

DESCRIPTION:

1. Lifeline Service is discounted service offered for qualifying low-income customers who qualify for this in accordance with the following Regulations.
2. In order to be eligible for the Lifeline Service, a residential customer must participate in at least one of the following programs: Temporary Assistance to Needy Families (TANF), previously known as AFDC, Supplemental Security Income (SSI), Food Stamps, Medicaid, Federal Public Housing/Section 8, Low Income Home energy Assistance Plan(LIHEAP).

RULES

1. Regulations specified elsewhere in the Company's tariffs which apply to all service plans apply to Lifeline Service.
2. Presentation of appropriate supporting documentation and a completed Lifeline application shall constitute proof of income eligibility.
3. Toll Blocking is free to Lifeline customers.
4. No service deposit is required in order to initiate Lifeline service, if the qualifying low-income consumer voluntarily elects toll blocking, where available. If toll blocking is unavailable, the carrier may charge a service deposit.
5. Lifeline service may not be disconnected for non-payment of toll charges.
6. Additional lines are not eligible for the Lifeline Service, but will be provided upon request at applicable tariffed rates.

MONTHLY RATES AND DISCOUNTS

1. Lifeline Service provides a monthly discount of \$7.00 once eligibility has been determined. The Interstate line charge (as described in MCImetro Access Transmission Services Inc. F.C.C No 1) is also waived with additional credits applied to the end user's basic local exchange service. At no time shall the total Lifeline credit exceed the sum of the end-user common line charge and the basic local exchange rate.
2. Lifeline Service is subject to all applicable state, local, and federal taxes and surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

Link Up Program

Link Up is an assistance program for qualifying low-income customers designed to help offset applicable line connection charges for the installation or transfer of service from one residential premises to another.

In order to be eligible for the Link Up Service, a residential customer must participate in at least one of the following programs: Temporary Assistance to Needy Families (TANF); Supplemental Security Income (SSI); Food Stamps; Medicaid, Senior Citizen Discount, Federal Public Housing, Low Income Energy Assistance Program.

Discount: Participants shall receive a reduction off of the line connection fee for a single residence line at the customer's principal residence, up to \$20.00.

1 Effective January 1, 2011, this service will no longer be available to new subscribers.

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Issued: December 21, 2010

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.10 Promotions

8.10.1 Airline Affinity Promotion 1

Effective, 11/16/01 and ending 12/31/01, MCImetro will offer the following promotion to customers who are currently enrolled in a participating airline affinity promotion. Customers who enroll in this promotion will receive five airline affinity program miles from the participating airline affinity program for each dollar of the customer's total monthly local, interstate and intrastate usage (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax and credits) in each month following enrollment in this promotion.

8.10.2 Airline Affinity Promotion 2

Effective, 11/16/01 and ending 12/31/01, MCImetro will offer the following promotion to customers who are currently enrolled in a participating airline affinity promotion. Customers who enroll in this promotion will receive one flight credit from the participating airline affinity program for each \$150 of the customer's total monthly local, interstate, intrastate usage (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax and credits) in each month following enrollment in this promotion.

8.10.3 Retail Affinity Promotion

Beginning 11/16/01 and ending 12/31/01, MCImetro will offer the following promotion to customers who are also enrolled in a participating retail affinity program as offered by MCI Telecommunications Corporation in MCI Telecommunications F.C.C. Tariff No. 1. Customers who enroll in this promotion will receive one certificate entitling customers to one free video cassette rental from the participating retail affinity program for each \$25 (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax, and credits) per month of the customer's total local, intralata and long distance usage charges. In the event that a customer does not incur at least \$25.00 in total usage in one month, no certificate will be issued. Usage cannot be carried forward or accumulated from one month to the next under this promotion.

8.10.4 Airline Affinity Promotion 3

Effective June 1, 2002, and ending December 31, 2002, MCImetro will offer the following promotion to customers of Business B1 Service and Business B1 Multiline Service who are currently enrolled in a participating airline affinity program and who subscribe to Airline Affinity Promotion 1 under this tariff. Business B1 Service and Business B1 Multiline Service customers enrolled in this promotion will receive 1,000 airline affinity miles from the participating airline affinity program in the second month after enrollment in this promotion, and 1,000 airline affinity program miles in each of the third through sixth months after enrollment, for a total not to exceed 5,000 airline affinity miles; awarding of airline affinity miles will not be pro-rated, and customers who disconnect their service prior to achievement of the 5,000 airline affinity miles will only receive the miles accrued up to the time of disconnection.

Issued: May 30, 2002

Effective: June 1, 2002

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.10 Promotions (Cont.)

8.10.4 \$3.00 Credit Promotion

Effective 11/16/01 and ending December 31, 2001, the Company will offer the following promotion to customers 1) subscribed to residential or small business service provided by the Company under this tariff ("Service"), and 2) register for and subscribe to internet service provided by a designated affinity entity via a method (either 800 number, VRU, website or internet service software provided by the affinity entity) as established for this promotion by the affinity entity and the Company, and 3) whose account information (name, address, phone number) matches on both the Company's records and the affinity's records.

Specifically, customers enrolled in this promotion will receive, for each ANI subscribed to Service offered by the Company and to internet service provided by the affinity entity as described above, a credit of \$3.00 on their total interstate, international, intrastate (interLATA and intraLATA), and local charges (including taxes, fees, and surcharges), excluding calling card usage not associated with one of the above Services provided by the Company. Customers who have selected the Company as their primary interexchange carrier for intralata only service are not eligible for this promotion.

If the customer's total invoice charges do not exceed the amount of the benefit described above, the customer will receive credit for the total amount of the bill; no credit amount above the amount of the bill will be carried over to the next invoice.

In the event that a customer does not receive credit on the first full invoice after enrollment, then credit for each month not receiving the credit will be carried over to the initial invoice on which the credit appears. If customer's total invoice usage on the initial invoice does not exceed the amount of the accrued credits, customer will receive credit for the total amount of the bill.

Customer will receive credits under this promotion no later than the third full invoice after enrollment. Credits will not be pro-rated for any partial invoice, and will apply to each full invoice after enrollment, in this promotion. Customers will receive the benefit of this promotion, not to exceed one credit per month per ANI, for as long as they remain 1) subscribed to Service provided by the Company, and 2) registered for and subscribed to internet service provided by the designated affinity entity.

Issued: November 15, 2001

Effective: November 16, 2001

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.10 Promotions (Cont.)

8.10.5 Residential Service Order Charge Promotion

Beginning September 19, 2002 and ending March 31, 2003, the Company will offer the following promotion. Customers of Residential Local Service under this tariff will receive a waiver of the Service Order Charge as described in Section 8.5 between the date of enrollment in this promotion and March 31, 2003.

8.10.6 1 Month Free Promotion

Beginning November 15, 2002, and ending December 31, 2002, MCI Metro will offer the following promotion. New customers of Residential RLA Local Service will receive a waiver of the monthly service charge for Residential RLA Local Service on their first invoice after enrolling in this promotion as described below.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for Residential RLA service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate.

Certificates are valid until the date printed on the certificate. This offer may not be combined with any other promotional offering.

8.10.7 Direct Mail Promotion 1

Beginning November 15, 2002, and ending March 31, 2003, MCImetro will offer the following promotion to new customers of Residential RLA Local Service. Upon enrollment in Residential RLA Local Service, customers will be mailed a certificate offering a \$75 credit. To receive benefits under this promotion, customer must mail the certificate along with invoice payment to receive the credit.

Certificates are valid until the date printed on the certificate. This offer may not be combined with any other promotional offering.

8.10.8 Direct Mail Promotion 2

Beginning November 15, 2002, and ending March 31, 2003, MCImetro will offer the following promotion. Customers will be mailed a certificate offering a \$25 credit or \$50 credit. Upon receipt of the certificate, Customers who contact a Company service representative to enroll in Residential RLA Local Service may elect to receive either a \$25 credit or a \$50 credit towards their Residential RLA Service total monthly invoice after enrollment in this promotion.

To receive benefits under this promotion, customers must: i) request an activation code from the customer service representative at the time of enrollment in Residential RLA service; ii) record their activation code and telephone number on the certificate; iii) sign the certificate; and iv) mail the certificate along with their first invoice payment.

Certificates are valid until the date printed on the certificate. This offer may not be combined with any other promotional offering.

Issued: December 27, 2002

Effective: January 1, 2003

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.10 Promotions (Cont.)

8.10.9 \$25 Credit Promotion

Beginning November 15, 2002, and ending March 31, 2003, MCImetro will offer the following promotion. Customers who are currently enrolled in Residential RLA Service, who call into Customer Service to request cancellation of their Residential RLA Service, will receive an invoice credit of up to \$25 towards their Residential RLA Service total monthly invoice in each of the first 3 months after enrollment in this promotion. Invoice credit may be applied towards all charges associated with this service. This offer may not be combined with any other promotional offering.

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8.10.10 \$10 Credit Promotion

Beginning November 15, 2002, and ending March 31, 2003, MCImetro will offer the following promotion. Customers who are currently enrolled in a Local Residential Service and who contact a Company service representative to request cancellation of their Residential Integrated Service, will receive an invoice credit of up to \$10 towards their Local Residential Service total monthly invoice to be applied to each of the first three invoices after enrollment in this promotion. The invoice credit may be applied towards all charges associated with this service.

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Customers who are enrolled in Residential RLA Service are not eligible for this promotion. This offer may not be combined with any other promotional offering.

Issued: December 27, 2002

Effective: January 1, 2003

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.10 Promotions (Cont.)

8.10.11 Integrated Service Discount Promotion

Beginning March 1, 2003 and ending January 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

Customers eligible for this promotion are i) New or existing customers of Residential RLA, RLE, or RLG Local Service; or ii) Customers who are current subscribers to Residential RLA, RLE or RLG Service who contact a customer service representative to request cancellation of their Residential RLA, RLE, or RLG service.

Customers enrolling in this promotion will receive a discount, not to exceed \$35 in value (actual value may vary by promotion), off the monthly service charge for Residential RLA, RLE, or RLG Service as described below.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for Residential RLA, RLE, or RLG service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate.

Certificates are valid until the date printed on the certificate.

8.10.12 Direct Mail \$25 Gift Card Promotion 1

Beginning March 1, 2003 and ending 12/31/03, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability: New customers of Residential RLA, RLC, RLE, or RLG Local Service will be mailed a debit card, valued at \$25, within one month after enrollment in Local Service. Debit cards offered under this promotion are valid in any location that accepts credit cards issued by Master Card. This offer may not be combined with any other promotional offering.

8.10.13 Integrated Promotion 2

Beginning March 1, 2003 and ending 12/31/03, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability: New customers of Company service who enroll in Residential RLA, RLC, RLE, or RLG Service will be mailed a certificate offering a \$50 credit for Residential RLA, RLC, RLE, or RLG Service. To receive benefits under this promotion, customer must mail the certificate along with invoice payment to receive the credit.

Certificates are valid until the date printed on the certificate. This offer may not be combined with any other promotional offering.

Issued: December 31, 2003

Effective: January 5, 2004

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.10 Promotions (Cont.)

8.10.14 One Month Free Promotion 2

Beginning March 1, 2003 and ending 12/31/03, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability: Customers who are currently enrolled in Residential RLA Service, who contact a customer service representative to request cancellation of their Residential RLA service, will receive a waiver of the monthly service charge for Residential RLA service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for Residential RLA service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate. This offer may not be combined with any other promotional offering.

8.10.15 Integrated Service Prepaid Card Promotion

Beginning March 1, 2003 and ending 12/31/03, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability: Customers who are currently enrolled in Residential RLA, RLC, RLE, or RLG Local Service, and who contact a customer service representative to request cancellation of their Residential RLA, RLC, RLE, or RLG Local Service, will be mailed an allotment of one or more MCI Prepaid Cards, the total value of which allotment shall not exceed \$100, within one month after enrollment in Local Service. Customers enrolled in this offer are also eligible for enrollment in the Integrated Service Discount Promotion.

8.10.16 RLA Employee Benefit Promotion 1

Beginning July 1, 2003, and ending December 31, 2003, the Company will offer the following promotion to new customers of Residential RLA Service who are members or employees of a participating affinity of the Company. Customers will receive a discount of \$5.00 off the monthly recurring charge for Residential RLA Service Integrated RLA Service in each month they remain subscribed to Residential RLA Service.

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Issued: June 18, 2003

Effective: July 1, 2003

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MCImetro ACCESS TRANSMISSION SERVICES LLC  
d/b/a VERIZON ACCESS TRANSMISSION SERVICES

LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange

8.10 Promotions (Cont.)

8.10.17 Residential Affinity Savings Promotion 1

Beginning July 1, 2003, and ending September 30, 2003, the Company will offer the following promotion to customers of Residential RLA or Residential RLE Service who are also members of a participating Non-Qualified Residential Affinity Group.

Customers enrolling in this promotion may be eligible for benefits as described in one (but not both) of the following benefit Levels. Eligibility for a particular Level is dependent upon a customer's membership level or status within the participating Non-Qualified Residential Affinity Group in accordance with the terms of membership of that participating Non-Qualified Residential Affinity Group:

Level 1: Customers enrolling in this promotion who are new customers of Residential RLA Service will receive a 10% discount off of the monthly recurring charge for Residential RLA Service in each month in which they remain subscribed to that service. Customers enrolling in this promotion who are new customers of Residential RLE Service will receive a 5% discount off of the monthly recurring charge for Residential RLE Service in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 1 benefits will be moved to Level 2 as described in this promotion.

Level 2: Customers enrolling in this promotion who are new customers of Residential RLA Service will receive a 5% discount off of the monthly recurring charge for Residential RLA Service in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 2 benefits will be moved to Level 1 as described in this promotion.

Customers who no longer qualify for Level 1 or Level 2 benefits as described in this promotion will no longer receive benefits as described above.

Issued: June 18, 2003

Effective: July 1, 2003

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.10 Promotions (Cont.)

8.10.18 Discount Promotion 1

Beginning October 8, 2003, and ending December 31, 2003, the Company will offer the following promotion. Existing customers of Residential RLA, Residential RLE, or Residential RLH who have subscribed to that service a minimum of three months (but no longer than seven months) and who contact the Company in response to an automated message will receive a discount of 10 percent off their monthly recurring charge for six invoices after enrollment in this promotion. Customers must remain subscribed to Residential RLA, Residential RLE, or Residential RLH in order to receive benefits under this promotion.

8.10.19 Discount Promotion 2

Beginning October 8, 2003, and ending December 31, 2003, the Company will offer the following promotion. Existing customers of Residential RLC i) who have subscribed to Residential RLC a minimum of three months (but no longer than seven months), and ii) who contact the company and subscribe to Residential RLA in response to an automated message provided by the Company, will receive a discount of 20 percent off their monthly recurring charge for six invoices after enrollment in this promotion.

8.10.20 Residential Free Feature Promotion

Beginning November 1, 2003, and ending December 31, 2003, the Company will offer the following promotion. New and Existing customers of Residential RLA, Residential RLC, Residential RLC-1, Residential RLG, and Residential RLH will receive one free feature from the list described in this promotion for the first three months after enrollment in this promotion. Customers enrolling in this promotion can select one of the following features and will receive a credit in the amount of the monthly recurring charge for that feature on their first three invoices after the date of enrollment in this promotion: Call Waiting, Caller ID, Call Return. Customers may combine this promotion with the Integrated Service Discount Promotion.

8.10.21 Free Month Promotion

Beginning November 1, 2003, and ending February 29, 2004, new customers of Company local exchange service who subscribe to Residential RLA, Residential RLC, Residential RLG, or Residential RLH Service will receive a waiver of their monthly recurring charge for Residential RLA, Residential RLC, Residential RLG, or Residential RLH Service for the first full invoice after enrollment in this promotion.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the Residential RLA, Residential RLC, Residential RLG, or Residential RLH Service monthly recurring charge. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate.

Certificates are valid until the date printed on the certificate.

LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.10 Promotions (Cont.)

8.10.2 Employee Benefit Promotion 2

Beginning November 1, 2003, and ending March 31, 2004, the Company will offer the following promotion to customers who are members of a qualified commercial affinity group or employees of a participating affinity of the Company. Eligible customers will receive one of the following benefits:

1) New customers of Company service who subscribe to Residential RLA Service and who are members of a qualified commercial affinity group or employees of a participating affinity of the Company will receive a 10% discount off the monthly recurring charge for Residential RLA Service in each month they remain subscribed to Residential RLA Service.

2) New customers of Company service who subscribe to Residential RLH Service and who are members of a qualified commercial affinity group or employees of a participating affinity of the Company will receive a 5% discount off the monthly recurring charge for Residential RLH Service in each month they remain subscribed to Residential RLH Service.

Issued: December 31, 2003

Effective: January 5, 2004

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.10 Promotions (Cont.)

8.10.3 Deposit Promotion

Beginning December 1, 2003, and ending March 31, 2004, the Company will offer the following promotion to new customers of Residential Local Service whose invoices are either i) rendered by the Company (\*direct remit customers) or ii) billed directly to a valid credit card number provided to the Company by the customer, and who the Company has determined must pay a deposit to the Company as a result of a credit check.

If the customer's account has not been delinquent by 31 or more days at any point in time during the first 6 months after enrollment in Company residential local service, then a \$25.00 promotional certificate will be sent to the customer, along with a refund of the customer's deposit (principal plus interest). The customer will be sent \$25.00 as a certificate separate from the deposit check in accordance with the procedure described below. If the customer's account is delinquent at any point during the first 6 months after enrollment in Company residential local service, then the deposit will be held by the Company for an additional 6 months (for a total period of 12 months), in which case the deposit (principal plus interest) will be issued in the form of a check to the customer (less any amount applied to outstanding balances). In the event a refund is provided in the middle of the month, interest on the deposit will be pro-rated for that part of the month.

Customer will be mailed the certificate offering a credit in the amount of \$25, to be applied against customer's Company Residential Local Service total invoiced charges. Upon receipt of the certificate, Customer must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

Issued: November 25, 2003

Effective: December 1, 2003

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.10 Promotions (Cont.)

8.10.4 \$25 Credit Promotion 1

Beginning January 5, 2004, and ending June 30, 2004, the Company will offer the following promotion to existing customers of Residential RLA Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$25 on their first invoice after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

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8.10.5 \$20 Credit Promotion

Beginning January 5, 2004, and ending June 30, 2004, the Company will offer the following promotion to existing customers of Residential RLE, and Residential RLH Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$20 on their first invoice after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

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8.10.6 \$10 Credit Promotion 1

Beginning January 5, 2004, and ending June 30, 2004, the Company will offer the following promotion to existing customers of residential local service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$10 on each of their first three invoices after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

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8.10.7 \$12 Credit Promotion

Beginning January 5, 2004, and ending June 30, 2004, the Company will offer the following promotion to existing customers of Residential RLG Service who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$12 on their first invoice after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

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Issued: March 31, 2004

Effective: April 1, 2004

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.10 Promotions (Cont.)

8.10.8 Residential Service Order Charge Waiver Promotion 1

Beginning February 1, 2005, and ending June 30, 2005, the Company will offer the following promotion. Customers of Residential Local Service under this tariff will receive a waiver of the Service Order Charge as described in Section 8.5 between the date of enrollment in this promotion and June 30, 2005.

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8.10.9 Airline Affinity Promotion 1

Beginning January 5, 2004, and ending March 31, 2004, MCImetro will offer the following promotion to new customers of Residential and Small Business Local Service who are currently enrolled in a participating airline affinity promotion. Customers who enroll in this promotion will receive five airline affinity program miles from the participating airline affinity program for each dollar of the customer's total monthly local (including feature charges), interstate and intrastate usage (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax and credits) in each month following enrollment in this promotion.

8.10.10 Retail Affinity Promotion 1

Beginning January 5, 2004, and ending March 31, 2004, MCImetro will offer the following promotion to new customers of Residential Local Service who are also enrolled in a participating retail affinity program as offered by <http://www.mci.com/service>. Customers who enroll in this promotion will receive one certificate entitling customers to one free movie rental from the participating retail affinity program for each \$25 (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax, and credits) per month of the customer's total monthly local (including feature charges), intralata and long distance usage charges. In the event that a customer does not incur at least \$25.00 in total usage in one month, no certificate will be issued. Usage cannot be carried forward or accumulated from one month to the next under this promotion.

8.10.11 One Month Free Winback Promotion 1

Beginning January 5, 2004, and ending March 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability. The following customers are eligible: New and existing customers of Residential RLA, RLC, RLG, and RLH Service ("eligible service") i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service.

Customers eligible for this promotion will receive a waiver of the monthly service charge their eligible service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for their eligible service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

Issued: February 28, 2005

Effective: March 1, 2005

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.10 Promotions (Cont.)

8.10.12 Integrated Service Discount Winback Promotion 1

Beginning January 5, 2004, and ending March 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability. The following customers are eligible: New and existing customers of Residential RLA, RLC, RLG, and RLH Service ("eligible service") i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service.

Customers eligible for this promotion will receive a discount of 50% off the monthly service charge for their eligible service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for their eligible service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

8.10.13 One Month Free Promotion 1

Beginning March 9, 2004, and ending June 30, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability. New and existing customers of Residential RLA or RLH Service will receive a waiver of the monthly service charge for Residential RLA or RLH Service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for Residential RLA or RLH Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

8.10.14 Integrated Service Discount Promotion 1

Beginning March 9, 2004, and ending June 30, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New and existing customers of Residential RLG Service will receive a discount of 50% off the monthly service charge for Residential RLG as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for Residential RLG service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

Issued: March 8, 2004

Effective: March 9, 2004

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.10 Promotions (Cont.)

8.10.15 Integrated Service \$25 Prepaid Card Promotion

Beginning March 9, 2004, and ending May 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability. New customers of Residential RLA service who also enroll in either MCI International Weekends or MCI Neighborhood Worldwide as described at <http://www.mci.com/service>, will be mailed an allotment of one or more MCI Prepaid Cards, the total value of which allotment shall not exceed \$25, within one month after enrollment in Residential RLA service. Customers enrolled in this offer are also eligible for enrollment in the One Month Free Promotion I and the Integrated Service Discount Promotion I.

8.10.16 Integrated Service Credit Promotion 1

Beginning March 16, 2004, and ending June 30, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of [Residential RLA Service are eligible to receive up to three (3) credits, each credit in the amount of \$15, against the monthly service charge for Residential RLA as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a credit in the amount of \$15 off the monthly service charge for Residential LA service in each of the first three months after enrollment in Residential RLA service. Upon receipt of each certificate, Customers must mail the certificate to the Company and will receive the \$15 credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

8.10.21 Residential Free Feature Promotion 1

Beginning May 1, 2005, and ending March 31, 2006, the Company will offer the following promotion to i) New customers of Residential RLA Service, Residential RLC Service, Residential RLC-1 Service, Residential RLG Service, Residential RLH Service, Residential RLI Service, Residential RLK Service, Residential RLL Service, and Residential RLJ Service who contact a company service representative, and ii) Existing customers of the services listed in i) above who contact a Company service representative and add one of the features described in Section 8.7.1 to their local service. Customers enrolling in this promotion will receive one free feature from the list described in this promotion for the first three months after enrollment in this promotion. Customers enrolling in this promotion can select one of the following features and will receive a credit in the amount of the monthly recurring charge for that feature on their first three invoices after the date of enrollment in this promotion: Call Waiting, Caller ID, Call Return, and 3-Way Calling.

8.10.22 \$25 Invoice Credit Promotion

Beginning April 16, 2004 and ending June 30, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

The Company will offer the following promotion to existing customers of Residential RLA Service who contact a Company service representative and request cancellation of their service. Customers will receive \$25 off of the monthly recurring charge for Residential RLA Service; credit will be applied in each of the first two (2) invoices after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

This promotion may not be combined with any Direct Mail promotion or any promotion offered to customers i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service.

Issued: December 28, 2005

Effective: January 1, 2006

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.10 Promotions (Cont.)

8.10.23 Residential Line Connection Fee Promotion

Beginning March 1, 2005, and ending June 30, 2005, the Company will offer the following promotion to i) existing customers of Company Residential Local Service who change their address and ii) existing customers of Company Residential Local Service who add an additional line to their Company account for local exchange service and who receive a new telephone number for that additional line. Customers enrolled in this promotion will receive a waiver of the Line Connection Fee as described in this tariff for any new telephone number received as a result of i) or ii) above.

8.10.24 50% Certificate Promotion

Beginning July 1, 2004, and ending August 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLA, RLG, RLH Service who contact a Company service representative are eligible to receive a 50% certificate off of their monthly recurring charge for Residential RLA, RLG, RLH as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a 50% certificate off of their monthly recurring charge for Residential RLA, RLG, RLH service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

8.10.25 Integrated Service Credit Promotion 2

Beginning July 15, 2004, and ending September 30, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLA Service are eligible to receive up to three (3) credits, each credit in the amount of \$15, against the monthly service charge for Residential RLA as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a credit in the amount of \$15 off the monthly service charge for Residential LA service in each of the first three months after enrollment in Residential RLA service. Upon receipt of each certificate, Customers must mail the certificate to the Company and will receive the \$15 credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

Issued: February 28, 2005

Effective: March 1, 2005

Sandy Chandler  
Tariff Manager

MCImetro Access Transmission Services, LLC  
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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.10 Promotions (Cont.)

8.10.32 Free Month Certificate Promotion

Beginning November 1, 2004, and ending December 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLG Service who have been contacted by a Company representative to subscribe to Company service are eligible to receive a 100% certificate off of their monthly recurring charge for Residential RLG as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a 100% certificate off of their monthly recurring charge for Residential RLG service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

8.10.33 \$25 Invoice Credit Promotion 2

Beginning November 1, 2004, and ending December 31, 2004, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

The Company will offer the following promotion to existing customers of Residential RLA Service who contact a Company service representative and request cancellation of their service. Customers will receive a \$25 off two (2) months invoice. This promotion is not combinable with any other promotional offering.

This promotion may not be combined with any Direct Mail promotion or any promotion offered to customers i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service.

Issued: October 29, 2004

Effective: November 1, 2004

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.CHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.10 Promotions (Cont.)

8.10.34 Free Month Certificate Promotion 2

Beginning January 4, 2005, and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLA, RLH, RLI, RLK, RLJ Service who are contacted by a Company service representative or who contact a company service representative are eligible to receive a 100% certificate off the first and Thirteenth full invoices of their monthly recurring charge for Residential RLA, RLH, RLI, RLK, RLJ as described below.

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To participate in this promotion, Customers will be mailed a certificate offering a 100% certificate off of their monthly recurring charge for Residential RLA, RLH, RLI, RLK, RLJ service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed in the customers 1<sup>st</sup> and 12<sup>th</sup> month of service.

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Issued: May 26, 2005

Effective: June 1, 2005

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.10 Promotions (Cont.)

8.10.37 Residential Free Feature Promotion 2

Beginning May 1, 2005, and ending on March 31, 2006, new customers of Residential RZA, Residential RLC-1, Residential RLG, Residential RLH, Residential RLI Service, Residential RLK Service, Residential RLL Service, and Residential RLJ Service may select up to two of the features from the list described in this promotion and will receive them for the first three months after enrollment in this promotion. Customers enrolling in this promotion can select up to two of the following features and will receive a credit in the amount of the monthly recurring charge for those features on the first three invoices after the date of enrollment in this promotion: Call Waiting, Caller ID, Call Return, and 3-Way Calling.

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Issued: December 28, 2005

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.10 Promotions (Cont.)

8.10.39 Two Free Month Certificate Promotion 3

Beginning February 1, 2005, and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLA, RLC, RLG, RLI, RLH, RLK, RLL, RLJ Service ("eligible service") i) who are not presently subscribed to local residential service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another local residential carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive a 100% certificate off the first and thirteenth full invoices of their monthly recurring charge for Residential RLA, RLC, RLG, RLI, RLH, RLK, RLL, RLJ Service.

T/N

T/N

To enroll in this promotion, Customers will be mailed a certificate offering a 100% certificate off of their monthly recurring charge for Residential RLA, RLC, RLG, RLI, RLH, RLK, RLL, RLJ Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

T/N

8.10.40 Three Free Month Certificate Promotion 3

Beginning February 1, 2005, and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLA, RLC, RLG, RLI, RLH, RLK, RLL, RLJ Service ("eligible service") i) who are not presently subscribed to local residential provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another long distance carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive a 100% certificate off the first, seventh, and thirteenth full invoices of their monthly recurring charge for Residential RLA, RLC, RLG, RLI, RLH, RLK, RLL, RLJ Service.

T/N

T/N

To enroll in this promotion, Customers will be mailed a certificate offering a 100% certificate off of their monthly recurring charge for Residential RLA, RLC, RLG, RLI, RLH, RLK, RLL, RLJ Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

T/N

Issued: May 26, 2005

Effective: June 1, 2005

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service -- Facility Based

8.10 Promotions (Cont.)

8.10.42 RLG Certificate Promotion 1

Beginning February 1, 2005, and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLG Service who are contacted by a Company service representative are eligible to receive a 100% certificate off the first and Thirteenth full invoices of their monthly recurring charge for Residential RLG as described below.

To participate in this promotion, Customers will be mailed a certificate offering 100% off of their monthly recurring charge for Residential RLG service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed in the customers 1<sup>st</sup> and 12<sup>th</sup> month of service.

8.10.43 RLG/RLL Certificate Promotion 2

Beginning February 1, 2005, and ending June 30, 2005, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

Existing customers of Company residential service who newly subscribe to Residential RLG and Residential RLL Service who are contacted by a Company service representative or New Customers of Residential RLG and Residential RLL Service or existing MCI Residential customers who contact a company service representative are eligible to receive a 50% certificate off the first and thirteenth full invoices of their monthly recurring charge for Residential RLG and Residential RLL as described below.

To participate in this promotion, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Residential RLG and Residential RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed in the customers 1<sup>st</sup> and 12<sup>th</sup> month of service.

T/N

T/N

T/N

T/N

T/N

Issued: April 27, 2005

Effective: May 1, 2005

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MCImetro Access Transmission Services, LLC  
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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.10 Promotions (Cont.)

8.10.44 \$25 Credit Promotion for 3 invoices

Beginning November 1, 2007, and ending December 31, 2007, the Company will offer the following promotion to Existing customers of Residential RLA and RLJ Service ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their first three invoices after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

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8.10.45 Certificate Promotion

Beginning June 15, 2005, and ending June 30, 2006, the Company will offer the following promotion. Existing customers of Company residential service who i) are subscribed to Residential RLA, RLI, and RLH Service ("Service"), ii) have been subscribed to their Service for a minimum of three (3) months, and iii) request cancellation of their Service, are eligible to receive a certificate offering 100% off the service's monthly recurring charge for the first, seventh, and thirteenth full invoices for Residential RLA, RLI, and RLH Service as described below.

To participate in this promotion, Customers will be mailed a certificate offering 100% off the service's monthly recurring charge for Residential RLA, RLI, and RLH Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

8.10.46 \$20 Credit Promotion for 3 Invoices

Beginning November 1, 2007, and ending December 31, 2007, the Company will offer the following promotion to Existing customers of Residential RLH, RLI, RLK, RLL and RLG Service ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on each of their first three invoices after enrollment in this promotion. This promotion is not combinable with any other promotional offering.

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Issued: October 31, 2007

Effective: November 1, 2007

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.10 Promotions (Cont.)

8.10.47 Residential EasyPay Promotion

Beginning August 1, 2005, and ending December 31, 2005, the Company will offer the following promotion to i) existing customers of Company residential service who elect to have their invoiced charges billed directly to a valid commercial credit card, a valid debit card issued by a third party, or an active commercial bank account, and who enroll in this promotion either after contacting a Company service representative and being offered this promotion or by signing up for this promotion online at the Company's website address at <http://www.mci.com>, and ii) new customers of Company residential service who elect to have their invoiced charges billed directly to a valid commercial credit card, valid debit card issued by a third party, or an active commercial bank account, and who enroll in this promotion either after being contacted by a Company service representative and being offered this promotion, contacting a Company service representative and being offered this promotion, or by signing up for this promotion online at the Company's website address at <http://www.mci.com>. Customers enrolling in this promotion will receive a credit, not to exceed \$1.00, against their Company-invoiced charges for residential service.

MATERIAL PREVIOUSLY LOCATED ON THIS SHEET CAN NOW BE FOUND ON SHEET NO. 128.10.

Issued: July 29, 2005

Effective: August 1, 2005

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.10 Promotions (Cont.)

8.10.48 Anniversary Lifetime Promotion

Beginning September 1, 2007, and ending December 31, 2007, new customers of Company residential local exchange service as described in this tariff and existing customers of Company residential long distance service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services who newly subscribe to Residential RLI, RLJ, and RLK service who either are contacted by a Company service representative or who contact a company service representative are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, and RLK service, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK service.

To participate in this promotion, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, and RLK service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK service.

8.10.49 RLL Certificate Promotion 1

Beginning September 1, 2005, and ending June 30, 2006, new customers of Company residential local exchange service as described in this tariff and existing customers of Company residential long distance service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC Tariff No. 3 who newly subscribe to Residential RLL service who are either contacted by a Company service representative are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLL service, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL service.

To participate in this promotion, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL service.

8.10.50 RLL Certificate Promotion 2

Beginning September 1, 2007, and ending December 31, 2007, new customers of Residential RLL Service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services, FPSC Tariff No. 3 who newly subscribe to Residential RLL Service or who enroll in this promotion by signing up online at the Company's website address at <http://www.verizonbusiness.com> are eligible to receive a certificate providing a 50% discount off the first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL service.

To participate in this promotion, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Residential RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1st and 13th month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL service.

Issued: August 30, 2007

Effective: September 1, 2007

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.10 Promotions (Cont.)

8.10.51 Anniversary Lifetime Winback Promotion

Beginning September 1, 2005, and ending June 30, 2006, the Company will offer the following promotion. T

New customers of Residential RLI, RLJ, RLK, and RLL service ("eligible service") i) who are not presently subscribed to local residential service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another local residential carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, RLK, and RLL service, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, RLK, and RLL service.

To participate in this promotion, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, RLK, and RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1<sup>st</sup> and 13<sup>th</sup> month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, RLK, and RLL service.

8.10.52 Anniversary Two Year Winback Promotion

Beginning September 1, 2005, and ending December 31, 2005, the Company will offer the following promotion.

New customers of Residential RLI, RLJ, RLK, and RLL service ("eligible service") i) who are not presently subscribed to local residential service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another local residential carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, RLK, and RLL service, to be applied to customer's 1<sup>st</sup>, 7<sup>th</sup>, 13<sup>th</sup>, 19<sup>th</sup>, and 25<sup>th</sup> invoices.

To participate in this promotion, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, RLK, and RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1<sup>st</sup>, 7<sup>th</sup>, 13<sup>th</sup>, 19<sup>th</sup>, and 25<sup>th</sup> months of service.

LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.10 Promotions (Cont.)

8.10.53 Anniversary Lifetime Winback Promotion 2

Beginning January 1, 2006, and ending June 30, 2006, the Company will offer the following promotion.

New customers of Residential RLI, RLJ, RLK, and RLL service ("eligible service") i) who are not presently subscribed to local residential service provided by the Company or its subsidiaries, but who were previously subscribed to Company service ("previous Company service"), ii) who disconnected from their previous Company service in order to subscribe to service offered by another local residential carrier, iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service, and iv) who are contacted by a Company service representative within thirty (30) days of their disconnection from service as described in i) through iii) above, are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, RLK, and RLL service, to be applied to customer's first full invoice and sixth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, RLK, and RLL service.

To participate in this promotion, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, RLK, and RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

8.10.54 Reserved for future use.

8.10.55 \$2.20 Credit Promotion

Beginning February 1, 2007, and ending February 28, 2007, the Company will offer the following promotion.

Customers of residential service under this tariff will receive a credit, not to exceed \$2.20, against invoiced charges for the month of January, 2007.

8.10.56 New Residential Free Month Promotion

Beginning September 1, 2007, and ending December 31, 2007, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLI, RLJ, RLK Service who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLI, RLJ, RLK Service. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.11 Wire Centers

8.11.1 Service Availability

Services listed in Section 8 above are available to customers in the Wire Centers described below as listed in APPENDIX B of ORDER NO. PSC-01-1181-FOF-TP from DOCKET NO. 990649-TP.

Bell South Zone 1 Wire Centers are shown below:

BCRTFLBT	FTLDFLSG	KYWSFLMA	MIAMFLFL	MIAMFLWM
BCRTFLMA	FTLDFLSU	MIAMFLAE	MIAMFLGR	MNDRFLAV
CCBHFLMA	HLWDFLHA	MIAMFLAL	MIAMFLIC	NDADFLAC
DYBHFLFN	HLWDFLMA	MIAMFLAP	MIAMFLKE	NDADFLOL
FTLDFLCR	JCVLFLCL	MIAMFLBA	MIAMFLME	NKLRFLMA
FTLDFLCY	JCVLFLIA	MIAMFLBC	MIAMFLNM	ORLDFLMA
FTLDFLMR	JCVLFLJT	MIAMFLBR	MIAMFLPB	WPBHFLAN
FTLDFLQA	JCVLFLSM	MIAMFLDB	MIAMFLPL	

Bell South Zone 2 Wire Centers are shown below:

BCRTFLSA	DYBHFLQB	HLWDFLPE	KYLRFLLS	MNDRFLLO	PAHKFLMA	SNFRFLMA
BLGLFLMA	DYBHFLQS	HLWDFLWH	KYLRFLMA	MRTFLVLE	PCBHFLNT	STAGFLBS
BYBHFLMA	DYBHFLPQ	HTISFLMA	LKMRFLHE	NDADFLBR	PMBHFLCS	STAGFLSH
CCBHFLAF	EGLLFLBG	ISLMFLMA	MIAMFLAL	NDADFLGG	PMBHFLFE	STRTFLMA
CCBHFLMA	EGLLFLIH	JCBHFLAB	MIAMFLCA	NKLRFLMA	PMBHFLMA	TTVLFLMA
COCOFLMA	FLBHFLMA	JCBHFLMA	MIAMFLHL	NSBHFLMA	PNCYFLMA	VRBHFLBE
COCOFLME	FRBHFLFP	JCVLFLAR	MIAMFLNS	ORLDFLAP	PNSCFLBL	VRBHFLMA
DBRYFLDL	FTLDFLJA	JCVLFLBW	MIAMFLOL	ORLDFLCL	PNSCFLFP	WPBHFLGA
DBRYFLMA	FTLDFLPL	JCVLFLIA	MIAMFLRR	ORLDFLPC	PNSCFLHC	WPBHFLGR
DELDFLMA	FTLDFLWN	JCVLFLNO	MIAMFLSH	ORLDFLPH	PNSCFLPB	WPBHFLHH
DLBHFLKP	GLBRFLMC	JCVLFLRV	MIAMFLSO	ORLDFLSA	PNSCFLWA	WPBHFLLE
DLBHFLMA	GSVLFLMA	JCVLFLSJ	MICCFLBB	ORPKFLMA	PNVDFLMA	WPBHFLRB
DRBHFLMA	GSVLFLNW	JCVLFLWC	MLBRFLMA	ORPKFLRW	PRRNFLMA	WWSPFLSH
DYBHFLMA	HBSDFLMA	JPTRFLMA	MNDRFLAV	OVIDFLCA	PTSLFLSO	

MATERIAL PREVIOUSLY LOCATED ON THIS SHEET CAN NOW BE FOUND ON SHEET NO. 114.1.

Issued: November 30, 2005

Effective: December 1, 2005

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LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.11 Wire Centers

8.11.1 Service Availability (Cont.)

Wire centers in Zones 1 and 2 applying to customers having local exchange service on line with Verizon Florida, Inc., or with MCImetro or another carrier who provisions service either via resale of Verizon North, Inc., services or via UNE-Platform service provided by Verizon North, Inc., are as follows:

Verizon Florida, Inc.  
Zone 1:

ANMRFLXA	HYPKFLXA	SGBEFLXA	TAMQFLJN
BHPKFLXA	INRKFLXX	SLSPLFLXA	TAMQFLPH
CLWRFLXA	LLMNFLXA	SPBGFLXA	TMTRFLXA
CNSDFLXA	LRGOFLXA	SPBGFLXS	UNVRFLXA
CRWDFLAM	NGBHFLXA	SRSTFLXA	WLCRFLXA
CRWDFLXA	NPRCFLXA	STGRFLXA	WSSDFLXA
DNDNFLXA	PNLSFLXA	SWTHFLXA	YBCTFLXA
FHSDFLXA	SARKFLXA	TAMPFLXE	
GNDYFLXA	SEKYFLXA	TAMPFLXX	

Verizon Florida, Inc.  
Zone 2:

ABDLFLXA	LKLDLFLXA	SMNFLFLXA
BAYUFLXA	LKLDLFLXE	SNSPFLXA
BRBAFLXA	LUTZFLXA	SPRGFLXA
BRNDFLXA	NRSDFLXA	SSDSFLXA
BRTNFLXX	OLDSFLXA	TRSPFLXA
CYGRFLXA	OSPRFLXA	VENCFLXA
ENWDFLXA	PLSLFLXA	VENCFLXS
HGLDFLXA	PSDNFLXA	WNHNFLXC
LGBKFLXA	SKWYFLXA	

8.11.2 Service is available in Zones 1, 2, and 3 as adopted by the Florida Public Service Commission. 1/

SOME MATERIAL LOCATED ON THIS SHEET WAS PREVIOUSLY LOCATED ON SHEET NO. 114.

1/ Beginning February 1, 2005, Zone 3 will no longer be available to new subscribers.

LOCAL EXCHANGE SERVICE

8. Consumer Local Exchange Service – Facility Based

8.12 Local Calling Areas

<u>Exchange</u>	<u>Additional Exchanges</u>
Boca Raton	Coral Springs, Deerfield Beach, Delray Beach, Pompano Beach
Cocoa Beach	Cocoa, Eau Gallie, Melbourne, Titusville
Daytona Beach	DeLand, DeLeon Springs, New Smyrna Beach, Oak Hill
Ft. Lauderdale	Coral Springs, Deerfield Beach, Hollywood, Pompano Beach
Hollywood	Fort Lauderdale, North Dade
Jacksonville	Baldwin, Callahan (ICE), Jacksonville Beach, Julington, Maxville, Middleburg, Orange Park, Ponte Vedra Beach, St. Johns, Yulee
Key West	Big Pike Key, Sugarloaf Key
Miami	Homestead, North Dade, Perrine
North Dade	Hollywood, Miami, Perrine
North Key Largo	Key Largo
Orlando	Apopka (ICE), Celebration (ICE), Clermont (ICE), East Orange, Groveland (ICE), Lake Buena Vista (ICE), Monteverde (ICE), Oviedo, Reedy Creek (ICE), Windermere (ICE), Winter Garden (ICE), Winter Park (ICE)
West Palm Beach	Boynton Beach, Jupiter

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LOCAL EXCHANGE SERVICE

9. Small Business Service

- A. Application of Small Business Service: Small Business service is defined as service that is furnished primarily or substantially of a business professional, institutional, or otherwise occupational nature. The Company reserves the right to disconnect customer's Small Business service upon appropriate customer notification if it is determined that usage is not consistent with normal business applications.
- B. Rates and Charges: Usage charges are based on local usage. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on a per call basis unless otherwise indicated. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Per-call calls will be charged according to the rate period the call originates in.
- C. All Small Business service set forth in this Section of this tariff is presently only available to those customers who presently have service on lines with BellSouth or with MCImetro or another carrier who provisions service either via resale of BellSouth services or via UNE-Platform service provided by BellSouth.
- D. Effective February 23, 2006, local exchange service as described in this section will no longer be available to new customers residing in areas in which local exchange service is provided by any affiliate or subsidiary of Verizon not subject to this tariff. This does not apply to customers of this service who are eligible to subscribe to the Small Business Affinity Savings Plan I. Additionally, Company services, to the extent they have been made unavailable to new and/or existing customers of those services as of that date, may continue to be offered and provided without revision to customers subscribing to those services via an agreement with an agent or other affinity of the Company (including, but not limited to, Quixtar, Inc.; and excluding Fionda, LLC, and Esprit de Corpe, Inc.), who has contracted with the Company to sell Company services to its members.
- E. Effective February 1, 2009, the Company will no longer offer local exchange service to new residential or small business customers in areas in which local exchange service is provided by any subsidiary or affiliate of Verizon not subject to this tariff. Residential and small business customers currently subscribed to Company local service will no longer be able to move, add to, or change the service to which they are subscribed, except that customers may switch to a different Company service for which they are eligible if they wish, and customers may cancel local features on their service if they wish.

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LOCAL EXCHANGE SERVICE

9. Small Business Service

9.1 Business B1 1/

Business B1 is an outbound and inbound Dial 1 service available to small business customers. Customers may select one offering as described below. Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications, Inc., FL PSC No. 3.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom Communications, Inc. customers will be charged the intraLATA and long distance rates as specified in the companion long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc., FL PSC No. 3.

Customers may elect one of the Offerings available under this service:

Offering A: For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering A of Business B1 service as described in MCI WorldCom Communications, Inc., FL PSC No. 3 and <http://www.mci.com/service/>.

Offering B: For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering B of Business B1 service as described in MCI WorldCom Communications, Inc., FL PSC No. 3 and <http://www.mci.com/service/>.

Offering C: For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering C of Business B1 service as described in MCI WorldCom Communications, Inc., FL PSC No. 3 and <http://www.mci.com/service/>.

Offering D: For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering D of Business B1 service as described in MCI WorldCom Communications, Inc., FL PSC No. 3 and <http://www.mci.com/service/>.

Customers receive the following features on their primary line, where facilities are available: Call Waiting, Call Waiting ID, Caller ID, 3-Way Calling, Call Forwarding, and Speed Calling 8. Customers will receive Block 900 & 976 with this service at no additional charge.

1/ Beginning December 1, 2002, this service will no longer be available to new subscribers.

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LOCAL EXCHANGE SERVICE

9. Small Business Service

9.1 Business B1 (Cont.)

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charge:

Offering A:	\$47.99
Offering B:	\$58.99
Offering C:	\$72.99
Offering D:	\$97.99

For customers who disconnect from Business B1 service under this tariff, the companion small business service offering under MCI WorldCom Communications, Inc., FL PSC No. 3 and <http://www.mci.com/service/>, as well as Business B1 Service under this tariff, will terminate. Customers will then be automatically re-subscribed to Business B1-A Long Distance service under MCI WorldCom Communications, Inc., FL PSC No. 3 and its companion residential service under <http://www.mci.com/service/>.

For customers who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate service under MCI WorldCom Communications, Inc., FL PSC No. 3, the companion small business service offering under <http://www.mci.com/service/>, Business B1 Integrated Plan under MCI WorldCom Communications, Inc., FL PSC No. 3, and Business B1 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Business Service A under this tariff.

LOCAL EXCHANGE SERVICE

9. Small Business Service

9.2 Business B1 Multiline Service 1/

Business B1 Multiline Service is available to Small Business customers who enroll in Business B1 Service as described in this tariff and who have an additional line or lines on their account.

Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications, Inc. as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B1 service as offered in MCI WorldCom Communications, Inc., FL PSC No. 3. A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate or intrastate long distance service.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

Customers will receive the following service in addition to the service described for Business B1 service as set forth in this tariff. Customers will receive an allotment of up to 3,000 minutes per line of local usage on each additional line on customer's account. Customers having total local usage on their account that exceeds the amount of the 3,000-minute allotment multiplied by the number of lines will be charged \$0.02 per minute for local usage over this amount. Customers will also receive long distance service as described in Business B1 service as described in MCI WorldCom Communications, Inc., FL PSC No. 3 and <http://www.mci.com/service/>.

Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. The Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service at no additional charge.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charge: \$27.99

For customers who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under MCI WorldCom Communications, Inc., FL PSC No. 3, or Business B1 Service under this tariff, and customer's additional line or lines remain on the account, then the Company will reclassify one of the additional lines as Customer's new primary line with Business B1 Service.

1/ Beginning December 1, 2002, this service will no longer be available to new subscribers.

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LOCAL EXCHANGE SERVICE

9. Small Business Service

9.3 Business Service A - 1/

Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Business B1 service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI WorldCom Communications, Inc., FL PSC No. 3.

For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage.

Customers receive the following features on their primary line, where facilities are available: Call Waiting, Call Waiting ID, Caller ID, 3-Way Calling, Call Forwarding, and Speed Calling 8. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. IntraLATA calls are not included in the monthly Business Service A charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications, Inc., FL PSC No. 3.

The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charges: \$42.99

1/ Beginning December 1, 2002, this service will no longer be available to new subscribers.

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LOCAL EXCHANGE SERVICE

9. Small Business Service

9.3.1 Business B2 Service

Business B2 Service is an outbound and inbound Dial 1 service available to small business customers. Customers may select one offering as described below. Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications, Inc., FL PSC No. 3.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion service offered in <http://www.mci.com/service> and MCI WorldCom Communications, Inc., FL PSC No. 3.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc., FL PSC No. 3.

Customers may elect one of the Offerings available under this service:

**Offering A:** For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering A of Business B2 Integrated service as described in MCI WorldCom Communications, Inc., FL PSC No. 3 and <http://www.mci.com/service/>.

**Offering B:** For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering B of Business B2 Integrated Service as described in MCI WorldCom Communications, Inc., FL PSC No. 3 and <http://www.mci.com/service/>.

**Block-of-Time Offering 1:** For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Block-of-Time Offering 1 of Business B2 Integrated service as described in MCI WorldCom Communications, Inc., FL PSC No. 3 and <http://www.mci.com/service/>.

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Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, 3-Way Calling, and Speed Dial 8. Customers will receive Block 900 & 976 with this service at no additional charge.

LOCAL EXCHANGE SERVICE

9. Small Business Service

9.3.1 Business B2 Service (Cont.)

Business B2 Multiline Service Option 1: Business B2 Multiline Service Option 1 is available to Small Business customers who enroll in one of the Offerings under Business B2 Service as described in this tariff and who have up to fourteen (14) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline service Option 1 must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.verizonbusiness.com/service> and must subscribe to Business B2 Integrated Service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, FL PSC No. 3.

A monthly recurring charge per additional line will apply to Business B2 Multiline Service Option 1. Customers will receive the following service in addition to the service described for Business B2 service as set forth in this tariff: Customers will receive unlimited local usage on each additional line on their account. Customers will also receive long distance service as described in Business B2 Integrated Service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services, FL PSC No. 3 and <http://www.verizonbusiness.com/service/>. Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. For Customers subscribing to Offering A, Offering B, or Block-of-Time Offering 1 of Business B2 Service, the Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service for each additional line at no additional charge.

Monthly Recurring Charges – BellSouth/Sprint:

Business B2 Service – Primary Line:

Offering A:	\$86.99	(1)
Offering B:	\$58.99	
Block of Time Offering 1:	Zone 1 and Zone 2: \$66.99	(1)

Business B2 Multiline Service Option 1 – Per Additional Line:

Offering A:	\$71.99	(1)
Offering B:	\$48.99	
Block of Time Offering 1:	Zone 1 and Zone 2: \$56.99	(1)

Business B2 Multiline Service Option 2 – Per Additional Line:

Offering A:	\$39.99	(1)
Offering B:	\$39.99	(1)

CHANGE SERVICE

9. : Small Business Service

9.3.1 Business B2 Service (Cont.)

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

This service is only available for up to fifteen (15) lines per account. By subscribing to this service, Customer understands that use of this service is restricted in the following manner: i) at any given time, Customer may only place as many concurrent calls as it has purchased individual lines; (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and iii) Customer may not utilize the service in any call center environment or in connection with any similar such application; iv) Customer may not resell the services in any manner, including but not limited to as a wholesaler or aggregator, and v) Customer may not utilize the service for excessive non-voice applications (including but not limited to dial-up internet service or facsimile service. Customer expressly acknowledges that any violation of the foregoing restrictions on its use of the service will result in an additional line charge (equal to the monthly recurring charge of the Offering on customer's primary line which customer has selected under this service) per line per month and/or the immediate termination of the service by the Company at the Company's discretion, upon appropriate customer notification.

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ALL MATERIAL LOCATED ON THIS PAGE WAS PREVIOUSLY LOCATED ON PAGE NO. 120.2.

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LOCAL EXCHANGE SERVICE

9. Small Business Service

9.3.1 Business B2 Service (Cont.)

Termination:

1) For customers of Offerings A or B of Business B2 Service, who were not previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, Small Business Long Distance Plan C, Advanced Option II for Small Business Savings Plan XII, Advanced Option II for Small Business Savings Plan XIII, or Advanced Option II for Small Business Savings Plan XIV service, and who disconnect from local exchange service under this tariff. The companion small business service offering under MCI WorldCom Communications, Inc., FL PSC No. 3 and <http://www.mci.com/service/>, as well as Business B2 Service under this tariff, will terminate. Customers will then be automatically re-subscribed to Small Business Long Distance Plan B service under MCI WorldCom Communications, Inc., FL PSC No. 3 and its companion small business service under <http://www.mci.com/service/>.

2) For customers of Business B2 Service, who were previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, Small Business Long Distance Plan C, Advanced Option II for Small Business Savings Plan XII, Advanced Option II for Small Business Savings Plan XIII, or Advanced Option II for Small Business Savings Plan XIV service, and who disconnect from local exchange service under this tariff. The companion small business service offering under MCI WorldCom Communications, Inc., FL PSC No. 3 and <http://www.mci.com/service/>, as well as Business B2 Service under this tariff, will terminate. Customers will then be automatically re-subscribed to the intrastate service under MCI WorldCom Communications, Inc., FL PSC No. 3 and its companion small business service under <http://www.mci.com/service/> to which they were subscribed at the time of enrollment in Business B2 Service.

3) For customers of Offerings A or B of Business B2 Service who were not previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, Small Business Long Distance Plan C, Advanced Option II for Small Business Savings Plan XII, Advanced Option II for Small Business Savings Plan XIII, or Advanced Option II for Small Business Savings Plan XIV service, and who disconnect either I) from interstate service under <http://www.mci.com/service/> and from interLATA service under MCI WorldCom Communications, Inc., FL PSC No. 3 or II) from intraLATA service only under MCI WorldCom Communications, Inc., FL PSC No. 3: The companion small business service offering under <http://www.mci.com/service/>, Business B2 Integrated Plan under MCI WorldCom Communications, Inc., FL PSC No. 3, and Business B2 Service under this tariff will terminate. Customers terminating from both interstate and interLATA service will then be automatically re-subscribed to Business Service B under this tariff for local exchange service and to Small Business Long Distance Plan B service under MCI WorldCom Communications, Inc., FL PSC No. 3 for intraLATA service. Customers terminating from intraLATA service will be automatically re-subscribed to Business Service B under this tariff for local exchange service and to Small Business Long Distance Plan B service under MCI WorldCom Communications, Inc., FL PSC No. 3 for interLATA service and its companion interstate service under <http://www.mci.com/service/>.

4) For customers of Offerings A or B of Business B2 Service who were previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, Small Business Long Distance Plan C, Advanced Option II for Small Business Savings Plan XII, Advanced Option II for Small Business Savings Plan XIII, or Advanced Option II for Small Business Savings Plan XIV service, and who disconnect either I) from interstate service under <http://www.mci.com/service/> and from interLATA service under MCI WorldCom Communications, Inc., FL PSC No. 3 or II) from intraLATA service only under MCI WorldCom Communications, Inc., FL PSC No. 3: The companion small business service offering under <http://www.mci.com/service/>, Business B2 Integrated Plan under MCI WorldCom Communications, Inc., FL PSC No. 3, and Business B2 Service under this tariff will terminate. Customers terminating from both interstate and interLATA service will then be automatically re-subscribed I) to Business Service B under this tariff, for local exchange service; and II) to the intrastate service under MCI WorldCom Communications, Inc., FL PSC No. 3 to which they were subscribed at the time of enrollment in Business B2 Service, for intraLATA service. Customers terminating from intraLATA service will be automatically re-subscribed to Business Service B under this tariff for local exchange service and to the intrastate service under MCI WorldCom Communications, Inc., FL PSC No. 3 and its companion small business service under <http://www.mci.com/service/> to which they were subscribed at the time of enrollment in Business B2 Service.

LOCAL EXCHANGE SERVICE

9. Small Business Service

9.3.1 Business B2 Service (Cont.)

5) For customers of Offerings A or B of Business B2 Service who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate service under MCI WorldCom Communications, Inc., FL PSC No. 3: The companion small business service offering under <http://www.mci.com/service/>, Business B2 Integrated Plan under MCI WorldCom Communications, Inc., FL PSC No. 3, and Business B2 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Business Service B under this tariff.

6) For all customers of Business B2 Service who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under MCI WorldCom Communications, Inc., FL PSC No. 3, or Business B2 Service under this tariff, and customer's additional line or lines remain on the account: The Company will reclassify one of the additional lines as Customer's new primary line with Business B2 Service.

7) For customers of Business B2 Service who enroll in Business B2 Multiline Service Option 2 and who disconnect any of their additional lines from local exchange service under this tariff: The companion small business service offering under MCI WorldCom Communications, Inc., FL PSC No. 3 and <http://www.mci.com/service/>, as well as Business B2 Service under this tariff, will terminate. Customers will then be automatically re-subscribed to Small Business Long Distance Plan B service under MCI WorldCom Communications, Inc., FL PSC No. 3 and its companion small business service under <http://www.mci.com/service/>.

8) For customers of Business B2 Service who enroll in Business B2 Multiline Service Option 2 and who disconnect any of their additional lines either I) from interstate service under <http://www.mci.com/service/> and from interLATA service under MCI WorldCom Communications, Inc., FL PSC No. 3 or II) from intraLATA service only under MCI WorldCom Communications, Inc., FL PSC No. 3: The companion small business service offering under <http://www.mci.com/service/>, Business B2 Integrated Service under MCI WorldCom Communications, Inc., FL PSC No. 3, and Business B2 Service under this tariff will terminate for the disconnected line or lines. For each disconnected line, customers terminating from both interstate and interLATA service will then be automatically re-subscribed to Business Service D under this tariff for local exchange service and to Small Business Long Distance Plan B service under MCI WorldCom Communications, Inc., FL PSC No. 3 for intraLATA service. Customers terminating from intraLATA service will be automatically re-subscribed to Business Service D under this tariff for local exchange service and to Small Business Long Distance Plan B service under MCI WorldCom Communications, Inc., FL PSC No. 3 for interLATA service and its companion small business interstate service under <http://www.mci.com/service/>.

9) For customers of Business B2 Service enrolling in Business B2 Multiline Service Option 2 who disconnect any of their additional lines both from interstate service under <http://www.mci.com/service/> and from intrastate service under MCI WorldCom Communications, Inc., FL PSC No. 3: The companion small business service offering under <http://www.mci.com/service/>, Business B2 Integrated Plan under MCI WorldCom Communications, Inc., FL PSC No. 3, and Business B2 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Business Service D under this tariff.

10) For new customers of Business B2 Service who subscribe to Block-of-Time Offering 1 who disconnect from local exchange service as described in this tariff, Business B2 Service under this tariff, as well as Business B2 Integrated Service under this tariff and <http://www.mci.com/service/>, will terminate, and customers will then be automatically re-subscribed to Small Business Long Distance Service D under MCI WorldCom Communications, Inc., FL PSC No. 3 for long distance service, except in the following instance: New customers of Business B2 Service who subscribe to Block-of-Time Offering 1 and who i) have more than one line on their account for Business B2 Service, ii) have enrolled in Block-of-Time Offering 1 on at least one line, but not all lines, of that account, and iii) who disconnect from local exchange service under this tariff: The companion small business long distance offering under MCI WorldCom Communications, Inc., FL PSC No. 3 and <http://www.mci.com/service/>, as well as Business B2 Service under this tariff, will terminate, and customers will then be automatically re-subscribed to Small Business Long Distance Plan B service under MCI WorldCom Communications, Inc., FL PSC No. 3 and its companion small business service under <http://www.mci.com/service/> for all lines on the account. All other termination scenarios above as applied to customers of Offering A of Business B2 Integrated Service shall apply to customers of Block-of-Time Offering 1 of Business B2 Integrated Service.

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LOCAL EXCHANGE SERVICE

9. Small Business Service

9.3.1 Business B2 Service (Cont.)

**Business B2 Multiline Service Option 2:** Business B2 Multiline Service Option 2 is available to Small Business customers who enroll in Offering A or Offering B under Business B2 Service as described in this tariff and who have up to fourteen (14) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline Service Option 2 must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and Verizon as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.verizonbusiness.com/service/> and must subscribe to Business B2 Integrated Service as offered in MCI Communications Services, Inc. d/b/a Verizon Business Services, FL PSC No. 3.

A monthly recurring charge per additional line will apply to Business B2 Multiline Service Option 2. Customers will receive the following service in addition to the service described for Business B2 service as set forth in this tariff Customers of Business B2 Multiline Service Option 2 will receive a per-minute rate of \$0.02 for local exchange usage on each additional line on their account. Customers will also receive long distance service as described in Business B2 Multiline Service Option 2 on each additional line as described in MCI Communications Services, Inc. d/b/a Verizon Business Services, FL PSC No. 3 and <http://www.verizonbusiness.com/service/>. Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. For Customers subscribing to Offering A or Offering B of Business B2 Service, the Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service for each additional line at no additional charge.

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LOCAL EXCHANGE SERVICE

9. Small Business Service

9.3.2 Business Service B

Customers must be contacted by a Company representative to enroll in this service or have been previously enrolled in Offering A or Offering B of Business B2 Service under this tariff who disconnect their long distance and/or intraLATA service under <http://www.verizonbusiness.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, FL PSC No. 3.

For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage.

Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8. Customers with additional lines will continue to receive the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

IntraLATA calls are not included in the monthly Business Service B charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, FL PSC No. 3.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charges – BellSouth/Sprint:

Primary Line: \$53.99  
Additional Line: \$48.99

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LOCAL EXCHANGE SERVICE

9. Small Business Service

9.3.3 Business Service D

Customers must contact a Company representative to enroll in this service; this service is only available to customers enrolled Business B2 Multiline Service Option 2 under this tariff who disconnect any of their additional lines from their long distance and/or intraLATA service under <http://www.verizonbusiness.com/service> and MCI Communications Services, Inc. d/b/a Verizon Business Services, FL PSC No. 3.

For a monthly recurring charge as specified in this tariff, Customers will receive a per-minute rate of \$0.02 for local usage on each additional line.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

IntraLATA calls are not included in the monthly Business Service D charge. Customers who have selected MCI as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Communications Services, Inc. d/b/a Verizon Business Services, FL PSC No. 3.

The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

Monthly Recurring Charges: \$44.99

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LOCAL EXCHANGE SERVICE

9. Small Business Service

9.4 Operator Services

**Busy Line Verification** Operator verifies that a line is busy. Verification charges do not apply in the case of designated emergency numbers or when the operator does not determine that a conversation took place. A per-call charge applies.

**Busy Line Interrupt** Operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party. A per call charge applies. Call interruption charges do not apply when the interruption is for calls to designated emergency numbers

**Person-to-Person Call** A service where the person originating the call specifies to the operator a particular person to be reached. Person to person can be billed to a calling card, billed to a third number or billed as collect. A per-call charge applies.

**3<sup>rd</sup> Number Billing Call** A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers. A per-call charge applies.

**Collect** Provides the customer with the capability to charge a call to the called party. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement. A per-call charge applies.

**Station-to-Station-Operator Assisted** Calls completed with the assistance of an operator to a particular station. The call may be billed to the called party. A per-call charge applies.

**Operator Assisted – Sent Paid** Includes all calls where the person originating the call pays for the call by having the call billed to the originating phone number and calls from pay phones when the caller pays for the call by depositing coins.

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from charges for Operator Services.

9.4.1 Operator Services – Charges 1/

Busy Line Verification	\$1.50	
Busy Line Interrupt	\$2.00	
Person-to-Person Call	\$3.25	R
3 <sup>rd</sup> Number Billing Call	\$1.75	R
Collect	\$1.75	R
Station-to-Station-Operator Assisted	\$1.75	R
Operator Assisted-Sent Paid	\$1.75	N

1/ These charges will be levied as billing becomes available.

LOCAL EXCHANGE SERVICE

9. Small Business Service

9.5 Directory Assistance/Directory Assistance Call Completion

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. One request may be made on each directory assistance call. The Directory Assistance charge applies to each call regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number.

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T  
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Directory Assistance Per call charge: \$0.95

Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls.

Directory Assistance Call Completion Per Call Charge: \$0.00

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from the per call charge for Directory Assistance/Directory Assistance Call Completion.

Customer may make 0 calls before Directory Assistance charges are applied.

LOCAL EXCHANGE SERVICE

9. Small Business Service

9.6 Directory Listings Options and Types

**Main Business Listing:** This listing consists of the business name, a designation descriptive of the customer's business if not self-explanatory, the address, and the business telephone number.

**Business Additional Listing:** Additional name(s) listed for same telephone number as the main listing. Additional listing is in the White Pages only. Only one additional business listing is allowed per customer.

**Additional Main Listing:** Additional telephone number listing for the same business.

**Non-Listed:** The customer's telephone number is not listed in the telephone directory, but is available through Directory Assistance.

**Non-Published Listing:** The customer's telephone number is not listed in the telephone directory and is not available to requesters through directory assistance.

**Primary Straight Line Under Listing\*:** A Straight Line Under (SLU), or a caption setup, is used to group an end user's listings to avoid repeating the end user's name. Listing names must be identical. An SLU starts with the straight line listing which includes name, address and telephone number and associated listings are indented underneath the main listing. This is commonly referred to as a Straight Line with Indent or an indent setup. This listing is in the white-pages section of the directory only.

**Primary Caption Listing\*:** A Primary Caption has a header in which no address or telephone number is shown and all associated listings are indented under the header. This listing is in the white-pages section of the directory only.

**Multi-Ring Listing** Supports situations where there are multiple (2 or 3) phone numbers assigned to a single party line with distinctive ringing patterns. Available only to customers electing Listed or Non-Listed options. Customers must subscribe to Multi-Ring 2 or Multi-Ring 3 as set forth in the Features and Options section of this tariff.

N  
N  
N

9.6.1 Directory Listing Options and Types -- Charges

Monthly Recurring Charges:

<u>Option</u>	<u>Monthly Recurring Charge</u>
Main Business Listing	No charge; customers receive a free Yellow Page listing and a free White Page listing
Business Additional Listing	\$2.00
Additional Main Listing	\$0.00
Multi-Ring Listing	\$0.00
Non-Listed	\$1.25
Non-Published Listing	\$2.00
Primary Straight Line Under Listing*	\$2.00
Primary Caption Listing*	\$2.00

N

\* These directory listing options are not available to customers subscribing to Small Business Service on or after August 1, 2003.

N



LOCAL EXCHANGE SERVICE

9. Small Business Service

9.8 Blocking Features

**Block 900 & 976**

Blocks the following outgoing calls from a customer's line.  
Blocks: 976, 1+976,1+900

**Toll Blocking**

Prevents unwanted or unauthorized outbound long distance and toll calls.

**Block Collect Calling**

Prohibits the operator from connecting and charging collect calls to a customer's line.

**Block Third Party Calling**

Prohibits operators from charging 3rd party calls to the subscriber's line.

**Block Call Return**

Prohibits the customer from being capable of using the per-use Call Return feature.

**Block Call Trace**

Prohibits the customer from being capable of using the per-use Call Trace feature.

**Block Collect and Third Party Calling**

Prohibits the operator from connecting and charging collect and 3<sup>rd</sup> party calls.

**Block Directory Assistance Call Completion (DACC)**

Prohibits the customer from completing Directory Assistance calls.

**Block International 900/976**

Prohibits the operator from connecting and charging international 900 and 976 calls to a customer's line.

**Block Repeat Dialing**

Prohibits the customer from using the Repeat Dialing monthly feature shown in Features and Options below. Cannot be selected with Repeat Dialing.

**Block Three Way**

This features restricts the customer from using pay per use Three Way Calling

**Selective Caller ID Blocking (Per Call Block)**

Allows the customer to block the transmission of their name and telephone number by dialing code \*67.

Blocking Features – Charges

The following blocking features are available to customers of Small Business Service subscribing to service prior to August 1, 2003:

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Block 900 and 976	\$0.00
Block Collect Calling	\$0.00
Block Third Party Calling	\$0.00
Selective Caller ID Blocking	\$0.00

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EXCHANGE SERVICE

9. Small Business Service

9.8 Blocking Features (Cont.)

The following blocking features are available to customers of Small Business Service subscribing on or after August 1, 2003:

<b>Feature</b>	<b>Monthly Recurring Charge</b>
Block 900 & 976	\$0.00
Block Call Return	\$0.00
Block Call Trace	\$0.00
Block Collect Calling	\$0.00
Block Collect & Third Party Calling	\$0.00
Block DACC	\$0.00
Block International 900/976	\$3.00
Block Repeat Dialing	\$0.00
Block Third Party Calling	\$0.00
Block Three Way Calling	\$0.00
Selective Caller ID Blocking	\$0.00
Toll Blocking (Per Line)	\$4.95

LOCAL EXCHANGE SERVICE

9. Small Business Service

9.9 Features and Options

The following features are available on customer's primary or additional lines for customers subscribing to Small Business Service on or after August 1, 2003. For customers subscribing to Small Business Service prior to August 1, 2003, the following features only are available: Call Forwarding, Call Waiting, Caller ID-Name and Number, Call Waiting ID-Name and Number, Speed Calling 8, and Three Way Calling; these features may be included on customer's primary line only.

**Anonymous Call Rejection (ACR)** Rejects incoming calls that have been marked private or anonymous.

**Business Intercom** Provides an intercom system on a single line that has multiple telephone sets. When Home Intercom is initiated, all telephones on the line ring with a distinctive ring pattern. Any telephone on the line can be used to initiate Business Intercom.

**Call Forwarding-Busy** Allows the end-user to forward calls outside the end-user's switch type when the called telephone number is busy. Incoming calls are forwarded to a predetermined Call Forwarding Number. The Call Forwarding Number can be across state lines or outside of LATA boundaries, but local or long distance toll charges will apply from the call forwarding number to the forwarded-to number. Cannot be selected with Call Forwarding - Busy & No Answer or Call Forwarding No Answer.

**Call Forwarding Busy with Customer Control** Includes the Call Forwarding Busy feature and in addition provides the capability to Activate or Deactivate Call Forwarding Busy from the base station using dial codes. Applied on a per line basis. Cannot be selected with Call Forwarding Busy.

**Call Forwarding-No Answer** Automatically forwards unanswered incoming calls to an alternate telephone number after a pre-selected number of rings. Incoming calls are forwarded to a predetermined Call Forwarding Number. The Call Forwarding Number can be across state lines or outside of LATA boundaries, but local or long distance toll charges will apply from the call forwarding number to the forwarded-to number. Cannot be selected with Call Forwarding - Busy & No Answer or Call Forwarding Busy.

**Call Forwarding No Answer with Customer Control** Includes the Call Forwarding No Answer feature and provides the capability to activate or deactivate Call Forwarding No Answer from the base station using dial codes. Applied on a per line basis. Cannot be selected with Call Forwarding No Answer. The customer must specify the number to which calls are forwarded and the approximate number of ringing cycles at the time the feature is ordered.

**Call Forwarding No Answer with Ring Control:** Includes the Call Forwarding No Answer feature and allows subscribers real time control over the number of seconds, or ring cycles that occur prior to forwarding an unanswered call to voice mail or another telephone number.

T/N  
T/N  
T/N

**Call Return (\*69)** [Enables the customer to dial back the number of the last incoming call whether the call was answered or not. Applied on a per line basis. Cannot be selected with Block Call Return.

**Call Screening** This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers.

**Call Trace:** Provides a detailed record of last incoming call, including call-waiting calls. It automatically records the phone number, time, and date of the call. MCI security processes this information and provides it to the appropriate law enforcement agency should you decided to file a complaint. Cannot be selected with Block Call Trace.

**Call Waiting ID w/Forwarding:** When the customer is on the phone and receives another call, feature displays the name and number of the incoming caller and automatically routes incoming calls to a designated answering point, regardless of whether the user's station is idle or busy.

T/N  
T/N  
T/N

**Caller ID-Number Only** This feature enables the customer to view on a display unit the telephone number of the calling party. Requires display screen, purchased separately by customer from an appropriate vendor. Applied per line. Cannot be selected with Caller ID - Name and Number.

LOCAL EXCHANGE SERVICE

9. Small Business Service

9.9 Features and Options (Cont.)

**Call Forwarding Variable** Automatically routes incoming calls to a designated answering point, regardless of whether the user's station is idle or busy.

**Call Waiting:** When on a call, Call Waiting alerts the customer with a special tone that another call is waiting. It allows the waiting call to be answered without disconnecting from the existing call. Allows switching between the calls whenever desired. Allows either call to be ended at any time. The customer has the ability to disable and reactivate the feature at will.

**Caller ID - Name and Number:** This feature enables the customer to view on a display unit the Directory Name and Directory Number on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party name. When Caller ID - Name and Number is activated on a customer's line, the Directory Name and Directory Number on incoming calls will be displayed on the called Customer Provided Equipment (CPE) during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID - Name and Number customer. Caller ID - Name and Number also includes Anonymous Call Rejection (ACR). Utilization of the full capabilities of Caller ID- Name and Number requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer. Customers selecting this feature will also receive the Anonymous Call Rejection feature at no additional charge.

**Call Waiting ID:** When the customer is on the phone and receives another call, Call Waiting Id displays the name and number of the incoming caller. Customers selecting this feature will also receive the Anonymous Call Rejection feature at no additional charge.

**Cancel Call Waiting:** Allows the customer to temporarily disable the Call Waiting feature for uninterrupted talking. N

**Selective Call Acceptance** Allows a customer to select up to 12 telephone numbers from which calls are to be received. All other calls will be intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. N N

**Speed Dial- 8:** This provides for the calling of pre-selected telephone numbers by dialing an abbreviated code for up to 8 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed.

**Three Way Calling:** Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

The following features are available on customer's primary or additional lines at no additional charge:

**Hunting-Sequential:** Incoming calls are routed to a sequence of telephone numbers ("Hunt Group") on the account; the sequence is selected by the customer. Once the incoming call arrives at the last line in the Hunt Group, the line will either ring, provide a busy signal, or be sent to voice mail.

**Hunting -Circular :** Incoming calls are routed to a sequence of telephone numbers ("Hunt Group") on the account; the sequence is selected by the customer. Once the incoming call arrives on a single line of the Hunt Group, if the line is busy, the call will circle back to the line immediately preceding the line on which the call originated in the hunt sequence, which will either ring, provide a busy signal, or send the call to voice mail.

LOCAL EXCHANGE SERVICE

9. Small Business Service

9.9 Features and Options (Cont.)

**Multi-Ring 2** Enables two telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 3.

**Multi-Ring 3** Enables three telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 2.

**Priority Call Ringing** Provides a distinctive ringing pattern (short, long and short), for a Priority Call List containing up to 15 telephone numbers, all of which must be within a Signaling System 7 (SS7) network to be recognized. Incoming calls from telephone numbers on the Priority Call List that encounter a Busy or Don't Answer condition will be treated like any other incoming call; however, the distinctive ringing pattern is not forwarded to the remote location. Applied per line.

**Priority Call Forwarding (Select Forward)** Allows the customer to transfer up to six (6) telephone numbers on a screening list to another number. Only the calls on the screening list are forwarded. Applies on a per line basis.

**Remote Access to Call Forwarding** Includes Call Forwarding and enables the user to activate and deactivate the feature either from the provisioned line or remotely from a location equipped with Touchtone signaling. Cannot be selected with Call Forwarding.

**Repeat Dialing (\*66)** Allows auto call back of last outgoing number and keeps trying a busy line until the call can be completed. Applied per line. Cannot be selected with Block Repeat Dialing.

**Speed Dial 30** Provides for the calling of pre-selected telephone numbers by dialing a 1- or 2-digit abbreviated code for up to 30 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed. Cannot be selected with Speed Dial 8.

LOCAL EXCHANGE SERVICE

9. Small Business Service

9.9 Features and Options (Cont.)

Features and Options -- Monthly Charges

The below monthly recurring charges will apply for customers subscribing to Small Business Service on or after August 1, 2003.

Anonymous Call Rejection*	\$4.50	I
Call Forwarding	\$6.25	I
Call Forwarding - Busy	\$5.25	I
Call Forwarding - Busy W/Customer Control	\$8.00 <sup>1/</sup>	I
Call Forwarding - Busy/No Answer	\$2.50	N/A
Call Forwarding - No Answer	\$0.00	
Call Forwarding - No Answer - w/Customer Control	\$8.00 <sup>1/</sup>	I
Call Forwarding - No Answer - w/Ring Control	\$5.25	I
Call Return (*69)	\$6.75	
Call Screening	\$5.75	
Call Waiting	\$7.00	
Call Waiting ID - Name and Number (Call Waiting ID w/Call Management)	\$6.00	T
Call Waiting ID w/Forwarding (Call Waiting ID Call Management w/Forwarding)	\$7.00	T
Caller ID - Name and Number*	\$10.50	
Caller ID - Number Only*	\$10.50	
Hunting Circular	\$1.00	N
Hunting Sequential	\$1.00	N
Multi-Ring 2	\$9.50	I
Multi-Ring 3	\$11.25	
Priority Call Ringing	\$5.75	
Priority Call Forwarding (Select Forward)	\$6.25	
Remote Access to Call Forwarding	\$9.50	
Repeat Dialing (*66)	\$6.25	
Speed Dial 8	\$5.25	
Speed Dial 30	\$5.75	
Three-Way Calling	\$5.75	I

\* Customers who have also selected Caller ID-Name and Number will receive the Anonymous Call Rejection feature at no additional charge.

<sup>1/</sup> Beginning September 17, 2004, this feature will no longer be available to new subscribers.

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LOCAL EXCHANGE SERVICE

9. Small Business Service

9.9 Features and Options (Cont.)

Features and Options – Monthly Charges

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LOCAL EXCHANGE SERVICE

9. Small Business Service

9.10 Pay Per Use Features

**Repeat Dialing (\*66):** Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations Repeat Dialing must be purchased with Call Return.

**Call Return (\*69):** This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will keep trying to complete the call for 30 minutes.

**Call Trace** Provides a detailed record of last incoming call, including call-waiting calls. It automatically records the phone number, time, and date of the call. MCI security processes this information and provides it to the appropriate law enforcement agency should you decided to file a complaint. Cannot be selected with Block Call Trace.

**Three-Way Calling** Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a 3-Way Call. Cannot be selected with Block Three Way Calling.

<u>Feature</u>	<u>Per-Use Charge</u>
Repeat Dialing (*66)	\$0.75
Call Return (*69)	\$0.75
Call Trace**	\$3.50
Three-Way Calling**	\$0.75

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LOCAL EXCHANGE SERVICE

- 9. Small Business Service
  - 9.11 RESERVED FOR FUTURE USE

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LOCAL EXCHANGE SERVICE

9. Small Business Service

9.12 Promotions

9.12.1 Airline Affinity Promotion 1

Effective April 16, 2002, and ending December 31, 2003, MCImetro will offer the following promotion to customers who are currently enrolled in a participating airline affinity promotion. Customers who enroll in this promotion will receive five airline affinity program miles from the participating airline affinity program for each dollar of the customer's total monthly local, interstate and intrastate usage (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax and credits) in each month following enrollment in this promotion.

9.12.2 Airline Affinity Promotion 2

Effective April 16, 2002, and ending December 31, 2003, MCImetro will offer the following promotion to customers who are currently enrolled in a participating airline affinity promotion. Customers who enroll in this promotion will receive one flight credit from the participating airline affinity program for each \$150 of the customer's total monthly local, interstate, intrastate usage (excluding deposits, non-recurring charges, interstate line charge, surcharges, tax and credits) in each month following enrollment in this promotion.

9.12.3 Small Business Service Order Charge Waiver Promotion

Beginning August 1, 2003, and ending March 31, 2004, the Company will offer the following promotion. Customers of Small Business Local Service under this tariff will receive a waiver of the Service Order Charge as described in Section 9.7 between the date of enrollment in this promotion and December 31, 2003.

LOCAL EXCHANGE SERVICE

9. Small Business Service

9.12 Promotions

9.12.4 Small Business Term Plan Promotion 1

Beginning August 1, 2003, and ending March 31, 2004, the Company will offer the following promotion. New customers of Business B2 Integrated Service who elect Offering A or Offering B who are contacted by a Company representative and who commit to a term commitment to receive the Business B2 Integrated Service for a term of twelve (12) months will receive a discount of 5 percent off the total usage charges (excluding taxes and surcharges) for the Business B2 Integrated Service Offering they have selected. T

The 12-month period begins with the first full billing month of Customer's Business B2 Integrated Service. Customers who terminate their Business B2 Integrated Service prior to the expiration of the term period will be billed a termination charge of \$200.00. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Integrated Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

9.12.5 Small Business Term Plan Promotion 2

Beginning August 1, 2003, and ending March 31, 2004, the Company will offer the following promotion to new customers of Business B2 Integrated Service who elect Offering A or Offering B who i) are contacted by a Company representative and who are offered enrollment, but decline to enroll, in the Small Business Term Plan Promotion 1, and ii) who commit to a term commitment to receive the Business B2 Integrated Service for a term of twelve (12) months, will receive a discount of 10 percent off the total usage charges (excluding taxes and surcharges) for the Business B2 Integrated Service Offering they have selected. T

The 12-month period begins with the first full billing month of Customer's Business B2 Integrated Service. Customers who terminate their Business B2 Integrated Service prior to the expiration of the term period will be billed a termination charge of \$200.00. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Integrated Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

LOCAL EXCHANGE SERVICE

9. Small Business Service

9.12 Promotions

9.12.6 Small Business Credit Promotion

Beginning October 1, 2003 and ending June 30, 2004, the Company will offer new customers of Company service who enroll in Business B2 Service and who are contacted by a Company service representative a credit on their first full invoice after enrollment in Business B2 Service. T

The credit amount is dependent on the number of lines per account as follows:

\$50	2 - 4 lines
\$100	5 - 9 lines
\$250	10+ lines

Any unused credit amount will carry over to the next invoice. This promotion is combinable only with either the Small Business Term Plan Promotion 1 or the Small Business Term Plan Promotion 2.

Customers of Business B2 Multiline Service Option 2 who elect to receive the \$50 credit amount as described in this promotion must have a minimum of three (3) lines on their account.

9.12.7 Small Business 50% Discount Promotion

Beginning October 1, 2003 and ending March 31, 2004, the Company will offer a new promotion which gives customers enrolling in Business B2 Service Offerings A or B, a discount of 50% off their primary line monthly recurring charge for the first full invoice after enrollment in this promotion.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate.

Certificates are valid until the date printed on the certificate.

9.12.8 Small Business 25% Discount Promotion

Beginning November 1, 2003 and ending March 31, 2004, the Company will offer a new promotion to new customers of Company service who sign up for Business B2 service a discount of 25% off of the monthly recurring charges for all lines of their Business B2, up to 15 lines, for their first full invoice after enrollment in this promotion. To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate.

Certificates are valid until the date printed on the certificate.

Customers of Business B2 Multiline Service Option 2 are not eligible for this promotion.

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Effective: April 1, 2004

LOCAL EXCHANGE SERVICE

9. Small Business Service

9.12 Promotions

9.12.9 Small Business Saves Credit Promotion

Beginning January 16, 2004, and ending June 30, 2004, the Company will offer existing customers of Business B2 Service, who contact a Company representative to request cancellation of their Business B2 Service, a credit on their first five invoices after enrollment in this promotion.

The credit amount is dependent on the Business B2 Service Offering to which customer subscribes as follows:

Offering A	\$15
Offering B	\$10

Any unused credit amount will carry over to the next invoice. This promotion is not combinable with any other promotion.

CHANGE SERVICE

9. Small Business Service

9.12 Promotions

9.12.10 Small Business Term Plan Promotion 3

Beginning March 9, 2004, and ending June 30, 2004, the Company will offer the following promotion. New customers of Business B2 Service who elect Offering A or Offering B who are contacted by a Company representative and who commit to a term commitment to receive the Business B2 Service for a term of twelve (12) months will receive a discount of 5 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 12-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$80. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

9.12.11 Small Business Term Plan Promotion 4

Beginning March 9, 2004, and ending June 30, 2004, the Company will offer the following promotion. New customers of Business B2 Service who elect Offering A or Offering B who are contacted by a Company representative and who commit to a term commitment to receive the Business B2 Service for a term of twenty-four (24) months will receive a discount of 10 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 24-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$200. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

9.12.12 Small Business Term Plan Promotion 5

Beginning March 9, 2004, and ending June 30, 2004, the Company will offer the following promotion. New customers of Business B2 Service who elect Offering A or Offering B who are contacted by a Company representative and who commit to a term commitment to receive the Business B2 Service for a term of thirty-six (36) months will receive a discount of 15 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

The 36-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$450. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

Issued: March 8, 2004

Effective: March 9, 2004

LOCAL EXCHANGE SERVICE

9. Small Business Service

9.12 Promotions

9.12.13 Small Business Line Connection Fee Promotion

Beginning June 1, 2004, and ending December 31, 2004, the Company will offer the following promotion to i) existing customers of Company Small Business Local Service who change their address and ii) existing customers of Company Small Business Local Service who add an additional line to their Company account for local exchange service and who receive a new telephone number for that additional line. Customers enrolled in this promotion will receive a waiver of the Line Connection Fee as described in this tariff for any new telephone number received as a result of i) or ii) above.

9.12.13 Small Business \$10 Credit Promotion

Beginning June 7, 2004, and ending July 31, 2004, the Company will offer the following promotion.

1) New customers of Business B2 Service who enroll in Offering A [aka Business Complete Unlimited] will receive a credit of \$10 applied against their Business B2 Service monthly recurring charge on each of the first twelve (12) invoices after enrollment.

2) New customers of Business B2 Service who enroll in Offering B [aka Business Complete Value] will receive a credit of \$10 applied against their Business B2 Service monthly recurring charge on each of the first six (6) invoices after enrollment.

9.12.14 Small Business Affinity Promotion

Beginning September 1, 2005, and ending March 17, 2006, new customers of Business B2 Service who elect Offering A or Offering B of that service and who i) enroll in this promotion either by contacting a Company customer service representative or by accessing the website <http://www.mci.com> and following the instructions thereon for enrolling in this promotion, ii) provide a valid commercial credit card number assigned to a credit card issued by an affinity of the company, and iii) commit to a term commitment to receive Business B2 Service for a term of twelve (12) months, will receive the following benefits:

1. Customers who pay at least their first invoice using the credit card identified above will receive a discount of 10 percent off the total usage charges (excluding taxes and surcharges) for the Business B2 Service Offering they have selected for as long as they remain enrolled in that Offering. The 12-month period begins upon activation of service by Company after customer enrolls in this promotion. Customers who terminate their Business B2 Integrated Service Prior to the expiration of the term period will be billed a termination charge of \$200.00. After expiration of the term period the termination charge will not apply.

2. Customers who do not pay at least their first invoice using the credit card identified above will receive a discount of 5 percent off the total usage charges (excluding taxes and surcharges) for the Business B2 Service Offering they have selected for as long as they remain enrolled in that Offering. The 12-month period begins upon activation of service by Company after customer enrolls in this promotion. Customers who terminate their Business B2 Integrated Service Prior to the Expiration of the term period will be billed a termination charge of \$80.00. After expiration of the term period the termination charge will not apply.

This promotion is not combinable with any other promotion offering benefits through associating with a particular affinity of the Company or through participating in an affinity program.

LOCAL EXCHANGE SERVICE

9. Small Business Service

9.12 Promotions

9.12.15 Small Business 50% Discount Promotion 1

Beginning September 1, 2005 and ending June 30, 2006, the Company will offer a new promotion which gives customers enrolling in Business B2 Service Offerings A or B and who are contacted by a Company service representative a discount of 50% off their primary line monthly recurring charge for the first full invoice after enrollment in this promotion.

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate.

Certificates are valid until the date printed on the certificate.

9.12.16 Small Business 25% Discount Promotion 1

Beginning September 1, 2005 and ending December 31, 2005, the Company will offer a new promotion to new customers of Company service who sign up for Business B2 Offering A, B, or Block of Time Offering 1 and who are contacted by or who contact a Company service representative, a discount of 25% off of the monthly recurring charges for all lines of their Business B2, up to 15 lines, for their first full invoice after enrollment in this promotion. To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the discount off the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate.

Certificates are valid until the date printed on the certificate.

9.12.17 Small Business Credit Promotion 1

Beginning September 1, 2007 and ending December 31, 2007, the Company will offer the following promotion. Existing customers of Business B2 Service Business B2 Service enrolled in Offering A, B, or Block of Time Offering 1 who have completed 3 months of service, and who contact a Company service representative to request cancellation of their service will receive a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

\$50	2 - 4 lines
\$100	5 - 9 lines
\$250	10+ lines

Any unused credit amount will carry over to the next invoice. This promotion is not combinable with any other promotion.

9.12.18 Small Business Saves Credit Promotion 1

Beginning September 1, 2007 and ending December 31, 2007, the Company will offer existing customers of Business B2 Service who have completed a minimum of 3 months of service, and who contact a Company representative to request cancellation of their Business B2 Service, a credit on their first five invoices after enrollment in this promotion.

The credit amount is dependent on the Business B2 Service Offering to which customer subscribes as follows:

Offering A	\$15
Offering B and Block of Time Offering 1	\$10

Any unused credit amount will carry over to the next invoice. This promotion is not combinable with any other promotion.

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LOCAL EXCHANGE SERVICE

9. Small Business Service

9.12 Promotions

9.12.19 Business B2 Free Month Promotion 1

Beginning September 1, 2005 and ending December 31, 2006, the Company will offer the following promotion. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, and who are contacted by or who contact a Company representative will receive a waiver of the monthly service charge for Business B2 Service on their first invoice after enrollment in this promotion as described below.

T

To enroll in this promotion: Customers will be mailed a certificate offering a credit in the amount of the monthly service charge for Business B2 Service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

9.12.20 Small Business Term Plan Promotion 3.1

Beginning September 1, 2005, and ending December 31, 2006, the Company will offer the following promotion. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offering 1, and who are contacted by or who contact a Company representative, and who commit to a term commitment Business B2 Service for a term of twelve (12) months will receive a discount of 5 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

T

The 12-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$80. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

9.12.21 Small Business Term Plan Promotion 4.1

Beginning September 1, 2005, and ending December 31, 2006, the Company will offer the following promotion. New customers of Business B2 Service who enroll in Offering A, B, or Block of Time Offer 1, who are contacted by or who contact a Company representative, and who commit to a term commitment Business B2 Service for a term of twenty-four (24) months will receive a discount of 10 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

T

The 24-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$200. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

9.12.22 Small Business Term Plan Promotion 5.1

Beginning September 1, 2005, and ending December 31, 2006, the Company will offer the following promotion. New customers of Business B2 Service who enroll in Offering A or B, and who contact a Company representative, and who commit to a term commitment Business B2 Service for a term of thirty-six (36) months will receive a discount of 15 percent off the total invoiced charges (excluding taxes and surcharges), including any Business B2 Toll Free Service Option 1 usage charges, for the Offering they have selected.

T

The 36-month period begins with the first full billing month of Customer's Business B2 Service. Customers who terminate their Business B2 Service prior to the expiration of the term period will be billed a termination charge of \$450. If customer is subscribing to DSL service offered by the Company in conjunction with their Business B2 Service, additional penalties may apply in accordance with those assessed pursuant to customer's DSL service.

LOCAL EXCHANGE SERVICE

9. Small Business Service

9.12 Promotions

9.12.23 Small Business \$10 Credit Promotion

Beginning February 1, 2005, and ending June 30, 2005, the Company will offer the following promotion. T

1) New customers of Business B2 Service who enroll in Offering A [aka Business Complete Unlimited] will receive a credit of \$10 applied against their Business B2 Service monthly recurring charge on each of the first twelve (12) invoices after enrollment.

2) New customers of Business B2 Service who enroll in Offering B [aka Business Complete Value] will receive a credit of \$10 applied against their Business B2 Service monthly recurring charge on each of the first six (6) invoices after enrollment.

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LOCAL EXCHANGE SERVICE

9. Small Business Service

9.12 Promotions

9.12.24 Small Business \$10 Credit Promotion 2

Beginning February 1, 2005, and ending June 30, 2005, the Company will offer the following promotion.

1) New customers of Business B2 Service who enroll in Offering A [aka Business Complete Unlimited] i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service, ii) who disconnect from their Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service. Customer eligible for this promotion will receive a credit of \$10 applied against their Business B2 Service monthly recurring charge on each of the first twelve (12) invoices after enrollment.

2) New customers of Business B2 Service who enroll in Offering B [aka Business Complete Value] i) who are not presently subscribed to long distance service provided by the Company or its subsidiaries, but who were previously subscribed to Company service, ii) who disconnect from their Company service in order to subscribe to service offered by another long distance carrier, and iii) who have not resubscribed to any Company service between the time of disconnection of their previous Company service and the time of enrollment in their new Company service. Customer eligible for this promotion will receive a credit of \$10 applied against their Business B2 Service monthly recurring charge on each of the first six (6) invoices after enrollment.

9.12.25 Business B2 \$75 Certificate Promotion

Beginning September 1, 2007 and ending December 31, 2007, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability.

New customers of Local Exchange Service as described in Business B2 Service Offering A who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this promotion are eligible to receive a \$75 certificate off their monthly recurring charge for Business B2 Service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a \$75 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$75 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

LOCAL EXCHANGE SERVICE

9. Small Business Service

9.12 Promotions

9.12.26 Business B2 \$45 Certificate Promotion

Beginning September 1, 2007, and ending December 31, 2007, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability. T

New customers of Local Exchange Service enrolling in Business B2 Service Offering B and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this promotion are eligible to receive a \$45 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a \$45 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$45 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

9.12.27 Business B2 \$55 Certificate Promotion

Beginning September 1, 2007 and ending December 31, 2007, the Company will offer the following promotion to eligible customers at its discretion and subject to billing availability. T

New customers of Local Exchange Service enrolling Block of Time Offering 1 and Business B2 Service who i) contact a Company service representative or who are contacted by a Company service representative and ii) were subscribed to a service requiring a term commitment with their local exchange service carrier at the time of subscription to Company service and enrollment in this promotion are eligible to receive a \$55 certificate off their monthly recurring charge for Service on their first invoice after enrollment in this promotion as described below.

To enroll in this promotion, Customers will be mailed a certificate offering a \$55 certificate off of their monthly recurring charge for Business B2. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the \$55 certificate off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

9.12.28 Business B2 EasyPay Promotion

Beginning August 1, 2005, and ending December 31, 2005, the Company will offer the following promotion to i) existing customers of Business B2 service who elect to have their invoiced charges billed directly to a valid commercial credit card, a valid debit card issued by a third party, or an active commercial bank account, and who enroll in this promotion either after contacting a Company service representative and being offered this promotion or by signing up for this promotion online at the Company's website address at <http://www.mci.com>, and ii) new customers of Company Business B2 service who elect to have their invoiced charges billed directly to a valid commercial credit card, valid debit card issued by a third party, or an active commercial bank account, and who enroll in this promotion either after being contacted by a Company service representative and being offered this promotion, contacting a Company service representative and being offered this promotion, or by signing up for this promotion online at the Company's website address at <http://www.mci.com>. Customers enrolling in this promotion will receive a credit, not to exceed \$1.00, against their Company-invoiced charges for Business B2 service.

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LOCAL EXCHANGE SERVICE

9. Small Business Service

9.12 Promotions

9.12.29 Small Business Free Feature Promotion I

Beginning September 1, 2007, and ending December 31, 2007, the Company will offer the following promotion. New and existing customers of Business B2 Service Offering A, Offering B, or Block-of-Time Offering 1, will receive one free feature from the list described in this promotion for the first three months after enrollment in this promotion. T

Customers enrolling in this promotion can select one of the four following features and will receive a credit in the amount of the monthly recurring charge for that feature on their first three invoices after the date of enrollment in this promotion: Call Forwarding, Call Waiting, Caller ID, Call Return.

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LOCAL EXCHANGE SERVICE

9. Small Business Service

9.14 Local Calling Areas

The Company has included all of the exchanges in the BellSouth, GTE and Sprint-Florida (United Telephone and Centel) local exchange territory in Florida as the potential areas where alternative local exchange service is planned.

BellSouth exchanges (and corresponding BellSouth rate group number):

Archer (5)	Fernandina Beach (3)	Lynn Haven (5)
Baldwin (9)	Flagler Beach (3)	Marathon (3)
Bell Glade (3)	Ft. George (9)	Maxville (9)
Big Pine Key (E)	Ft. Lauderdale (12)	Melbourne (7)
Boca Raton (10)	Ft. Pierce (5)	Miami (12)
Boynton Beach (10)	Gainesville (6)	Micanopy (5)
Bronson (E)	Geneva (7)	Middleburg (9)
Brooksville (5)	Graceville (3)	Milton (6)
Bunnell (3)	Green Cove Springs (3)	Munson (6)
Cantonment (6)	Gulf Breeze (6)	Newberry (5)
Cedar Keys (1)	Havana (6)	New Smyrna Beach (4)
Century (6)	Hawthorne (5)	North Dade (12)
Chiefland (3)	Hobe Sound (6)	North Key Largo (3)
ChIPLEY (3)	Holley-Navarre (6)	Oak Hill (4)
Cocoa (7)	Hollywood (12)	Old Town (2)
Cocoa Beach (7)	Homestead (12)	Orange Park (9)
Coral Springs (12)	Islamorada (4)	Orlando (11)
Cross City (2)	Jacksonville (10)	Oviedo (11)

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LOCAL EXCHANGE SERVICE

9. Small Business Service

9.14 Local Calling Areas (Cont.)

Daytona Beach (6)	Jacksonville Beach (9)	Pace (6)
DeBary (5)	Jay (E)	Pahokee (3)
Deerfield Beach (12)	Jensen Beach (6)	Palatka (4)
Deland (5)	Julington (9)	Palm Coast (3)
DeLeon Springs (4)	Jupiter (9)	Panama City (5)
Delray Beach (8)	Key Largo (4)	Panama City Beach (5)
Dunnellon (6)	Keystone Heights (3)	Pensacola (7)
East Orange (11)	Key West (4)	Pemine (12)
Eau Gallie (7)	Lake City (4)	Pierson (4)
E - See BellSouth General Subscriber Service Tariff.		
Pomona Park (4)	Sebastian (6)	Vero Beach (5)
Pompano Beach (12)	Stuart (6)	Weekiwachee Springs (5)
Ponte Vedra Beach (9)	Sugarloaf Key (4)	Welaka (4)
Port St. Lucie (6)	Sunny Hills (3)	West Palm Beach (10)
St. Augustine (4)	Titusville (5)	Yankeetown (4)
St. Johns (11)	Trenton (E)	Youngstown-Fountain (5)
Sanford (8)	Vernon (3)	Yulee (9)

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LOCAL EXCHANGE SERVICE

9. Small Business Service

9.14 Local Calling Areas (Cont.)

GTE exchanges (and corresponding GTE rate group number)

Bartow (4)	Mulberry (3)	Tampa - Central Area (5)
Bradenton (4)	Myakka (4)	Tampa - North Area (5)
Clearwater (5)	New Port Richey (3)	Tampa - East Area (5)
Englewood (2)	North Port (3)	Tampa - South Area (5)
Frostproof (1)	Palmetto (3)	Tampa - West Area (5)
Haines City (3)	Plant City (5)	Venice (4)
Hudson (3)	Polk City (3)	Winter Haven (4)
Indian Lake (1)	Sarasota (5)	Zephyrhills (2)
Lakeland (4)	St. Petersburg (5)	
Lake Wales (3)	Tarpon Springs (5)	

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LOCAL EXCHANGE SERVICE

9. Small Business Service

9.14 Local Calling Areas (Cont.)

Sprint-Centel exchanges (and corresponding Sprint-Centel rate group number)

Alford (1)	Glendale (1)	Panacea (6)
Baker (2)	Grand Ridge (2)	Ponce de Leon (2)
Bonifay (1)	Greenville (6)	Reynolds Hill (1)
Cherry Lake (1)	Greenwood (2)	St. Marks (6)
Cottdale (2)	Kingsley Lake (2)	Santa Rosa Beach (4)
Crawfordville (6)	Lawley (2)	Seagrove Beach (1)
Crestview (2)	Lee (1)	Shalimar (5)
DeFuniak Springs (2)	Madison (1)	Sneeds (2)
Destin (5)	Malone (2)	Sopchoppy (6)
Fort Walton Beach (5)	Marianna (3)	Starke (2)
Freeport (2)	Monticello (6)	Tallahassee (6)
	Valparaiso (5)	Westville (1)

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LOCAL EXCHANGE SERVICE

9. Small Business Service

9.14 Local Calling Areas (Cont.)

Sprint-United exchanges (and corresponding Sprint-United rate group number)

Apopka (6)	Howey-in-the-Hills (4)	Punta Gorda (3)
Arcadia (1)	Immokalee (1)	Reedy Creek (6)
Astor (4)	Inverness (3)	Saint Cloud (3)
Avon Park (1)	Kenansville (3)	Salt Springs (4)
Bellevue (4)	Kissimmee (3)	San Antonio (2)
Beverly Hills (3)	LaBelle (1)	Sanibel-Captiva Islands (5)
Boca Grande (1)	Lady Lake (5)	Sebring (2)
Bonita Springs (5)	Lake Placid (1)	Silver Springs Shores (4)
Bowling Green (1)	Leesburg (4)	Spring Lake (2)
Bushnell (1)	Lehigh Acres (4)	Tavares (4)
Cape Coral (5)	Marco Island (4)	Trilachoochee (2)
Cape Haze (2)	Montverde (6)	Umatilla (4)
Clermont (6)	Moore Haven (1)	Wachula (1)
Clewiston (1)	Mount Dora (4)	West Kissimmee (3)
Crystal River (3)	Naples (4)	Wildwood (1)
Dade City (2)	North Cape Coral (5)	Williston (1)
Eustis (4)	North Fort Myers (5)	Windermere (6)
Everglades (1)	North Naples (4)	Winter Garden (6)
Forest (4)	Ocala (4)	Winter Park (6)
Fort Meade (3)	Ocklawaha (4)	Zolfo Springs (1)
Fort Myers (5)	Okeechobee (1)	
Fort Myers Beach (5)	Orange City (3)	
Groveland (4)	Pine Island (5)	
Homosassa Springs (3)	Port Charlotte (3)	

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LOCAL EXCHANGE SERVICE

RESERVED FOR FUTURE USE

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LOCAL EXCHANGE SERVICE

RESERVED FOR FUTURE USE

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LOCAL EXCHANGE SERVICE

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LOCAL EXCHANGE SERVICE

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MCImetro ACCESS TRANSMISSION SERVICES LLC  
d/b/a VERIZON ACCESS TRANSMISSION SERVICES

F.P.S.C. PRICE LIST NO. 2  
3RD REVISED SHEET NO. 139  
CANCELS 2ND REVISED SHEET NO. 139

LOCAL EXCHANGE SERVICE

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Issued: November 13, 2008

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TA005 Price List No. 2  
FPSC Scan Verified 2014

LOCAL EXCHANGE SERVICE

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LOCAL EXCHANGE SERVICE

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LOCAL EXCHANGE SERVICE

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LOCAL EXCHANGE SERVICE

RESERVED FOR FUTURE USE

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LOCAL EXCHANGE SERVICE

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LOCAL EXCHANGE SERVICE

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LOCAL EXCHANGE SERVICE

11. CALLING PLANS

1. Employee Benefit Plan II <sup>1/</sup>

The Employee Benefit Plan II is available to new and existing customers who are also members of a qualified commercial affinity group or employees of a participating affinity of the Company.

Customers enrolled in this plan will receive the following benefits:

A 10% discount off the monthly recurring charge for Residential RLA Service in each month they remain subscribed to Residential RLA Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLA Service shall apply.

A 5% discount off the monthly recurring charge for Residential RLH Service in each month they remain subscribed to Residential RLH Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Residential RLH Service shall apply.

2. RESERVED FOR FUTURE USE

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<sup>1/</sup> Beginning February 23, 2006, this service will no longer be available to new subscribers.

LOCAL EXCHANGE SERVICE

11. CALLING PLANS

3. RESERVED FOR FUTURE USE

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LOCAL EXCHANGE SERVICE

11. CALLING PLANS

4. RESERVED FOR FUTURE USE

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LOCAL EXCHANGE SERVICE

11. CALLING PLANS

5. RESERVED FOR FUTURE USE

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LOCAL EXCHANGE SERVICE

11. CALLING PLANS

6. RESERVED FOR FUTURE USE

7. RESERVED FOR FUTURE USE

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LOCAL EXCHANGE SERVICE

11. CALLING PLANS

8. RESERVED FOR FUTURE USE

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LOCAL EXCHANGE SERVICE

11. CALLING PLANS

9. RESERVED FOR FUTURE USE

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LOCAL EXCHANGE SERVICE

11. CALLING PLANS

10. RESERVED FOR FUTURE USE

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12. New Residential Free Month Plan<sup>2</sup>

The Company will offer the following plan to eligible customers at its discretion and subject to billing availability.

New customers of Residential RLB, RLI, RLJ, and RLK Services who contact a Company representative will be mailed a certificate in the amount of the monthly service charge for Residential RLB, RLI, RLJ, and RLK Services. Upon receipt of the certificate, Customers must mail the certificate to the Company. Customer will receive the credit on their next available invoice after Company receives the certificate. Certificates are valid until the date printed on the certificate.

13. Anniversary Lifetime Plan<sup>3</sup>

The Company will offer the following plan. Existing customers of Company residential long distance service as described in MCI Communications Services, Inc. d/b/a Verizon Business Services; i) who newly subscribe to Residential RLI, RLJ, and RLK Services, ii) who either are contacted by a Company service representative or iii) who contact a company service representative are eligible to receive a certificate providing a discount of 100% against customer's monthly recurring charge for Residential RLI, RLJ, and RLK Services, to be applied to customer's first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK Services.

To participate in this plan, Customers will be mailed a certificate offering a 100% discount off of their monthly recurring charge for Residential RLI, RLJ, and RLK Services. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1<sup>st</sup> and 13<sup>th</sup> month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLI, RLJ, and RLK Services.

14. \$20 Credit Plan<sup>1</sup>

The Company will offer the following plan to existing customers of Residential RLE, RLH, RLI, RLK, RLL, RLG and RLB Services who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$20 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

15. \$25 Credit Plan<sup>1</sup>

The Company will offer the following plan to existing customers of Residential RLA and RLJ Services who contact a Company service representative and request cancellation of their service. Customers will receive a credit of \$25 on their first invoice after enrollment in this plan. This plan is not combinable with any other offering.

16. Certificate Plan

The Company will offer the following plan to existing customers of Company residential service who i) are subscribed to Residential RLA/RZA, RLI, and RLH Services ("Service"), ii) have been subscribed to their Service for a minimum of three (3) months, and iii) request cancellation of their Service, are eligible to receive a certificate offering 100% off the service's monthly recurring charge for the first, seventh, and thirteenth full invoices for Residential RLA/RZA Service as described below.

To participate in this plan, Customers will be mailed a certificate offering 100% off the service's monthly recurring charge for Residential RLA/RZA, RLI, and RLH Services. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 100% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate.

17. RLL Certificate Plan<sup>2 3</sup>

Existing customers of Residential RLL Service who enroll in this plan by signing up online at the Company's website address at <http://www.verizonbusiness.com> are eligible to receive a certificate providing a 50% discount off the first and thirteenth full invoice, and every twelfth full invoice thereafter for as long as customer remains subscribed to Integrated RLL service.

To participate in this plan, Customers will be mailed a certificate offering 50% off of their monthly recurring charge for Residential RLL service. Upon receipt of the certificate, Customers must mail the certificate to the Company and will receive the 50% off of their monthly recurring charge after Company receives the certificate. Certificates are valid until the date printed on the certificate. Certificates will be mailed prior to customer's 1<sup>st</sup> and 13<sup>th</sup> month of service, and every twelfth full invoice thereafter for as long as customer remains subscribed to Residential RLL Service.

<sup>1</sup> Beginning April 1, 2010, these plans will no longer be available to new customers.

<sup>2</sup> Beginning April 1, 2010, these plans will no longer be available to new customers.

<sup>3</sup> Beginning November 1, 2010, these plans will no longer be available to new customers.

LOCAL EXCHANGE SERVICE

11. CALLING PLANS

18. \$20 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RLH, RLI, RLK, RLL, RLG, RLB and RLC Services ("Service") who i) have been subscribed to their Service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$20 on each of their first three invoices after enrollment in this plan.

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19. \$25 Credit Plan for 3 Invoices

The Company will offer the following plan to existing customers of Residential RLA and RLJ Services ("Service") who i) have been subscribed to their service for a minimum of three (3) months, and ii) contact a Company service representative and request cancellation of their Service. Customers will receive a credit of \$25 on each of their first three invoices after enrollment in this plan.

20. Small Business Free Feature Plan 1/

The Company will offer the following plan to new and existing customers of Business B2 Service Offering A, Offering B, or Block-of-Time Offering 1; customer will receive one free feature from the list described in this plan for the first three months after enrollment in this plan.

Customers enrolling in this plan can select one of the four following features and will receive a credit in the amount of the monthly recurring charge for that feature on their first three invoices after the date of enrollment in this plan: Call Forwarding, Call Waiting, Caller ID, and Call Return.

21. Small Business Saves Credit Plan

The Company will offer existing customers of Business B2 Service, who have completed a minimum of 3 months of service, and who contact a Company representative to request cancellation of their Business B2 Service, a credit on their first five invoices after enrollment in this plan.

The credit amount is dependent on the Business B2 Service Offering to which customer subscribes as follows:

Offering A	\$15
Offering B and Block of Time Offering 1	\$10

Any unused credit amount will carry over to the next invoice.

22. Small Business Credit Plan 1/

The Company will offer the following plan to existing customers of Business B2 Service enrolled in Offering A, B, or Block of Time Offering 1 who have completed 3 months of service, and who contact a Company service representative to request cancellation of their service will receive a credit on their first full invoice after enrollment in Business B2 Service.

The credit amount is dependent on the number of lines per account as follows:

\$50	2 - 4 lines
\$100	5 - 9 lines
\$250	10+ lines

Any unused credit amount will carry over to the next invoice.

1/ Beginning April 1, 2009, this plan will no longer be available to new customers.



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